

**CALIFORNIA PUBLIC UTILITIES COMMISSION**  
**Communications Division Advice Letter Summary Form**

<b>Date AL served on parties:</b> 1/13/2026		<b>CPUC Utility Number U - 1002 - C</b>	
<b>Company Name:</b> Frontier California Inc. (Frontier)		<input type="checkbox"/> GRC-LEC <input checked="" type="checkbox"/> URF-Carrier <input type="checkbox"/> CMRS	
<b>Address:</b> 9260 East Stockton Blvd		<input type="checkbox"/> Commission Resolution Requested <input type="checkbox"/> Carrier of Last Resort (See D.96-10-066)	
<b>City, State, ZIP:</b> Elk Grove, CA 95624		<b>AL Tier</b> I <input checked="" type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/>	
<b>Filing AL #:</b> 12997 <b>Requested Effective Date:</b> 1/14/2026		<b>Information-Only</b> <input type="checkbox"/>	
<b>Name:</b>		<b>Email Address:</b>	
<b>Filer</b>	J. Geise	Judy.Geise@ftr.com	(214)-724-7719
<b>Certif.</b>	T. Swanson	Tanya.Swanson@ftr.com	(651) 257-4835

(Name, email address & Phone number are ***Required for "Filer"***)

**Keyword:** Decision / Resolution Compliance      For Contract Keyword, Type: ☐ Government   ☐ Other  
Date Executed \_\_\_\_\_ Contract Total Rev (\$) \_\_\_\_\_

**Subject of filing:** Compliance Filing – December 9, 2025 Pack Fire Declared State of Emergency  
(Service(s) included)

**Authorization for filing:** D.21-10-020 Ordering Paragraph 4  
(Resolution #, Decision #, etc.)

**Tariff Schedules:** \_\_\_\_\_ **No. of Sheets:** \_\_\_\_\_

**Affected services:** \_\_\_\_\_  
(Other services affected, pending or replacement AL filings)

**Rate Element(s) affected and % change:** \_\_\_\_\_  
(Non-recurring and / or recurring)

☐ Customer Notice Required (if so, please attach)

**Notes/Comments:** \_\_\_\_\_  
(Other information & reference to advice letter, etc.)

**File Protest(s) and/or Response(s) to:**  
Advice Letter Coordinator, Communications Division  
505 Van Ness Ave., San Francisco, CA 94102  
**VIA EMAIL ONLY (DO NOT MAIL HARD COPY)**

**Email to: [TD.PAL@cpuc.ca.gov](mailto:TD.PAL@cpuc.ca.gov)**  
**Protests must be served to the Communications**  
**Division (TD.PAL) and the Utility on the same day**  
Refer to GO 96-B 7.4 for additional information

(FOR CPUC USE ONLY) rev. 12/24/19

(Date Filed / Received Stamp by CPUC Industry Division)	<b>Utility Type:</b> _____	Supv. / Analyst _____ / _____ Due Date to Supv.: _____ CD Suspension Requested: <input type="checkbox"/> Yes, see attached
	<input type="checkbox"/> <b>Logged In:</b> _____	Analyst Completion Date: _____ Supervisor Completion Date: _____
	<input type="checkbox"/> <b>Logged Out:</b> _____	Disposition: <input type="checkbox"/> Accepted <input type="checkbox"/> Withdrawn <input type="checkbox"/> Rejected AL / Tariff Effective Date: _____
		Resolution No.: T- _____ Notes: _____



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

January 13, 2026

**Advice Letter No. 12997**

Frontier California Inc. (U1002-C) to the Public Utilities Commission State of California

**Subject:** D.21-10-020 Ordering Paragraph 4, Compliance Filing – December 9, 2025 Pack Fire Declared State of Emergency

**Purpose**

The purpose of this Tier 1 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) ('Frontier') to demonstrate its compliance with Ordering Paragraph (OP) 4 of D.21-10-20 (Decision) which states:

