

**CALIFORNIA PUBLIC UTILITIES COMMISSION**  
**Communications Division Advice Letter Summary Form**

<b>Date AL served on parties:</b> 1/13/2026		<b>CPUC Utility Number U - 1002 - C</b>	
<b>Company Name:</b> Frontier California Inc. (Frontier)		<input type="checkbox"/> GRC-LEC <input checked="" type="checkbox"/> URF-Carrier <input type="checkbox"/> CMRS	
<b>Address:</b> 9260 East Stockton Blvd		<input type="checkbox"/> Commission Resolution Requested <input type="checkbox"/> Carrier of Last Resort (See D.96-10-066)	
<b>City, State, ZIP:</b> Elk Grove, CA 95624		<b>AL Tier</b> I <input type="checkbox"/> II <input checked="" type="checkbox"/> III <input type="checkbox"/>	
<b>Filing AL #:</b> 12998 <b>Requested Effective Date:</b> 1/14/2026		<b>Information-Only</b> <input type="checkbox"/>	
<b>Name:</b>		<b>Email Address:</b>	
<b>Filer</b>	J. Geise	Judy.Geise@ftr.com	(214)-724-7719
<b>Certif.</b>	T. Swanson	Tanya.Swanson@ftr.com	(651) 257-4835

(Name, email address & Phone number are ***Required for "Filer"***)

**Keyword:** Decision / Resolution Compliance      For Contract Keyword, Type: ☐ Government   ☐ Other  
Date Executed \_\_\_\_\_ Contract Total Rev (\$) \_\_\_\_\_

**Subject of filing:** Compliance Filing-- January 7, 2025 Palisades Fire Declared State of Emergency  
(Service(s) included)

**Authorization for filing:** D.21-10-020 Ordering Paragraph 6  
(Resolution #, Decision #, etc.)

**Tariff Schedules:** \_\_\_\_\_ **No. of Sheets:** \_\_\_\_\_

**Affected services:** \_\_\_\_\_  
(Other services affected, pending or replacement AL filings)

**Rate Element(s) affected and % change:** \_\_\_\_\_  
(Non-recurring and / or recurring)

☐ Customer Notice Required (if so, please attach)

**Notes/Comments:** \_\_\_\_\_  
(Other information & reference to advice letter, etc.)

**File Protest(s) and/or Response(s) to:**  
Advice Letter Coordinator, Communications Division  
505 Van Ness Ave., San Francisco, CA 94102  
**VIA EMAIL ONLY (DO NOT MAIL HARD COPY)**

**Email to: [TD. PAL@cpuc.ca.gov](mailto:TD.PAL@cpuc.ca.gov)**  
**Protests must be served to the Communications**  
**Division (TD. PAL) and the Utility on the same day**  
Refer to GO 96-B 7.4 for additional information

(FOR CPUC USE ONLY) rev. 12/24/19

(Date Filed / Received Stamp by CPUC Industry Division)	<b>Utility Type:</b> _____	Supv. / Analyst _____ / _____ Due Date to Supv.: _____ CD Suspension Requested: <input type="checkbox"/> Yes, see attached
	<input type="checkbox"/> <b>Logged In:</b> _____	Analyst Completion Date: _____ Supervisor Completion Date: _____
	<input type="checkbox"/> <b>Logged Out:</b> _____	Disposition: <input type="checkbox"/> Accepted <input type="checkbox"/> Withdrawn <input type="checkbox"/> Rejected AL / Tariff Effective Date: _____
		Resolution No.: T- _____ Notes: _____



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January 13, 2026

**Advice Letter No. 12998**

Frontier California Inc. (Frontier) (U-1002-C) to the Public Utilities Commission State of California

**Subject:** D.21-10-020 Ordering Paragraph 6, Compliance Filing – January 7, 2025 Palisades Fire Declared State of Emergency

**Purpose**

The purpose of this Tier 2 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) (Frontier) to demonstrate its compliance with Ordering Paragraph (OP) 6 of D.21-10-020 (Decision) which states:

*Within 60 days after service is restored and all restoration or rebuilding work is complete following a disaster discussed in Ordering Paragraphs 4 and 5, the facilities-based wireline or wireless provider shall file a Tier 2 Advice Letter. The Tier 2 Advice Letter shall be filed with Commission's Communications Division at TD.\_PAL@cpuc.ca.gov, and also provided to the same individuals and entities as required by the initial Tier 1 Advice Letter. This Tier 2 Advice Letter shall include:*

- a. a summary of restoration and/or rebuild activities;*
- b. a summary of the meetings and other communications that took place;*
- c. a summary of any changes made after the meet and confer meeting(s);*
- d. a summary of any energy/communication infrastructure added or changed, as well as the location, including a map; and*
- e. other issues that caused delays, such as land rights, permits, or discussions with certain entities.*

**Report**

On January 7, 2025, Governor Newsom declared a State of Emergency in Los Angeles and Ventura counties in response to the Palisades Fire, Eaton Fire and Hurst Fire.

