

CALIFORNIA PUBLIC UTILITIES COMMISSION
Communications Division Advice Letter Summary Form

Date AL served on parties: 1/13/2026		CPUC Utility Number U - 1002 - C
Company Name: Frontier California Inc. (Frontier)		<input type="checkbox"/> GRC-LEC <input checked="" type="checkbox"/> URF-Carrier <input type="checkbox"/> CMRS
Address: 9260 East Stockton Blvd		<input type="checkbox"/> Commission Resolution Requested <input type="checkbox"/> Carrier of Last Resort (See D.96-10-066)
City, State, ZIP: Elk Grove, CA 95624		AL Tier I <input checked="" type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/>
Filing AL #: 12997 Requested Effective Date: 1/14/2026		Information-Only <input type="checkbox"/>
Name:		Email Address:
Filer	J. Geise	Judy.Geise@ftr.com (214)-724-7719
Certif.	T. Swanson	Tanya.Swanson@ftr.com (651) 257-4835

(Name, email address & Phone number are Required for "Filer")

Keyword: Decision / Resolution Compliance For Contract Keyword, Type: Government Other
 Date Executed _____ Contract Total Rev (\$) _____

Subject of filing: Compliance Filing – December 9, 2025 Pack Fire Declared State of Emergency
 (Service(s) included)

Authorization for filing: D.21-10-020 Ordering Paragraph 4
 (Resolution #, Decision #, etc.)

Tariff Schedules: _____ **No. of Sheets:** _____

Affected services: _____
 (Other services affected, pending or replacement AL filings)

Rate Element(s) affected *and* % change: _____
 (Non-recurring and / or recurring)

Customer Notice Required (if so, please attach)

Notes/Comments: _____
 (Other information & reference to advice letter, etc.)

File Protest(s) and/or Response(s) to:

Advice Letter Coordinator, Communications Division
 505 Van Ness Ave., San Francisco, CA 94102
VIA EMAIL ONLY (DO NOT MAIL HARD COPY)

Email to: **TD_PAL@cpuc.ca.gov**

Protests must be served to the Communications

Division (TD_PAL) and the Utility on the same day

Refer to GO 96-B 7.4 for additional information

(FOR CPUC USE ONLY) rev. 12/24/19



1919 McKinney Ave., Dallas, TX 75201
Frontier.com

January 13, 2026

Advice Letter No. 12997

Frontier California Inc. (U1002-C) to the Public Utilities Commission State of California

Subject: D.21-10-020 Ordering Paragraph 4, Compliance Filing – December 9, 2025 Pack Fire
Declared State of Emergency

Purpose

The purpose of this Tier 1 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) ('Frontier') to demonstrate its compliance with Ordering Paragraph (OP) 4 of D.21-10-20 (Decision) which states:

In the event of a disaster, declared either by the Governor of California or the President of the United States, that also damages their facilities or leads to a service outage, facilities-based wireline and facilities-based wireless providers shall file a Tier 1 Advice Letter within 15 days from when they are allowed into a disaster area to assess the damage to their facilities. This Advice Letter shall be filed with the Commission's Communications Division at TD._PAL@cpuc.ca.gov. The Advice Letter also must be provided to the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the communication must be established with any Tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area. The Advice Letter shall include the following details:

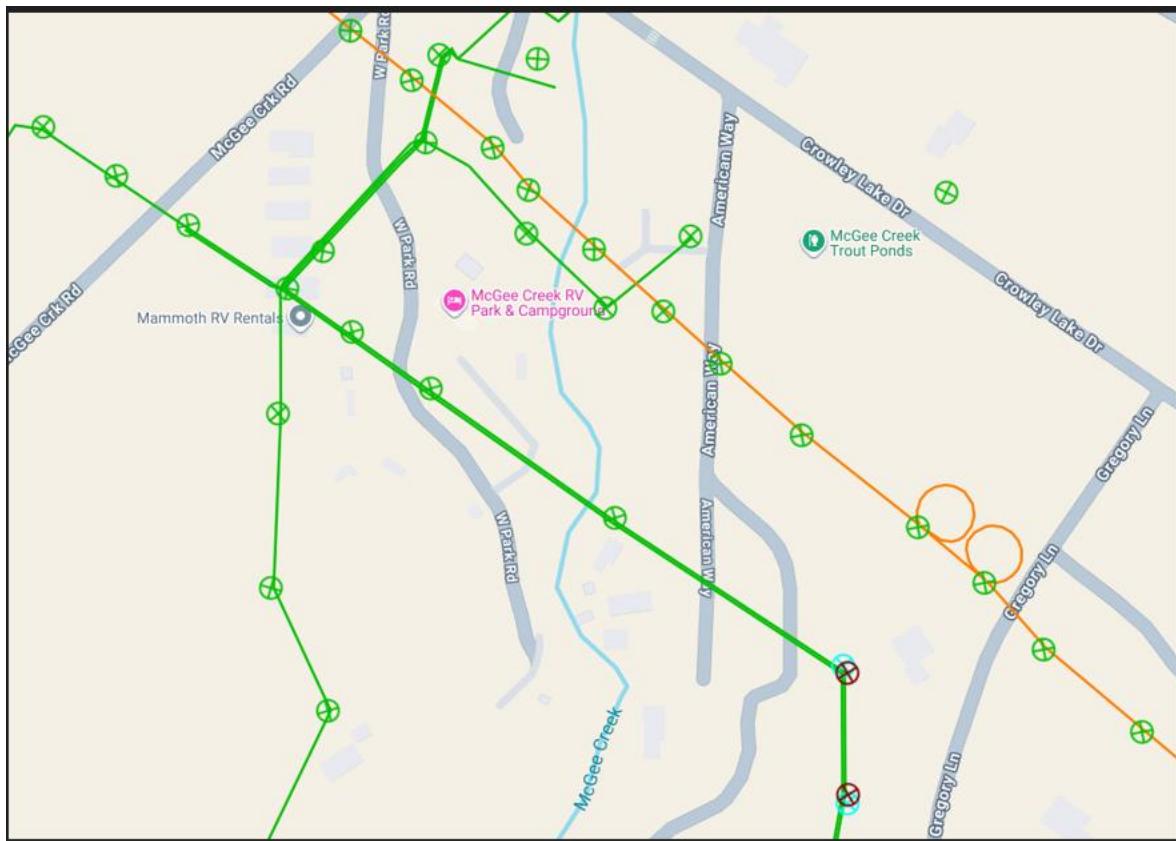
- A. *report of what facilities or equipment was damaged;*
- B. *restoration and/or rebuild plans, including a description of what is being repaired, replaced or added, and maps of where the restoration will occur;*
- C. *the date the facilities-based wireline or wireless provider received access to the damaged area;*
- D. *the timeline to make repairs; and*
- E. *any changes to any energy/communication infrastructure required; and*
- F. *the contact information of the individual responsible for community engagement in these instances.*