*In the event of a disaster, declared either by the Governor of California or the President of the United States, that also damages their facilities or leads to a service outage, facilities-based wireline and facilities-based wireless providers shall file a Tier 1 Advice Letter within 15 days from when they are allowed into a disaster area to assess the damage to their facilities. This Advice Letter shall be filed with the Commission's Communications Division at TD.\_PAL@cpuc.ca.gov. The Advice Letter also must be provided to the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the communication must be established with any Tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area. The Advice Letter shall include the following details:*

- A. report of what facilities or equipment was damaged;*
- B. restoration and/or rebuild plans, including a description of what is being repaired, replaced or added, and maps of where the restoration will occur;*
- C. the date the facilities-based wireline or wireless provider received access to the damaged area;*
- D. the timeline to make repairs; and*
- E. any changes to any energy/communication infrastructure required; and*
- F. the contact information of the individual responsible for community engagement in these instances.*

**Report**

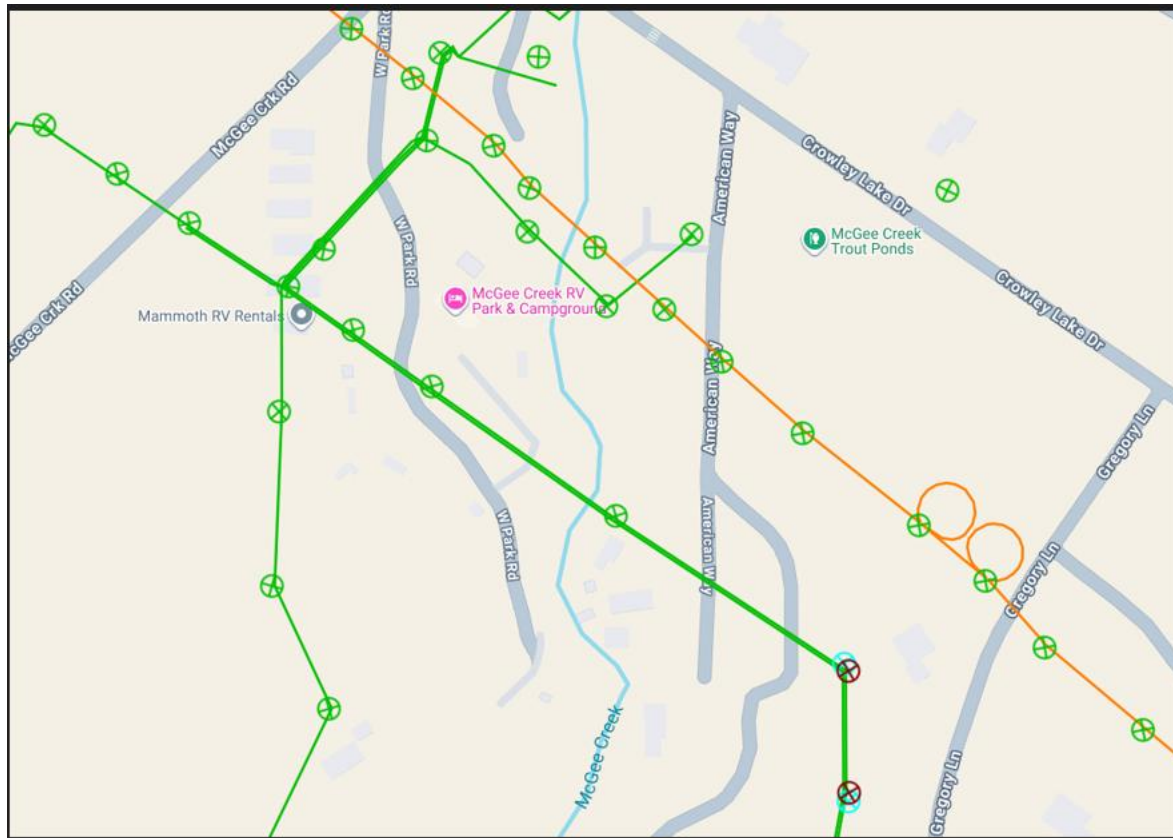
The Pack Fire which ignited on November 13, 2025, reached Frontier California Inc.'s service area damaging cable and poles near Lake Crowley. Sections of the fire area, not designated as hot spots by local fire crews, were accessed by Frontier's construction team on November 14, 2025. In coordination with Southern California Edison's poles and power line replacement, Frontier was eventually granted access to the area on November 24, 2025 to initiate restoration efforts.