At the onset of these fire events, Frontier prioritized supporting first responders and wireless carriers to ensure continuity of critical communications. In coordination with CAL FIRE, CALOES and utility partners, Frontier deployed twenty 1G high-speed fiber circuit runs to the Cal Fire Zuma Beach base camp and established a HUB circuit at Leo Carrillo State Beach in Malibu. Frontier also facilitated the installation of temporary Cell on Wheels (COW) units, including two in partnership with AT&T and one in partnership with Verizon, to maintain essential wireless service coverage throughout the affected area.

On January 22, 2025, Frontier announced a donation of fiber broadband services to North Valley Caring Services (NVCS) in the San Fernando Valley of Los Angeles as part of Frontier's Broadband for Good program. This donation was in response to using the Broadband for Good program to support communities during natural disasters. During this period, NVCS was providing food, water, emergency housing assistance, and other essential resources to residents across Los Angeles. As NVCS served as a safe space for community recovery, Frontier sought to ensure the organization had a reliable,



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high-capacity internet connection, enabling the center to focus on delivering critical support to individuals affected by the wildfires.

Frontier also proactively engaged with local government officials, public agencies, and utility partners to coordinate restoration activities and ensure alignment with incident-response objectives. These coordination efforts have remained ongoing, as reliable communications infrastructure continues to be essential for community recovery and the restoration of critical services.

Frontier is actively pursuing the undergrounding our facilities in the fire-impacted areas of Los Angeles whenever possible. Due to the significant cost and complexity, this process is being approached in phases. Frontier has been collaborating with SCE and other utilities to explore opportunities for undergrounding. The primary focus remains on restoring service to our customers as quickly as we can. Until undergrounding is feasible, facilities will be maintained on poles to ensure uninterrupted connectivity for customers.

The following provides a schedule of the meetings and task forces in which Frontier representatives have actively participated and continue to do so.

Meetings/Conference Calls	Meeting Purpose	Frequency
<b>Utilities Coordination Overview - Eaton and Palisades Fires</b> Organizer: Luis Ramirez LURAMIRE@dpw.lacounty.gov	Coordinate restoration plans with LA County representatives	Weekly (Jan 2025 – current)
<b>Joint Trench and Joint Paving Allocation</b> Organizer: Silvana Ray Silvana.Ray@sce.com	Coordinate undergrounding efforts designs with other utilities	Weekly (Jan 2025 – current)
<b>Edison Shared Structure Discussion</b> Organizer: Wildfire Restoration and Rebuild PMO ICSFormsTools-SSBR@edisonintl.onmicrosoft.com	Coordinate undergrounding design plans with SCE	Bi-weekly (Jan 2025 – current)
<b>Utilities Task Force: Undergrounding</b> Organizer: Luis Ramirez LURAMIRE@dpw.lacounty.gov	Coordinate undergrounding efforts designs with other utilities	Weekly (Jan 2025 – current)

Meetings/Conference Calls	Meeting Purpose	Frequency
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<b>LA County Dept of Public Works</b> Geetha Eva Shan	Underground planning opportunities and funding Discussed various undergrounding options where financially feasible.	December 12, 2025 November 10, 2025
<b>LA County Supervisor Horvath's Office</b> Emily Ellison	Underground planning opportunities and funding Discussed various undergrounding options where financially feasible.	December 1, 2025
<b>Big Rock, Palisades Community Association</b>	Undergrounding viability Parties agreed with current restoration on poles until funding received for undergrounding.	August 13, 2025 July 14, 2025
<b>Malibu Public Works Meeting</b> Rob Duboux	Discussing undergrounding financing plans.	August 6, 2025 - current

