

CALIFORNIA PUBLIC UTILITIES COMMISSION
Communications Division Advice Letter Summary Form

Date AL served on parties: 1/13/2026		CPUC Utility Number U - 1002 - C
Company Name: Frontier California Inc. (Frontier)		<input type="checkbox"/> GRC-LEC <input checked="" type="checkbox"/> URF-Carrier <input type="checkbox"/> CMRS
Address: 9260 East Stockton Blvd		<input type="checkbox"/> Commission Resolution Requested <input type="checkbox"/> Carrier of Last Resort (See D.96-10-066)
City, State, ZIP: Elk Grove, CA 95624		AL Tier I <input type="checkbox"/> II <input checked="" type="checkbox"/> III <input type="checkbox"/>
Filing AL #: 12998 Requested Effective Date: 1/14/2026		Information-Only <input type="checkbox"/>
Name:		Email Address:
Filer	J. Geise	Judy.Geise@ftr.com (214)-724-7719
Certif.	T. Swanson	Tanya.Swanson@ftr.com (651) 257-4835

(Name, email address & Phone number are Required for "Filer")

Keyword: Decision / Resolution Compliance For Contract Keyword, Type: Government Other
 Date Executed _____ Contract Total Rev (\$) _____

Subject of filing: Compliance Filing– January 7, 2025 Palisades Fire Declared State of Emergency
 (Service(s) included)

Authorization for filing: D.21-10-020 Ordering Paragraph 6
 (Resolution #, Decision #, etc.)

Tariff Schedules: _____ **No. of Sheets:** _____

Affected services: _____
 (Other services affected, pending or replacement AL filings)

Rate Element(s) affected *and* % change: _____
 (Non-recurring and / or recurring)

Customer Notice Required (if so, please attach)

Notes/Comments: _____
 (Other information & reference to advice letter, etc.)

File Protest(s) and/or Response(s) to: Advice Letter Coordinator, Communications Division 505 Van Ness Ave., San Francisco, CA 94102 VIA EMAIL ONLY (DO NOT MAIL HARD COPY)	Email to: TD_PAL@cpuc.ca.gov Protests must be served to the Communications Division (TD_PAL) and the Utility on the same day Refer to GO 96-B 7.4 for additional information
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(FOR CPUC USE ONLY) rev. 12/24/19

	Utility Type: <input type="checkbox"/>	Supv. / Analyst _____ / _____ Due Date to Supv.: _____
	<input type="checkbox"/> Logged In: <input type="checkbox"/>	CD Suspension Requested: <input type="checkbox"/> Yes, see attached Analyst Completion Date: _____ Supervisor Completion Date: _____
	<input type="checkbox"/> Logged Out: <input type="checkbox"/>	Disposition: <input type="checkbox"/> Accepted <input type="checkbox"/> Withdrawn <input type="checkbox"/> Rejected AL / Tariff Effective Date: _____ Resolution No.: T- _____ Notes: _____



1919 McKinney Ave., Dallas, TX 75201
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January 13, 2026

Advice Letter No. 12998

Frontier California Inc. (Frontier) (U-1002-C) to the Public Utilities Commission State of California

Subject: D.21-10-020 Ordering Paragraph 6, Compliance Filing – January 7, 2025 Palisades Fire Declared State of Emergency

Purpose

The purpose of this Tier 2 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) (Frontier) to demonstrate its compliance with Ordering Paragraph (OP) 6 of D.21-10-020 (Decision) which states:

Within 60 days after service is restored and all restoration or rebuilding work is complete following a disaster discussed in Ordering Paragraphs 4 and 5, the facilities-based wireline or wireless provider shall file a Tier 2 Advice Letter. The Tier 2 Advice Letter shall be filed with Commission's Communications Division at TD._PAL@cpuc.ca.gov, and also provided to the same individuals and entities as required by the initial Tier 1 Advice Letter. This Tier 2 Advice Letter shall include:

- a. a summary of restoration and/or rebuild activities;
- b. a summary of the meetings and other communications that took place;
- c. a summary of any changes made after the meet and confer meeting(s);
- d. a summary of any energy/communication infrastructure added or changed, as well as the location, including a map; and
- e. other issues that caused delays, such as land rights, permits, or discussions with certain entities.