1919 McKinney Ave., Dallas, TX 75201  
[Frontier.com](http://Frontier.com)

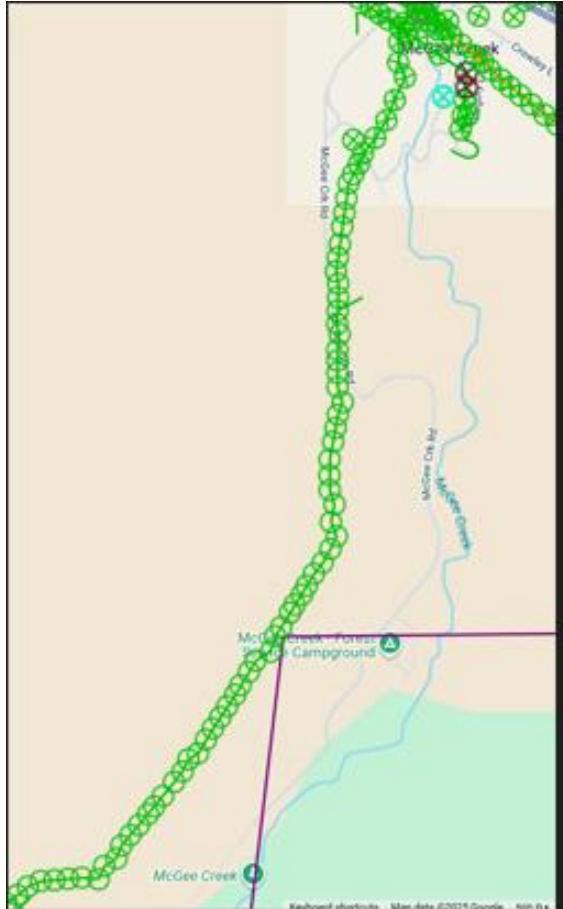
The following are the specifics of Frontier's Crowley Lake area damages.

Location	Damages	Restoration plan	Estimated Restoration Date
Crowley Lake (McGee Creek Road to Gregory Lane)	~ 19,000' 25 pair copper  (25) CL-5 poles	Replacing copper with 10,000' 96F  Poles will be replaced on a like for like basis	February 6, 2026 contingent upon snowfall. Crews are clearing snow/path at locations.





1919 McKinney Ave., Dallas, TX 75201  
[Frontier.com](http://Frontier.com)



Frontier's contacts for community engagement:

**Jenny Smith**

Director, Government & Regulatory Affairs  
Frontier Communications  
9260 East Stockton Blvd  
Elk Grove, CA 95624  
[Jenny.Smith@ftr.com](mailto:Jenny.Smith@ftr.com)

**Doug McAllister**

Vice President, External Affairs/Internal  
Response  
Frontier Communications  
[douglas.mcallister@ftr.com](mailto:douglas.mcallister@ftr.com)

Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.



1919 McKinney Ave., Dallas, TX 75201  
[Frontier.com](http://Frontier.com)

### **Protests**

Anyone may object to this Advice Letter, which was filed on January 13, 2026 by emailing a written protest to [TD.\\_PAL@cpuc.ca.gov](mailto:TD._PAL@cpuc.ca.gov).