Organization/Municipality	Contacts	Email
<b>LA County</b>	Anthony Moran	<a href="mailto:amoran@dpw.lacounty.gov">amoran@dpw.lacounty.gov</a>
<b>CAL OES</b>	M. Siu Sahn Foo Sophia Munoz	<a href="mailto:siusahn.foo@caloes.ca.gov">siusahn.foo@caloes.ca.gov</a> <a href="mailto:Ef2@caloes.ca.gov">Ef2@caloes.ca.gov</a>
<b>CAL OEM</b>	Kevin O'Brien	<a href="mailto:UtilitiesTF@CEOEM.LACOUNTY.GOV">UtilitiesTF@CEOEM.LACOUNTY.GOV</a>
<b>LADWP</b>	William A. Arriola Jr.	<a href="mailto:william.arriola@ladwp.com">william.arriola@ladwp.com</a>
<b>California Utilities Emergency Association</b>	Dana E. Moore Sarah Canchola	<a href="mailto:Dana.Moore@caloes.ca.gov">Dana.Moore@caloes.ca.gov</a> <a href="mailto:Sarah.Canchola@caloes.ca.gov">Sarah.Canchola@caloes.ca.gov</a>
<b>Cal Fire</b>	Mark Pimentel	<a href="mailto:Mark.Pimentel@fire.ca.gov">Mark.Pimentel@fire.ca.gov</a>
<b>City of Malibu</b>	Doug Stewart, Mayor	<a href="mailto:dstewart@malibucity.org">dstewart@malibucity.org</a>

Full-service restoration is ongoing and is dependent on local jurisdictions and property owners completing reconstruction and remediation of fire-damaged areas. Frontier continues to restore service to individual residences as customers return and request reconnection.

The following provides foundational information regarding damages and restoration. Details are outlined in the subsequent tables.

- No structural impact to Frontier central offices.
- Replaced damaged copper with fiber, where feasible.
- Replaced fiber plant in coordination with LA Department Water & Power
- Damaged poles jointly owned with Southern Cal Edison required close coordination to replace or repair.
- In mid-February work was delayed due to an atmospheric river that swept through California making it unsafe for employees and contractors to work.



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**Malibu:**

Location	Damage	Quantity	Infrastructure Change?	Restoral date
PCH & Carbon Canyon to Topanga Canyon Blvd	Cable	~25,000 ft	Replaced copper with fiber.	3/7/2025
Rambla Pacifico St. to Saddle Peak Rd	Cable	~23,000 ft	Replaced cooper with fiber. Placed 6 new poles for strand continuity.	3/18/2025
Saddle Peak Rd to Termination	Cable	~5,200 ft	Replaced copper with fiber.	4/5/2025
Schueren Rd	Cable	~6,283	Replaced copper with fiber.	3/21/2025
Las Flores Mesa Dr	Cable	~4,100	Replaced copper with fiber.	3/25/2025
Hume Rd	Cable	~3,500	Replaced copper with fiber.	3/25/2025
Las Flores Canyon Rd	Cable	~14,000 ft	Replaced copper with fiber.	3/17/2025
Big Rock Canyon Rd	Cable	~6,600 ft	Replaced copper with fiber.	3/17/2025
Carbon Canyon Rd	Cable	~8,800 ft	Replaced copper with fiber.	3/10/2025
20356 Pacific Coast Hwy	HUB	1	Replaced with like for like.	3/9/2025
20710 Pacific Coast Hwy	HUB	1	Replaced with like for like.	3/18/2025



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Location	Damage	Quantity	Infrastructure Change?	Restoral date
Pacific Coast Hwy & Pena	HUB	1	Replacing with like for like	3/9/2025
Big Rock & Inland Rd	HUB	1	Replaced with like for like	3/17/2025
Schuern & Piuma Rd	HUB	1	Replaced with like for like	3/22/2025

**Pacific Palisades:**

Location	Damage	Quantity	Infrastructure Change?	Restoral date
533 Rustic Rd	Cable (96F)	~1,800 ft	Replaced 1200pr copper & 600pr copper with 200pr copper. Replaced 96fiber & 24 fiber like for like.	2/3/2025
17601 Pacific Coast Highway	Cable (144F) Poles (35-3)	~1,700 ft 2	Replace 1700ft of 144 fiber like for like & (2) 30' class 3 poles.	2/19/2025
Saddle Peak Rd., Topanga Canyon	Hubs and associated hub cables, terminals & feed cables	2	Replaced associated hub cables, terminals & feed cables & IOC Palisades to Topanga, Like for Like fiber cable & hub	2/17/2025
Castellammare Dr.	Riser Conduit 4"	1	Repaired (1) 4" riser conduit. Placed inner duct from riser through 2 MH's, placed 144fiber, no copper cable placed	2/21/2025

