

CALIFORNIA PUBLIC UTILITIES COMMISSION
Communications Division Advice Letter Summary Form

Date AL served on parties: 07/22/2025		CPUC Utility Number U - 1002 - C	
Company Name: Frontier California Inc. (Frontier)		<input type="checkbox"/> GRC-LEC <input checked="" type="checkbox"/> URF-Carrier <input type="checkbox"/> CMRS	
Address: 9260 East Stockton Blvd		<input type="checkbox"/> Commission Resolution Requested <input type="checkbox"/> Carrier of Last Resort (See D.96-10-066)	
City, State, ZIP: Elk Grove, CA 95624		AL Tier I <input checked="" type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/>	
Filing AL #: 12968 Requested Effective Date: 07/23/2025		Information-Only <input type="checkbox"/>	
Name:		Email Address:	
Filer	J. Geise	Judy.Geise@ftr.com	(214)-724-7719
Certif.	T. Swanson	Tanya.Swanson@ftr.com	(651) 257-4835

(Name, email address & Phone number are ***Required for "Filer"***)

Keyword: Decision / Resolution Compliance For Contract Keyword, Type: ☐ Government ☐ Other
Date Executed _____ Contract Total Rev (\$) _____

Subject of filing: Compliance Filing June 18, 2025 Franklin Fire Declared State of Emergency
(Service(s) included)

Authorization for filing: D.21-10-020 Ordering Paragraph 4,
(Resolution #, Decision #, etc.)

Tariff Schedules: _____ **No. of Sheets:** _____

Affected services: _____
(Other services affected, pending or replacement AL filings)

Rate Element(s) affected and % change: _____
(Non-recurring and / or recurring)

☐ Customer Notice Required (if so, please attach)

Notes/Comments: _____
(Other information & reference to advice letter, etc.)

File Protest(s) and/or Response(s) to:
Advice Letter Coordinator, Communications Division
505 Van Ness Ave., San Francisco, CA 94102
VIA EMAIL ONLY (DO NOT MAIL HARD COPY)

Email to: TD.PAL@cpuc.ca.gov
Protests must be served to the Communications
Division (TD.PAL) and the Utility on the same day
Refer to GO 96-B 7.4 for additional information

(FOR CPUC USE ONLY) rev. 12/24/19

(Date Filed / Received Stamp by CPUC Industry Division)	Utility Type: _____	Supv. / Analyst _____ / _____ Due Date to Supv.: _____ CD Suspension Requested: <input type="checkbox"/> Yes, see attached
	<input type="checkbox"/> Logged In: _____	Analyst Completion Date: _____ Supervisor Completion Date: _____
	<input type="checkbox"/> Logged Out: _____	Disposition: <input type="checkbox"/> Accepted <input type="checkbox"/> Withdrawn <input type="checkbox"/> Rejected AL / Tariff Effective Date: _____
		Resolution No.: T- _____ Notes: _____



1919 McKinney Ave., Dallas, TX 75201
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July 22, 2025

Advice Letter No. 12968

Frontier California Inc. (U1002-C) to the Public Utilities Commission State of California

Subject: D.21-10-020 Ordering Paragraph 4, Compliance Filing – June 18, 2025 Franklin Fire
Declared State of Emergency

Purpose

The purpose of this Tier 1 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) ('Frontier') to demonstrate its compliance with Ordering Paragraph (OP) 4 of D.21-10-20 (Decision) which states:

In the event of a disaster, declared either by the Governor of California or the President of the United States, that also damages their facilities or leads to a service outage, facilities-based wireline and facilities-based wireless providers shall file a Tier 1 Advice Letter within 15 days from when they are allowed into a disaster area to assess the damage to their facilities. This Advice Letter shall be filed with the Commission's Communications Division at TD._PAL@cpuc.ca.gov. The Advice Letter also must be provided to the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the communication must be established with any Tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area. The Advice Letter shall include the following details:

- A. report of what facilities or equipment was damaged;*
- B. restoration and/or rebuild plans, including a description of what is being repaired, replaced or added, and maps of where the restoration will occur;*
- C. the date the facilities-based wireline or wireless provider received access to the damaged area;*
- D. the timeline to make repairs; and*
- E. any changes to any energy/communication infrastructure required; and*
- F. the contact information of the individual responsible for community engagement in these instances.*

Report

As indicated in Frontier's July 1, 2025, Advice Letter 12967, the Franklin Fire occurred in Frontier California Inc.'s service area damaging fiber and copper cable in multiple locations. Frontier owner poles avoided damage. Restoration and repairs were addressed by Frontier's construction team upon gaining access to the fire area on December 11, 2024. All restoration and repairs were completed as of January 24, 2025.



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Note, the Franklin Fire State of Emergency was declared on June 18, 2025, therefore it is not feasible to meet the Decision's requirement to file a Tier 1 Advice Letter within 15 days from when Frontier was permitted into the disaster area to assess facility damage. This report is being submitted subsequent to retrieving historical detail records from Frontier's construction and engineering team involved with the Franklin Fire damage assessment and restoration efforts.

The following is a summary of the locations and specific cable damage. Cable was replaced on a like for like basis except for some customers who were moved to fiber facilities.

Location	Damages	Restoration Date
CIVIC CENTER WAY AND PCH BETWEEN POLE 1210096E AND 775242E	216F, 24F, 24F, 24F, 48F, 4F, 6F AND A 900 PAIR COPPER BURNED 500'	January 10, 2025
MALIBU CANYON AND MALIBU KNOLLS BETWEEN POLE 770711E AND 43140GT	24F, 96F, 400 PAIR, 400 PAIR BURNED 1000'	January 10, 2025
PCH AND PUERCO CANYON (FEEDING MALIBU RD) POLE 4297656E AND 27516Y	48F, 48F, 900 PAIR COPPER BURNED 300'	January 24, 2025
MALIBU CITY HALL STUART RANCH RD POLE 4093800E	96F, 50 PAIR COPPER BURNED 300'	January 10, 2025
3509 SWEET WATER MESA POLE 1596756E TO POLE 1451424E	48F, 50 PAIR AND 100 PAIR COPPER CABLES BURNED 400'	January 17, 2025
REAR OF PALM CANYON LN BETWEEN POLE 4743050E TO GT45988	6F, 50 PAIR BURNED 300'	December 30, 2024
MALIBU CANYON AND FRANCISCO RANCH RD POLE 775207E TO 1909879E	24F, 25 PAIR BURNED 1900'	December 30, 2024



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Frontier's contacts for community engagement:

Jenny Smith

Director, Government & Regulatory Affairs
Frontier Communications
9260 East Stockton Blvd
Elk Grove, CA 95624
Jenny.Smith@ftr.com

Doug McAllister

Vice President, External Affairs/Internal
Response
Frontier Communications
douglas.mcallister@ftr.com

Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

Protests

Anyone may object to this Advice Letter, which was filed on July 22, 2025, by emailing a written protest to TD._PAL@cpuc.ca.gov.



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The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise
Manager, Regulatory
Frontier Communications
1919 McKinney Ave.
Dallas, TX 75201
Judy.geise@ftr.com

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

Effective Date

Frontier requests that this Tier 1 Advice Letter become effective on July 23, 2025 which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

Notice

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.

If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email judy.geise@ftr.com.

Sincerely,

Judy Geise
Manager, Regulatory

cc: Jenny Smith, Frontier jenny.smith@ftr.com
Doug Stewart, City of Malibu dstewart@malibucity.gov



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Frontier California Inc. Service List

Via E-Mail

CPUC TD.PAL@cpuc.ca.gov

CPUC leh@cpuc.ca.gov

CPUC ORA chris.ungson@cpuc.ca.gov

AT&T regtss@att.com

Consolidated Communications regulatory@surewest.com

State 9-1-1 Program Monica.McGrath@state.ca.gov

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

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