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise  
Manager, Regulatory  
Frontier Communications  
1919 McKinney Ave.  
Dallas, TX 75201  
[Judy.geise@ftr.com](mailto:Judy.geise@ftr.com)

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site ([www.cpuc.ca.gov](http://www.cpuc.ca.gov)) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

### **Effective Date**

Frontier requests that this Tier 1 Advice Letter become effective on January 14, 2026 which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

### **Notice**

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.

If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email [judy.geise@ftr.com](mailto:judy.geise@ftr.com).

Sincerely,

Judy Geise  
Manager, Regulatory



1919 McKinney Ave., Dallas, TX 75201  
[Frontier.com](http://Frontier.com)

cc: Jenny Smith, Frontier [jenny.smith@ftr.com](mailto:jenny.smith@ftr.com)

Sandra Moberly, Mono County Administrative Officer [smoberly@mono.ca.gov](mailto:smoberly@mono.ca.gov)



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

### Frontier California Inc. Service List

Via E-Mail

CPUC [TD.PAL@cpuc.ca.gov](mailto:TD.PAL@cpuc.ca.gov)

CPUC [leh@cpuc.ca.gov](mailto:leh@cpuc.ca.gov)

CPUC ORA [chris.ungson@cpuc.ca.gov](mailto:chris.ungson@cpuc.ca.gov)

AT&T [regtss@att.com](mailto:regtss@att.com)

Consolidated Communications [regulatory@surewest.com](mailto:regulatory@surewest.com)

State 9-1-1 Program [Monica.McGrath@state.ca.gov](mailto:Monica.McGrath@state.ca.gov)

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

First Name	Last Name	Email Address
Ross	Johnson	att-regulatory-ca@att.com
Steve	Fetzer	sfetzer@4cct.com
Sherri	Flatt	regulatoryaffairs@sagetelecom.net
John	Gutierrez	John_Gutierrez@cable.comcast.com
Kelly	Pool	kpool@4cct.com
Judith	Riley	jriley@telecompliance.net
PHILIP	JOSEPHSON	PJOSEPHSON@STERLINGBUSINESSLAW.COM
KAREN	MCBEE	TRUCKEE25@AOL.COM
Marg	Tobias	info@tobiaslo.com
Michelle	Salisbury	michelle.salisbury@crowncastle.com
Joe	Richardson	joe@speedypin.com
Karen	Ritter	CAservicelist@tmnc.com
davina	hunter	davinahunter29@gmail.com
Winafred	Brantl	wbrantl@kelleydrye.com
Dean	LaChapelle	deanvic@yahoo.com
Charlie	Born	Charlie.Born@ftr.com
William	Prentice	william.c.prentice@gmail.com
Risa	Hernandez	rhh@cpuc.ca.gov
Steven	Fenker	steve@tsihomophone.com
Niki	Bawa	nb2@cpuc.ca.gov
John	Clark	jclark@goodinmacbride.com
Stefanie	Edwards	sedwards@bluecasa.com
Bill	Peters	bill.peters@argusmedia.com
Michael	Heyenga	cwa9509@gmail.com
Kristopher	Twomey	kris@lokt.net