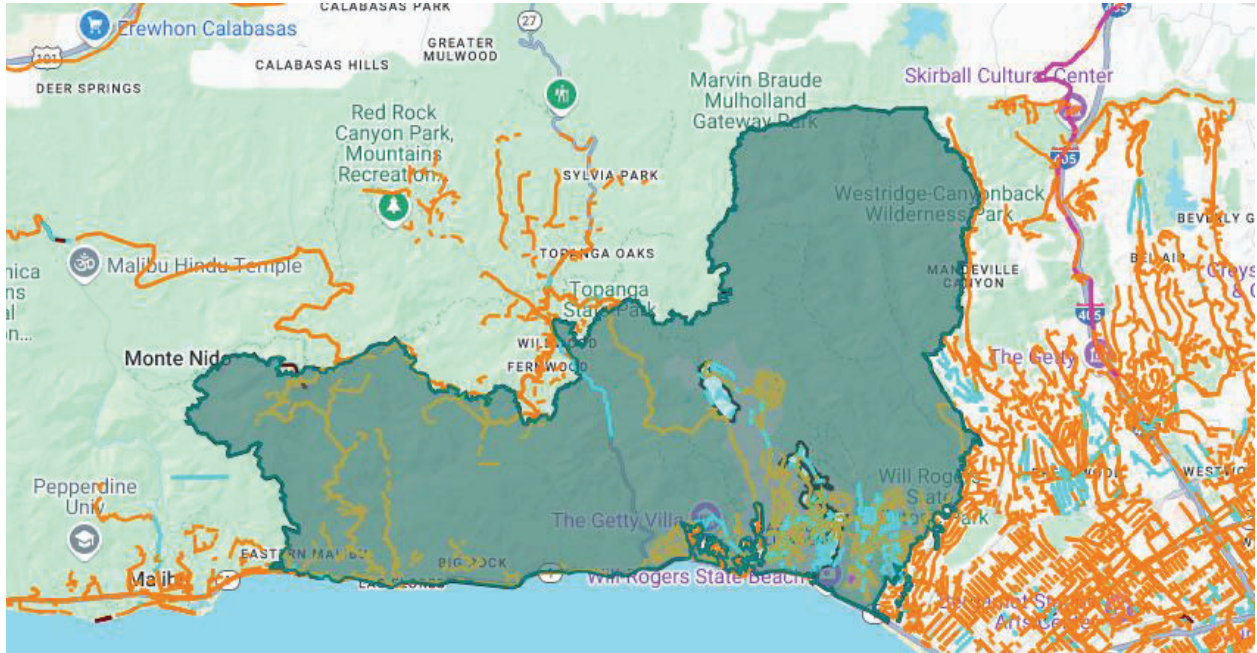


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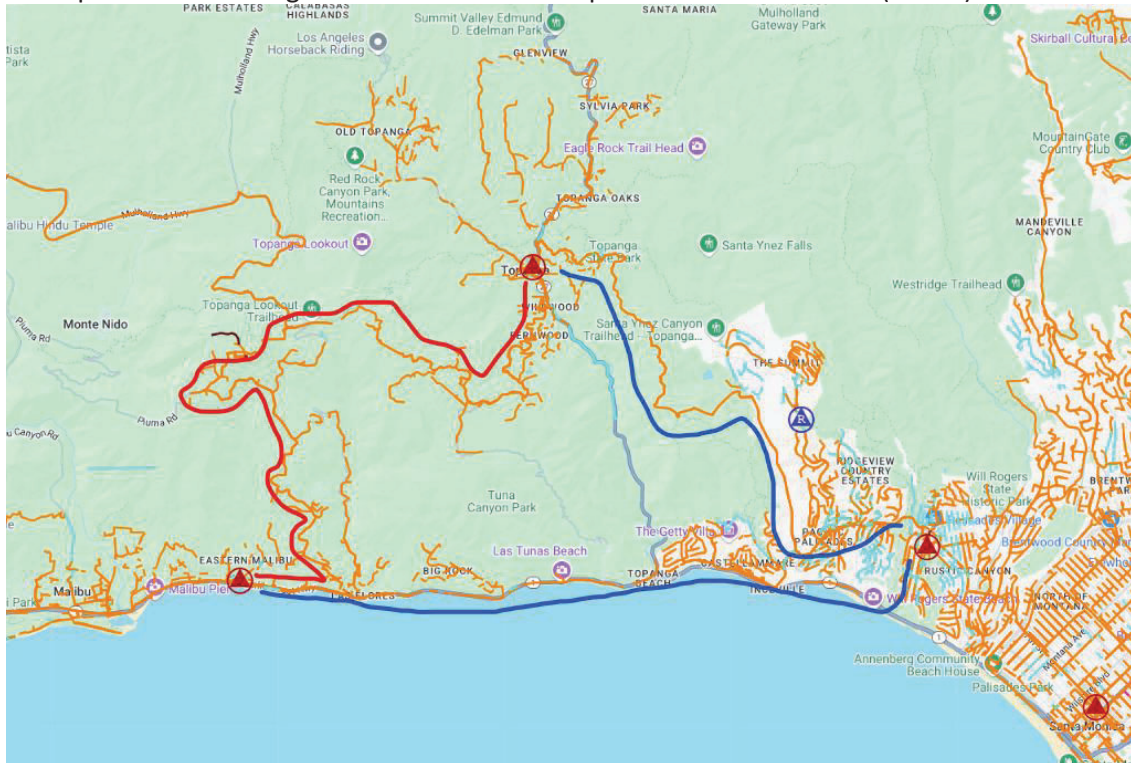
Location	Damage	Quantity	Infrastructure Change?	Restoral date
1367 Palisades Dr. (T-Mobile)	Cable (48 fiber)	~5,000 ft	Replaced with like for like	3/26/2025
Santa Ynez Dam	Cable (25 pr copper)	~5,000 ft	Replaced with like for like	4/25/2025
Will Rogers State Park	Cable (48 fiber)	~6,000 ft	Replaced with like for like	3/30/2025
22200 Old Ranch Rd	Cable (48 fiber)	~6,000 ft	Replaced with like for like	3/29/2025
16800 Pacific Coast Highway (AT&T cell site)	Cable (FT614-45-48)	~1,000 ft	Replaced with like for like	3/25/2025
Feeder Routes	Hubs and associated feeder cable, distribution cables & term tails	18	Feeder RT1 replaced 5 hubs, fiber feed (F1 cable), dist. cables from hubs to service sections, replaced terminal tails to feed customer addresses. Feeder RT2 replaced 13 hubs, fiber feeds (F1 cable), dist cables from hubs to service sections, replaced terminal tails to feed customer addresses.	9/30/2025

**Maps of Palisades Fire restoration:**





Backup fiber route along the PCH to restore that path lost at Saddle Peak (in Red) due to fire.



Sierra Madre:



Location	Damage	Quantity	Infrastructure Change?	Restoral date
Michillinda Ave Hastings Ranch Dr	Cable  Hub	~3,600 ft  1	All cables were downsized to a 25pr Fiber replaced with like for like.	Copper splicing completed 2/21/25. Fiber restoral date pending. Inactive fiber part of fiber to the home work order.

Northwest corner of Sierra Madre just above Hastings Ranch