Report

On January 7, 2025, Governor Newsom declared a State of Emergency in Los Angeles and Ventura counties in response to the Palisades Fire, Eaton Fire and Hurst Fire.

At the onset of these fire events, Frontier prioritized supporting first responders and wireless carriers to ensure continuity of critical communications. In coordination with CAL FIRE, CALOES and utility partners, Frontier deployed twenty 1G high-speed fiber circuit runs to the Cal Fire Zuma Beach base camp and established a HUB circuit at Leo Carrillo State Beach in Malibu. Frontier also facilitated the installation of temporary Cell on Wheels (COW) units, including two in partnership with AT&T and one in partnership with Verizon, to maintain essential wireless service coverage throughout the affected area.

On January 22, 2025, Frontier announced a donation of fiber broadband services to North Valley Caring Services (NVCS) in the San Fernando Valley of Los Angeles as part of Frontier's Broadband for Good program. This donation was in response to using the Broadband for Good program to support communities during natural disasters. During this period, NVCS was providing food, water, emergency housing assistance, and other essential resources to residents across Los Angeles. As NVCS served as a safe space for community recovery, Frontier sought to ensure the organization had a reliable,



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high-capacity internet connection, enabling the center to focus on delivering critical support to individuals affected by the wildfires.

Frontier also proactively engaged with local government officials, public agencies, and utility partners to coordinate restoration activities and ensure alignment with incident-response objectives. These coordination efforts have remained ongoing, as reliable communications infrastructure continues to be essential for community recovery and the restoration of critical services.

Frontier is actively pursuing the undergrounding our facilities in the fire-impacted areas of Los Angeles whenever possible. Due to the significant cost and complexity, this process is being approached in phases. Frontier has been collaborating with SCE and other utilities to explore opportunities for undergrounding. The primary focus remains on restoring service to our customers as quickly as we can. Until undergrounding is feasible, facilities will be maintained on poles to ensure uninterrupted connectivity for customers.

The following provides a schedule of the meetings and task forces in which Frontier representatives have actively participated and continue to do so.

Meetings/Conference Calls	Meeting Purpose	Frequency
Utilities Coordination Overview - Eaton and Palisades Fires Organizer: Luis Ramirez LURAMIRE@dpw.lacounty.gov	Coordinate restoration plans with LA County representatives	Weekly (Jan 2025 – current)
Joint Trench and Joint Paving Allocation Organizer: Silvana Ray Silvana.Ray@sce.com	Coordinate undergrounding efforts designs with other utilities	Weekly (Jan 2025 – current)
Edison Shared Structure Discussion Organizer: Wildfire Restoration and Rebuild PMO ICSFormsTools- SSBR@edisonintl.onmicrosoft.com	Coordinate undergrounding design plans with SCE	Bi-weekly (Jan 2025 – current)
Utilities Task Force: Undergrounding Organizer: Luis Ramirez LURAMIRE@dpw.lacounty.gov	Coordinate undergrounding efforts designs with other utilities	Weekly (Jan 2025 – current)

Meetings/Conference Calls	Meeting Purpose	Frequency
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LA County Dept of Public Works Geetha Eva Shan	Underground planning opportunities and funding Discussed various undergrounding options where financially feasible.	December 12, 2025 November 10, 2025
LA County Supervisor Horvath's Office Emily Ellison	Underground planning opportunities and funding Discussed various undergrounding options where financially feasible.	December 1, 2025
Big Rock, Palisades Community Association	Undergrounding viability Parties agreed with current restoration on poles until funding received for undergrounding.	August 13, 2025 July 14, 2025
Malibu Public Works Meeting Rob Duboux	Discussing ungrounding financing plans.	August 6, 2025 - current