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

Heather	Kirby	hkirby@telecomcounsel.com
Paula	Schneider	paula@crockerlawfirm.com
Scott	Kellogg	scottekellogg@me.com
Michel	Nelson	mnelson@o1.com
N.A.	Tannenbaum	cpuclists@gmail.com
Angel	Barragan	Angel@FirelineBroadband.com
liz	podolinsky	pod@cpuc.ca.gov
Lisa	Prigozen	lpp@cpuc.ca.gov
G	Rogers	grogerswcms@live.com
Timothy	Naple	tnaple@luxbridge.com
Pam	Bathke	ratechange@telekenex.com
Anna	Jew	anna.jew@cpuc.ca.gov
Bryant	Peters	bryant.peters@cgminc.com
Virginia	Morales	thelegend831@live.com
Patrice	Rogers	progers@rtcteam.net
Kennyatta	Perkins	kperkins@rtcteam.net
Aisha	Perkins	aperkins@rtcteam.net
robin	wolkoff	robin.wolkoff@sprint.com
stephen	klein	Steve@SafetyNetWireless.com
Regulatory	Dept	regulatory@ecomobile.com
Tina	Allen	tallen@telecomservicebureau.com
Alan	Galloway	alangalloway@dwt.com
Melissa	Taylor	VARIETY.TEL.WIRELESS@HOTMAIL.COM
David	West	david.west@clearpathwm.com
MelissaDenee	Taylor	varietytelwireless@att.net
Becky	Heggelund	bheggelund@nbglaw.com
Rachel	Schmeidler	rachel.schmeidler@sprint.com
Justin	Barnes	jbarnes@kfwlaw.com
Carla	Liff	Carla.Liff@cgminc.com
Anne	Clements	Anne.Clements@cgminc.com
Julie	Poon	julie.poon@consolidated.com
John	Willis	john.willis@iwirelesshome.com
Eric	Schimpf	eschimpf@iwirelesshome.com
Sam	Bailey	sbailey@iwirelesshome.com
Jason	VanArsdall	jvanarsdall@iwirelesshome.com
Kim	Malcolm	klmalcolm@gmail.com
David	Avila	davila@tracfone.com
Kristine	Lee	kristine.lee@boostmobile.com





1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

Susan	Berlin	susan.berlin@telrite.com
Sharon	Warren	swarren@tminc.com
Ken	King	kenking@safetynetwireless.com
Domenic	Fontana	domenic.fontana@viaoneservices.com
Melissa	Slawson	mslawson@bluejaywireless.com
Jim	McTarnaghan	CPUC_AL-Rates@perkinscoie.com
Katherine	Marshall	kmarshall@potomacclaw.com
Ana Maria	Johnson	aj1@cpuc.ca.gov
Lauren	Moxley	lmoxley@bluejaywireless.com
Melissa	Slawson	slawsonconsulting@gmail.com
Kim	Isaacs	Kim.Isaacs@allstream.com
Greg	Cole	gcole@bluejaywireless.com
Melissa	Slawson	mslawson@geolinks.com
Cassandra	Milligan	cassandra.milligan@tagmobile.com
Dale	Wiltshire	dale@fatpbx.com
J.G.	Harrington	jgharrington@cooley.com
Jack	Conklin	jhcon@hotmail.com
Thomas	Rowland	tom@telecomreg.com
Kevin	Rhoda	krhoda@telecomreg.com
Lesli	Rowe	lesli.rowe@viaoneservices.com
Louise	F	lef@cpuc.ca.gov
Pam	Brewer	pbrewer@inteserra.com
Matt	Dean	regcompliance@telecompliance.net
Vince	Coppey	vc1@cpuc.ca.gov
Michael	Anderson	mikea@clientworks.com
Melissa	Kallabat	MKallabat@airvoicewireless.com
Jennifer	Carter	jcarter@gcioa.com
Amy	Warshauer	amy.warshauer@ftr.com
Jason	VanArsdall	jvanarsdall@standupwireless.com
CalOES	911-Branch	CA911Tariff@caloes.ca.gov
Choua	Her	choua.her@mossadams.com
G. Joseph	Buck	complaint.Frontier@gmail.com
Karen	Higgs	Karen.Higgs@motorolasolutions.com
Darren	Lee	dlee@cwclaw.com
Jerry	Weikle	jweikle@windstream.net
Ashley	Salas	asalas@turn.org
Kristin	Jacobson	kristin@kljlegal.com
Anitzia	Julbe	ajulberivera@tracfone.com