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Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

**Protests**

Anyone may object to this Advice Letter, which was filed on January 13, 2026, by emailing a written protest to TD.\_PAL@cpuc.ca.gov.

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise  
Manager, Regulatory  
Frontier Communications  
1919 McKinney Ave.  
Dallas, TX 75201  
Judy.geise@ftr.com

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site ([www.cpuc.ca.gov](http://www.cpuc.ca.gov)) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

**Effective Date**

Frontier requests that this Tier 2 Advice Letter become effective on January 14, 2026, which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

**Notice**

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.



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If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email  
[judy.geise@ftr.com](mailto:judy.geise@ftr.com).

Sincerely,

Judy Geise  
Manager, Regulatory  
[judy.geise@ftr.com](mailto:judy.geise@ftr.com)

cc: Jenny Smith [jenny.smith@ftr.com](mailto:jenny.smith@ftr.com)



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### Frontier California Inc. Advice Letter Service List

Via E-Mail

CPUC TD. [\\_PAL@cpuc.ca.gov](mailto:_PAL@cpuc.ca.gov)

CPUC leh [leh@cpuc.ca.gov](mailto:leh@cpuc.ca.gov)

CPUC ORA [chris.ungson@cpuc.ca.gov](mailto:chris.ungson@cpuc.ca.gov)

AT&T [regtss@att.com](mailto:regtss@att.com)

Consolidated Communications [regulatory@surewest.com](mailto:regulatory@surewest.com)

State 9-1-1 Program [Monica.McGrath@state.ca.gov](mailto:Monica.McGrath@state.ca.gov)