Organization/Municipality	Contacts	Email
LA County	Anthony Moran	amoran@dpw.lacounty.gov
CAL OES	M. Siu Sahn Foo Sophia Munoz	siusahn.foo@caloes.ca.gov Ef2@caloes.ca.gov
CAL OEM	Kevin O'Brien	UtilitiesTF@CEOEM.LACOUNTY.GOV
LADWP	William A. Arriola Jr.	william.ariola@ladwp.com
California Utilities Emergency Association	Dana E. Moore Sarah Canchola	Dana.Moore@caloes.ca.gov Sarah.Canchola@caloes.ca.gov
Cal Fire	Mark Pimentel	Mark.Pimentel@fire.ca.gov
City of Malibu	Doug Stewart, Mayor	dstewart@malibucity.org

Full-service restoration is ongoing and is dependent on local jurisdictions and property owners completing reconstruction and remediation of fire-damaged areas. Frontier continues to restore service to individual residences as customers return and request reconnection.

The following provides foundational information regarding damages and restoration. Details are outlined in the subsequent tables.

- No structural impact to Frontier central offices.
- Replaced damaged copper with fiber, where feasible.
- Replaced fiber plant in coordination with LA Department Water & Power
- Damaged poles jointly owned with Southern Cal Edison required close coordination to replace or repair.
- In mid-February work was delayed due to an atmospheric river that swept through California making it unsafe for employees and contractors to work.



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Malibu:

Location	Damage	Quantity	Infrastructure Change?	Restoral date
PCH & Carbon Canyon to Topanga Canyon Blvd	Cable	~25,000 ft	Replaced copper with fiber.	3/7/2025
Rambla Pacifico St. to Saddle Peak Rd	Cable	~23,000 ft	Replaced copper with fiber. Placed 6 new poles for strand continuity.	3/18/2025
Saddle Peak Rd to Termination	Cable	~5,200 ft	Replaced copper with fiber.	4/5/2025
Schueren Rd	Cable	~6,283	Replaced copper with fiber.	3/21/2025
Las Flores Mesa Dr	Cable	~4,100	Replaced copper with fiber.	3/25/2025
Hume Rd	Cable	~3,500	Replaced copper with fiber.	3/25/2025
Las Flores Canyon Rd	Cable	~14,000 ft	Replaced copper with fiber.	3/17/2025
Big Rock Canyon Rd	Cable	~6,600 ft	Replaced copper with fiber.	3/17/2025
Carbon Canyon Rd	Cable	~8,800 ft	Replaced copper with fiber.	3/10/2025
20356 Pacific Coast Hwy	HUB	1	Replaced with like for like.	3/9/2025
20710 Pacific Coast Hwy	HUB	1	Replaced with like for like.	3/18/2025



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Location	Damage	Quantity	Infrastructure Change?	Restoral date
Pacific Coast Hwy & Pena	HUB	1	Replacing with like for like	3/9/2025
Big Rock & Inland Rd	HUB	1	Replaced with like for like	3/17/2025
Schuern & Piuma Rd	HUB	1	Replaced with like for like	3/22/2025

Pacific Palisades:

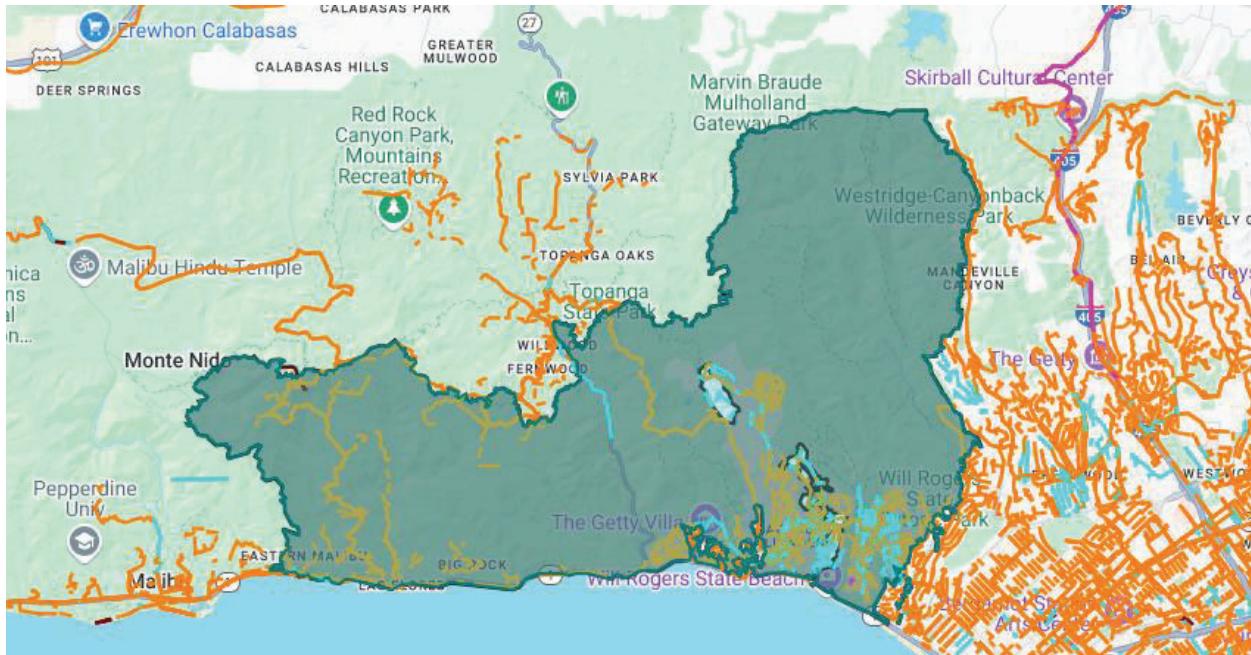
Location	Damage	Quantity	Infrastructure Change?	Restoral date
533 Rustic Rd	Cable (96F)	~1,800 ft	Replaced 1200pr copper & 600pr copper with 200pr copper. Replaced 96fiber & 24 fiber like for like.	2/3/2025
17601 Pacific Coast Highway	Cable (144F) Poles (35-3)	~1,700 ft 2	Replace 1700ft of 144 fiber like for like & (2) 30' class 3 poles.	2/19/2025
Saddle Peak Rd., Topanga Canyon	Hubs and associated hub cables, terminals & feed cables	2	Replaced associated hub cables, terminals & feed cables & IOC Palisades to Topanga, Like for Like fiber cable & hub	2/17/2025
Castellammare Dr.	Riser Conduit 4"	1	Repaired (1) 4" riser conduit. Placed inner duct from riser through 2 MH's, placed 144fiber, no copper cable placed	2/21/2025