Report

The Pack Fire which ignited on November 13, 2025, reached Frontier California Inc.'s service area damaging cable and poles near Lake Crowley. Sections of the fire area, not designated as hot spots by local fire crews, were accessed by Frontier's construction team on November 14, 2025. In coordination with Southern California Edison's poles and power line replacement, Frontier was eventually granted access to the area on November 24, 2025 to initiate restoration efforts.

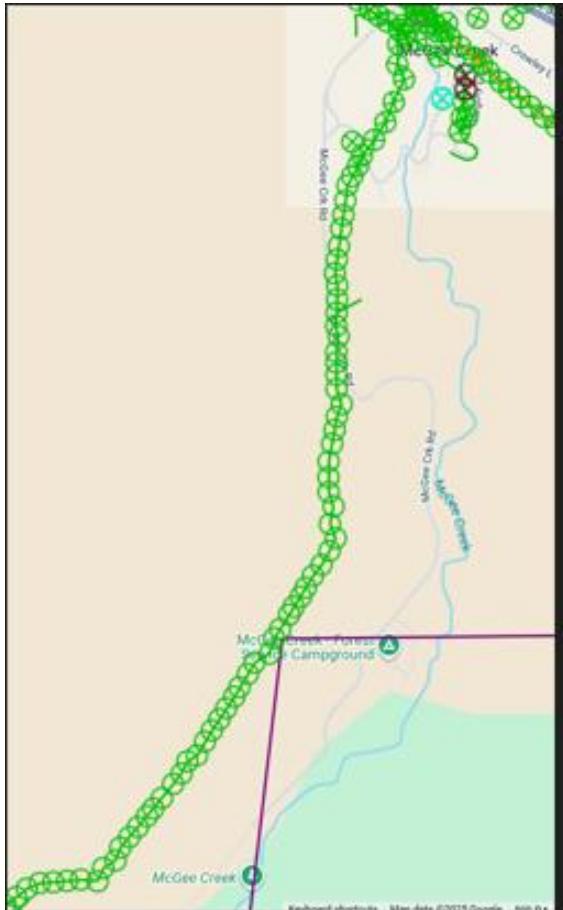
The following are the specifics of Frontier's Crowley Lake area damages.

Location	Damages	Restoration plan	Estimated Restoration Date
Crowley Lake (McGee Creek Road to Gregory Lane)	~ 19,000' 25 pair copper (25) CL-5 poles	Replacing copper with 10,000' 96F Poles will be replaced on a like for like basis	February 6, 2026 contingent upon snowfall. Crews are clearing snow/path at locations.





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Frontier's contacts for community engagement:

Jenny Smith

Director, Government & Regulatory Affairs
Frontier Communications
9260 East Stockton Blvd
Elk Grove, CA 95624
Jenny.Smith@ftr.com

Doug McAllister

Vice President, External Affairs/Internal Response
Frontier Communications
douglas.mcallister@ftr.com

Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.



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Protests

Anyone may object to this Advice Letter, which was filed on January 13, 2026 by emailing a written protest to TD._PAL@cpuc.ca.gov.

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise
Manager, Regulatory
Frontier Communications
1919 McKinney Ave.
Dallas, TX 75201
Judy.geise@ftr.com

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

Effective Date

Frontier requests that this Tier 1 Advice Letter become effective on January 14, 2026 which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

Notice

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.

If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email judy.geise@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Judy Geise".

Judy Geise
Manager, Regulatory



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cc: Jenny Smith, Frontier jenny.smith@ftr.com

Sandra Moberly, Mono County Administrative Officer smoberly@mono.ca.gov



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Frontier California Inc. Service List

Via E-Mail

CPUC TD_PAL@cpuc.ca.gov

CPUC leh@cpuc.ca.gov

CPUC ORA chris.ungson@cpuc.ca.gov

AT&T regtss@att.com

Consolidated Communications regulatory@surewest.com

State 9-1-1 Program Monica.McGrath@state.ca.gov

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

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