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

First Name	Last Name	Email Address
Ross	Johnson	att-regulatory-ca@att.com
Steve	Fetzer	sfetzer@4cct.com
Sherri	Flatt	regulatoryaffairs@sagetelecom.net
John	Gutierrez	John_Gutierrez@cable.comcast.com
Kelly	Pool	kpool@4cct.com
Judith	Riley	jriley@telecompliance.net
PHILIP	JOSEPHSON	PJOSEPHSON@STERLINGBUSINESSLAW.COM
KAREN	MCBEE	TRUCKEE25@AOL.COM
Marg	Tobias	info@tobiaslo.com
Michelle	Salisbury	michelle.salisbury@crowncastle.com
Joe	Richardson	joe@speedypin.com
Karen	Ritter	CAservicelist@tminc.com
davina	hunter	davinahunter29@gmail.com
Winafred	Brantl	wbrantl@kelleydrye.com
Dean	LaChapelle	deanvic@yahoo.com
Charlie	Born	Charlie.Born@ftr.com
William	Prentice	william.c.prentice@gmail.com
Risa	Hernandez	rhh@cpuc.ca.gov
Steven	Fenker	steve@tsihomophone.com
Niki	Bawa	nb2@cpuc.ca.gov
John	Clark	jclark@goodinmacbride.com
Stefanie	Edwards	sedwards@bluecasa.com
Bill	Peters	bill.peters@argusmedia.com
Michael	Heyenga	cwa9509@gmail.com
Kristopher	Twomey	kris@lokt.net



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

Heather	Kirby	hkirby@telecomcounsel.com
Paula	Schneider	paula@crockerlawfirm.com
Scott	Kellogg	scottekellogg@me.com
Michel	Nelson	mnelson@o1.com
N.A.	Tannenbaum	cpuclists@gmail.com
Angel	Barragan	Angel@FirelineBroadband.com
liz	podolinsky	pod@cpuc.ca.gov
Lisa	Prigozen	lpp@cpuc.ca.gov
G	Rogers	grogerswcms@live.com
Timothy	Naple	tnaple@luxbridge.com
Pam	Bathke	ratechange@telekenex.com
Anna	Jew	anna.jew@cpuc.ca.gov
Bryant	Peters	bryant.peters@cgminc.com
Virginia	Morales	thelegend831@live.com
Patrice	Rogers	progers@rtcteam.net
Kennyatta	Perkins	kperkins@rtcteam.net
Aisha	Perkins	aperkins@rtcteam.net
robin	wolkoff	robin.wolkoff@sprint.com
stephen	klein	Steve@SafetyNetWireless.com
Regulatory	Dept	regulatory@ecomobile.com
Tina	Allen	tallen@telecomservicebureau.com
Alan	Galloway	alangalloway@dwt.com
Melissa	Taylor	VARIETY.TEL.WIRELESS@HOTMAIL.COM
David	West	david.west@clearpathwm.com
MelissaDenee	Taylor	varietytelwireless@att.net
Becky	Heggelund	bheggelund@nbglaw.com
Rachel	Schmeidler	rachel.schmeidler@sprint.com
Justin	Barnes	jbarnes@kfwlaw.com
Carla	Liff	Carla.Liff@cgminc.com
Anne	Clements	Anne.Clements@cgminc.com
Julie	Poon	julie.poon@consolidated.com
John	Willis	john.willis@iwirelesshome.com
Eric	Schimpf	eschimpf@iwirelesshome.com
Sam	Bailey	sbailey@iwirelesshome.com
Jason	VanArsdall	jvanarsdall@iwirelesshome.com
Kim	Malcolm	klmalcolm@gmail.com
David	Avila	davila@tracfone.com
Kristine	Lee	kristine.lee@boostmobile.com