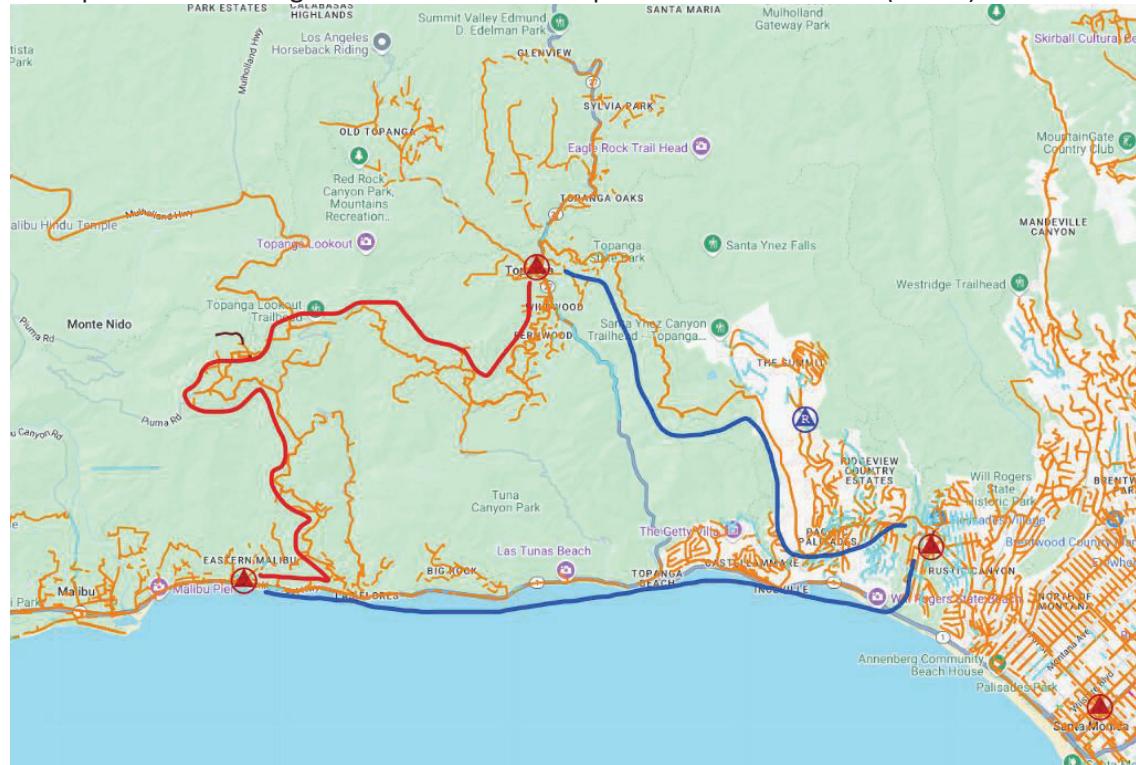
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Location	Damage	Quantity	Infrastructure Change?	Restoral date
1367 Palisades Dr. (T-Mobile)	Cable (48 fiber)	~5,000 ft	Replaced with like for like	3/26/2025
Santa Ynez Dam	Cable (25 pr copper)	~5,000 ft	Replaced with like for like	4/25/2025
Will Rogers State Park	Cable (48 fiber)	~6,000 ft	Replaced with like for like	3/30/2025
22200 Old Ranch Rd	Cable (48 fiber)	~6,000 ft	Replaced with like for like	3/29/2025
16800 Pacific Coast Highway (AT&T cell site)	Cable (FT614-45-48)	~1,000 ft	Replaced with like for like	3/25/2025
Feeder Routes	Hubs and associated feeder cable, distribution cables & term tails	18	Feeder RT1 replaced 5 hubs, fiber feed (F1 cable), dist. cables from hubs to service sections, replaced terminal tails to feed customer addresses. Feeder RT2 replaced 13 hubs, fiber feeds (F1 cable), dist cables from hubs to service sections, replaced terminal tails to feed customer addresses.	9/30/2025

[Maps of Palisades Fire restoration:](#)