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

A	Altmann	aaltmann@sdewa.org
TD	PAL	TD._PAL@cpuc.ca.gov
Phil	Rotheram	phil.rotheram@atos.net
Lydia	Freemon	lydfreemon@gmail.com
Karen	Wolf	karen.wolf@motorolasolutions.com
Susan	Ornstein	susan.ornstein@comtechtel.com
Anita	Taff-Rice	anita@icommlaw.com
Mary	Rasher	mrasher@west.com
Crystal	Prahl	crystal.prahl@charter.com
Frank	App	Frank.App@charter.com
S.	Linderman	slinderman@buchalter.com
Ashley	Douglas	ashley.douglas@centurylink.com
linda	peng	lindapeng@comnet-telecom.com
Teresa	Bitterling	teresa@crockerlawfirm.com
Christine	Chacon	christinec@worldnet1.net
S.	Linderman	shawndai@cal-cca.org
Rachelle	Chong	rachelle@chonglaw.net
Thomas	Crowe	tcrowe@logicaltelecom.com
Wendy	Perez	accounting@evocative.com
Kristin	Jacobson	kristin.jacobson@us.dlapiper.com
Raisa	Ledesma Rodriguez	raisa.ledesma@cpuc.ca.gov
Victor	Smith	victor.smith@cpuc.ca.gov
Aja	King	AKing@jenner.com
kieuchinh	tran	kieuchinh.tran@cpuc.ca.gov
Chris	King	ChrisKing@safetynetwireless.com
Aggie	Hill	aggie@icommlaw.com
Hans	Eysenbach	heysenbach@verrill-law.com
Zeb	Zankel	CPUCfilings@jenner.com
Kate	Beck	kate.beck@cpuc.ca.gov
Ken	Yeager	kyeager@inteserra.com
Stephen	Milton	cpuc-advice@isofusion.com
Mark	Schreiber	mschreiber@cwclaw.com
Steven	McFerson	mcferson.steve@gmail.com
Jeanette	Green	jgreen@uc-green.com
Jim	Burt	James.R.Burt@charter.com
Darren	Lee	darren@brblawgroup.com
Mindy	Duvall-Harris	mindyd@ponderosatel.com



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

Kerry	Grimes	kerry.grimes7@t-mobile.com
CDCompliance	CPUC	CDCompliance@cpuc.ca.gov
Louis	Lupinacci	louis.lupinacci@t-mobile.com
Al	Aksterowicz	al.aksterowicz@t-mobile.com
Joshua	Lin	joshua.lin@cpuc.ca.gov
Sindy	Yun	Sindy.yun@cpuc.ca.gov
Jen	Rose	jen.rose@iwirelesshome.com
Jen	Rose	jen.rose@iwirelesshome.com
Nicholas	Metherd	nmetherd@infinitimobile.com
Brett	Palmer	brett.palmer@cpuc.ca.gov
Matthew	Spiegel	m_spiegel@hotmail.com
Peter	Engdahl	peter@snowcrest.net
Jodie	Grimshaw	Jodie@csilongwood.com
Kara	Light	kara.light@t-mobile.com
Wes	Zuber	wes@uia.net
Nathan	Patrick	cpuc-telecom-al@sonic.net
Shilton	Hasunuma	shilton.hasunuma@itstelecom.com
Richard	Williams	rickw@ponderosatel.com
Georganna	Payne	georgannap@ponderosatel.com
Genya	Meharg	genya.meharg@nelsonmullins.com
Debra	McGuire Mercer	debra.mercer@nelsonmullins.com
Joshua	Guyan	joshua.guyan@nelsonmullins.com
Catherine	Stedman	cstedman@3ce.org
Nicholas	Metherd	nickmetherd@safetynetwireless.com
Kitty	Whitt	kitty.whitt@claconnect.com
Steven	Halligan	SHalligan@ocpower.org
Jessica	Jandura	jessicajandura@dwt.com
Alex	Rodriguez	alex.rodriguez@cgminc.com
Leo	Fitzpatrick	lfitzpatrick@TURN.org
Jenny	Smith	jenny.smith@ftr.com
Zainab	Badi	zbadi@gridalternatives.org
Paul	Goodman	pgoodman@c4at.org
Joshua	Trauner	joshua.trauner@lumen.com
Alexander	Rasor	regulatoryaffairs@truconnect.com
Carlos	Alcantar	telco-compliance@race.com