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

Susan	Berlin	susan.berlin@telrite.com
Sharon	Warren	swarren@tminc.com
Ken	King	kenking@safetynetwireless.com
Domenic	Fontana	domenic.fontana@viaoneservices.com
Melissa	Slawson	mslawson@bluejaywireless.com
Jim	McTarnaghan	CPUC_AL-Rates@perkinscoie.com
Katherine	Marshall	kmarshall@potomacclaw.com
Ana Maria	Johnson	aj1@cpuc.ca.gov
Lauren	Moxley	lmoxley@bluejaywireless.com
Melissa	Slawson	slawsonconsulting@gmail.com
Kim	Isaacs	Kim.Isaacs@allstream.com
Greg	Cole	gcole@bluejaywireless.com
Melissa	Slawson	mslawson@geolinks.com
Cassandra	Milligan	cassandra.milligan@tagmobile.com
Dale	Wiltshire	dale@fatpbx.com
J.G.	Harrington	jgharrington@cooley.com
Jack	Conklin	jhcon@hotmail.com
Thomas	Rowland	tom@telecomreg.com
Kevin	Rhoda	krhoda@telecomreg.com
Lesli	Rowe	lesli.rowe@viaoneservices.com
Louise	F	lef@cpuc.ca.gov
Pam	Brewer	pbrewer@inteserra.com
Matt	Dean	regcompliance@telecompliance.net
Vince	Coppey	vc1@cpuc.ca.gov
Michael	Anderson	mikea@clientworks.com
Melissa	Kallabat	MKallabat@airvoicewireless.com
Jennifer	Carter	jcarter@gcioa.com
Amy	Warshauer	amy.warshauer@ftr.com
Jason	VanArsdall	jvanarsdall@standupwireless.com
CalOES	911-Branch	CA911Tariff@caloes.ca.gov
Choua	Her	choua.her@mossadams.com
G. Joseph	Buck	complaint.Frontier@gmail.com
Karen	Higgs	Karen.Higgs@motorolasolutions.com
Darren	Lee	dlee@cwclaw.com
Jerry	Weikle	jweikle@windstream.net
Ashley	Salas	asalas@turn.org
Kristin	Jacobson	kristin@kljlegal.com
Anitzia	Julbe	ajulberivera@tracfone.com





1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

A	Altmann	aaltmann@sdewa.org
TD	PAL	TD._PAL@cpuc.ca.gov
Phil	Rotheram	phil.rotheram@atos.net
Lydia	Freemon	lydfreemon@gmail.com
Karen	Wolf	karen.wolf@motorolasolutions.com
Susan	Ornstein	susan.ornstein@comtechtel.com
Anita	Taff-Rice	anita@icommlaw.com
Mary	Rasher	mrasher@west.com
Crystal	Prahl	crystal.prahl@charter.com
Frank	App	Frank.App@charter.com
S.	Linderman	slinderman@buchalter.com
Ashley	Douglas	ashley.douglas@centurylink.com
linda	peng	lindapeng@comnet-telecom.com
Teresa	Bitterling	teresa@crockerlawfirm.com
Christine	Chacon	christinec@worldnet1.net
S.	Linderman	shawndai@cal-cca.org
Rachelle	Chong	rachelle@chonglaw.net
Thomas	Crowe	tcrowe@logicaltelecom.com
Wendy	Perez	accounting@evocative.com
Kristin	Jacobson	kristin.jacobson@us.dlapiper.com
Raisa	Ledesma Rodriguez	raisa.ledesma@cpuc.ca.gov
Victor	Smith	victor.smith@cpuc.ca.gov
Aja	King	AKing@jenner.com
kieuchinh	tran	kieuchinh.tran@cpuc.ca.gov
Chris	King	ChrisKing@safetynetwireless.com
Aggie	Hill	aggie@icommlaw.com
Hans	Eysenbach	heysenbach@verrill-law.com
Zeb	Zankel	CPUCfilings@jenner.com
Kate	Beck	kate.beck@cpuc.ca.gov
Ken	Yeager	kyeager@inteserra.com
Stephen	Milton	cpuc-advice@isofusion.com
Mark	Schreiber	mschreiber@cwclaw.com
Steven	McFerson	mcferson.steve@gmail.com
Jeanette	Green	jgreen@uc-green.com
Jim	Burt	James.R.Burt@charter.com
Darren	Lee	darren@brblawgroup.com
Mindy	Duvall-Harris	mindyd@ponderosatel.com