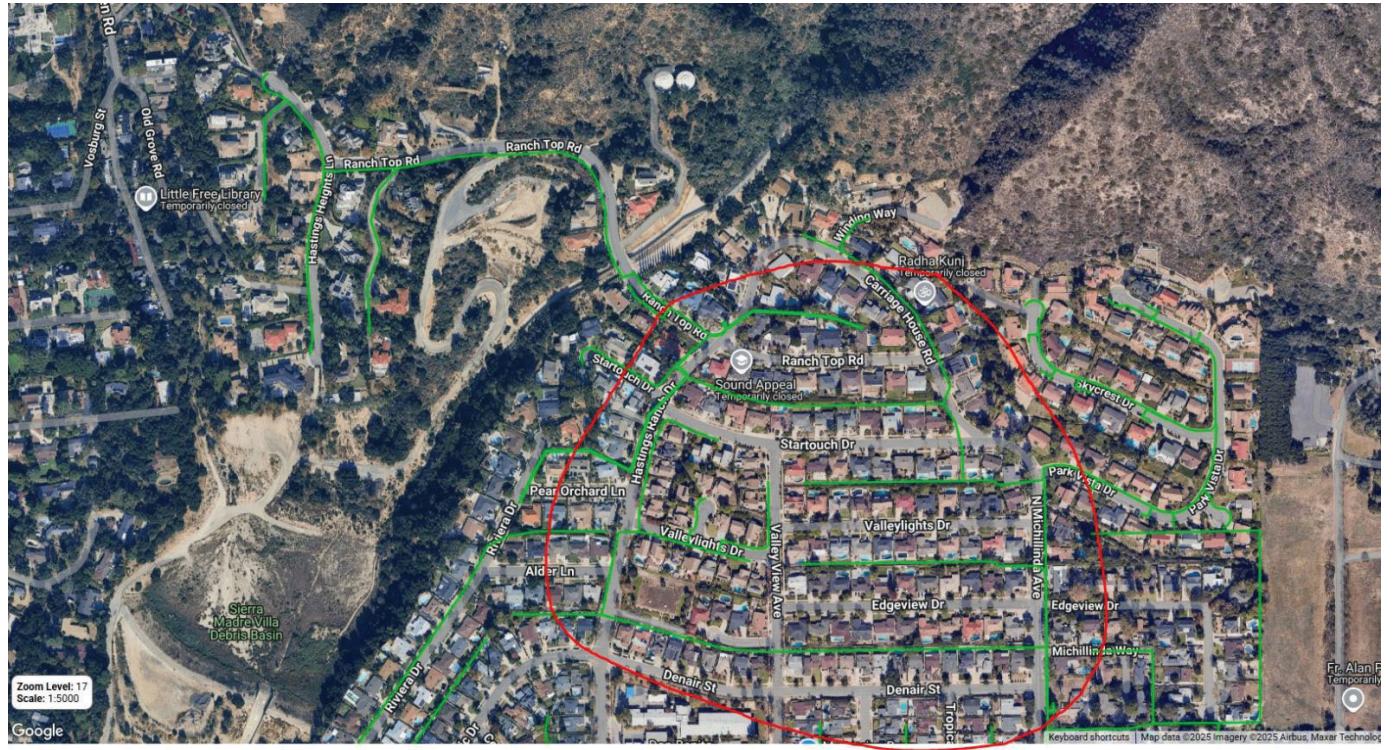
Backup fiber route along the PCH to restore that path lost at Saddle Peak (in Red) due to fire.



Sierra Madre:

Location	Damage	Quantity	Infrastructure Change?	Restoral date
Michillinda Ave Hastings Ranch Dr	Cable Hub	~3,600 ft 1	All cables were downsized to a 25pr Fiber replaced with like for like.	Copper splicing completed 2/21/25. Fiber restoral date pending. Inactive fiber part of fiber to the home work order.

Northwest corner of Sierra Madre just above Hastings Ranch





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Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

Protests

Anyone may object to this Advice Letter, which was filed on January 13, 2026, by emailing a written protest to TD._PAL@cpuc.ca.gov.

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise
Manager, Regulatory
Frontier Communications
1919 McKinney Ave.
Dallas, TX 75201
Judy.geise@ftr.com

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

Effective Date

Frontier requests that this Tier 2 Advice Letter become effective on January 14, 2026, which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

Notice

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.



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If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email
judy.geise@ftr.com.

Sincerely,

Judy Geise
Manager, Regulatory
judy.geise@ftr.com

cc: Jenny Smith jenny.smith@ftr.com



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Frontier California Inc. Advice Letter Service List

Via E-Mail

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CPUC leh@cpuc.ca.gov

CPUC ORA chris.ungson@cpuc.ca.gov

AT&T regtss@att.com

Consolidated Communications regulatory@surewest.com

State 9-1-1 Program Monica.McGrath@state.ca.gov

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

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