1919 McKinney Ave., Dallas, TX 75201  
**Frontier.com**

Gail	Karish	<a href="mailto:gail.karish@bbklaw.com">gail.karish@bbklaw.com</a>
PILLAR	COLWELL	<a href="mailto:pdezcolwell@gmail.com">pdezcolwell@gmail.com</a>
sola	lee	<a href="mailto:sola.lee@dish.com">sola.lee@dish.com</a>
Brian	Ortega	<a href="mailto:hr@getonward.com">hr@getonward.com</a>
Kevin	Rhodes	<a href="mailto:krhodes@uia.net">krhodes@uia.net</a>
Ted	Vagelos	<a href="mailto:Ted.Vagelos@Verizon.com">Ted.Vagelos@Verizon.com</a>
Peter	Pratt	<a href="mailto:peter.pratt@cpuc.ca.gov">peter.pratt@cpuc.ca.gov</a>
Sara	Yocum	<a href="mailto:sara.yocum@caltelcorp.com">sara.yocum@caltelcorp.com</a>
Sara	Yocum	<a href="mailto:sara.yocum@caltelcorp.com">sara.yocum@caltelcorp.com</a>
Kitty	Whitt	<a href="mailto:kwhitt@inteserra.com">kwhitt@inteserra.com</a>
Giovanna	Bretous	<a href="mailto:giovanna.bretous@dish.com">giovanna.bretous@dish.com</a>
Julia	Browning	<a href="mailto:julia.browning@dish.com">julia.browning@dish.com</a>
Carole	Williamson	<a href="mailto:carole.williamson@consolidated.com">carole.williamson@consolidated.com</a>
Stephen	Bowen	<a href="mailto:bowenlawgroup@gmail.com">bowenlawgroup@gmail.com</a>
Joshua	Cooper	<a href="mailto:joshua.cooper@cpuc.ca.gov">joshua.cooper@cpuc.ca.gov</a>
Suzanne	Toller	<a href="mailto:suzannetoller@dwt.com">suzannetoller@dwt.com</a>
Alexandra	Green	<a href="mailto:agreen@turn.org">agreen@turn.org</a>
Judy	Pau	<a href="mailto:dwtcpucdockets@dwt.com">dwtcpucdockets@dwt.com</a>
Christina	Chushuk	<a href="mailto:chris.chushuk@lumen.com">chris.chushuk@lumen.com</a>
Caliber	Advice Letters	<a href="mailto:caliberadviceletters@gmail.com">caliberadviceletters@gmail.com</a>
Brenda	Villanueva	<a href="mailto:bvillanueva@turn.org">bvillanueva@turn.org</a>
Andrew	Cardin	<a href="mailto:acardin@digitalpath.com">acardin@digitalpath.com</a>
Rachelle	Chong	<a href="mailto:rachelle.chong@chonglaw.net">rachelle.chong@chonglaw.net</a>
ISHWAR	SAINI	<a href="mailto:ishwar.saini@macquarie.com">ishwar.saini@macquarie.com</a>
Indy	Nelson	<a href="mailto:admin@sequoiawireless.com">admin@sequoiawireless.com</a>
Peter	Liu	<a href="mailto:Peterliu@megateln.net">Peterliu@megateln.net</a>
Prescott	Matthews	<a href="mailto:prescott.matthews@cpuc.ca.gov">prescott.matthews@cpuc.ca.gov</a>
Jill	Stafford	<a href="mailto:jstafford@buchalter.com">jstafford@buchalter.com</a>