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

Kerry	Grimes	kerry.grimes7@t-mobile.com
CDCompliance	CPUC	CDCompliance@cpuc.ca.gov
Louis	Lupinacci	louis.lupinacci@t-mobile.com
Al	Aksterowicz	al.aksterowicz@t-mobile.com
Joshua	Lin	joshua.lin@cpuc.ca.gov
Sindy	Yun	Sindy.yun@cpuc.ca.gov
Jen	Rose	jen.rose@iwirelesshome.com
Jen	Rose	jen.rose@iwirelesshome.com
Nicholas	Metherd	nmetherd@infinitimobile.com
Brett	Palmer	brett.palmer@cpuc.ca.gov
Matthew	Spiegel	m_spiegel@hotmail.com
Peter	Engdahl	peter@snowcrest.net
Jodie	Grimshaw	Jodie@csilongwood.com
Kara	Light	kara.light@t-mobile.com
Wes	Zuber	wes@uia.net
Nathan	Patrick	cpuc-telecom-al@sonic.net
Shilton	Hasunuma	shilton.hasunuma@itstelecom.com
Richard	Williams	rickw@ponderosatel.com
Georganna	Payne	georgannap@ponderosatel.com
Genya	Meharg	genya.meharg@nelsonmullins.com
Debra	McGuire Mercer	debra.mercer@nelsonmullins.com
Joshua	Guyan	joshua.guyan@nelsonmullins.com
Catherine	Stedman	cstedman@3ce.org
Nicholas	Metherd	nickmetherd@safetynetwireless.com
Kitty	Whitt	kitty.whitt@claconnect.com
Steven	Halligan	SHalligan@ocpower.org
Jessica	Jandura	jessicajandura@dwt.com
Alex	Rodriguez	alex.rodriguez@cgminc.com
Leo	Fitzpatrick	lfitzpatrick@TURN.org
Jenny	Smith	jenny.smith@ftr.com
Zainab	Badi	zbadi@gridalternatives.org
Paul	Goodman	pgoodman@c4at.org
Joshua	Trauner	joshua.trauner@lumen.com
Alexander	Rasor	regulatoryaffairs@truconnect.com
Carlos	Alcantar	telco-compliance@race.com



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

Gail	Karish	<a href="mailto:gail.karish@bbklaw.com">gail.karish@bbklaw.com</a>
PILLAR	COLWELL	<a href="mailto:pdezcolwell@gmail.com">pdezcolwell@gmail.com</a>
sola	lee	<a href="mailto:sola.lee@dish.com">sola.lee@dish.com</a>
Brian	Ortega	<a href="mailto:hr@getonward.com">hr@getonward.com</a>
Kevin	Rhodes	<a href="mailto:krhodes@uia.net">krhodes@uia.net</a>
Ted	Vagelos	<a href="mailto:Ted.Vagelos@Verizon.com">Ted.Vagelos@Verizon.com</a>
Peter	Pratt	<a href="mailto:peter.pratt@cpuc.ca.gov">peter.pratt@cpuc.ca.gov</a>
Sara	Yocum	<a href="mailto:sara.yocum@caltelcorp.com">sara.yocum@caltelcorp.com</a>
Sara	Yocum	<a href="mailto:sara.yocum@caltelcorp.com">sara.yocum@caltelcorp.com</a>
Kitty	Whitt	<a href="mailto:kwhitt@inteserra.com">kwhitt@inteserra.com</a>
Giovanna	Bretous	<a href="mailto:giovanna.bretous@dish.com">giovanna.bretous@dish.com</a>
Julia	Browning	<a href="mailto:julia.browning@dish.com">julia.browning@dish.com</a>
Carole	Williamson	<a href="mailto:carole.williamson@consolidated.com">carole.williamson@consolidated.com</a>
Stephen	Bowen	<a href="mailto:bowenlawgroup@gmail.com">bowenlawgroup@gmail.com</a>
Joshua	Cooper	<a href="mailto:joshua.cooper@cpuc.ca.gov">joshua.cooper@cpuc.ca.gov</a>
Suzanne	Toller	<a href="mailto:suzannetoller@dwt.com">suzannetoller@dwt.com</a>
Alexandra	Green	<a href="mailto:agreen@turn.org">agreen@turn.org</a>
Judy	Pau	<a href="mailto:dwtcpucdockets@dwt.com">dwtcpucdockets@dwt.com</a>
Christina	Chushuk	<a href="mailto:chris.chushuk@lumen.com">chris.chushuk@lumen.com</a>
Caliber	Advice Letters	<a href="mailto:caliberadviceletters@gmail.com">caliberadviceletters@gmail.com</a>
Brenda	Villanueva	<a href="mailto:bvillanueva@turn.org">bvillanueva@turn.org</a>
Andrew	Cardin	<a href="mailto:acardin@digitalpath.com">acardin@digitalpath.com</a>
Rachelle	Chong	<a href="mailto:rachelle.chong@chonglaw.net">rachelle.chong@chonglaw.net</a>
ISHWAR	SAINI	<a href="mailto:ishwar.saini@macquarie.com">ishwar.saini@macquarie.com</a>
Indy	Nelson	<a href="mailto:admin@sequoiawireless.com">admin@sequoiawireless.com</a>
Peter	Liu	<a href="mailto:Peterliu@megateln.net">Peterliu@megateln.net</a>
Prescott	Matthews	<a href="mailto:prescott.matthews@cpuc.ca.gov">prescott.matthews@cpuc.ca.gov</a>
Jill	Stafford	<a href="mailto:jstafford@buchalter.com">jstafford@buchalter.com</a>