



21 West Ave., Spencerport, NY 14559
Frontier.com

May 2, 2025

Advice Letter No.: NAV-25-03

Records Management Bureau
New Mexico Public Regulation Commission
1120 Paseo De Peralta
Santa Fe, NM 87501-2747

RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company – Vacation Get Away Service

Dear Commissioners and Staff:

Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company submits an electronic filing of revised tariff sheets for the New Mexico Public Regulation Commission review and approval.

The purpose of this filing is to change Vacation Get Away Service from a Nonrecurring Charge to a monthly recurring fee.

A copy of the newspaper ad and affidavit will be sent to the Commission after publication.

It is respectfully requested that this filing become effective on May 17, 2025.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.Zink@ftr.com.

Sincerely,

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: tr
Enclosures

SUSPENSION OF SERVICE

VACATION GET AWAY SERVICE

A. General

Vacation Get Away Service provides for temporary discontinuance of service at the customer's request without termination of the service.

B. Conditions

1. Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers.
2. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls.
3. Vacation Get Away Service will not be made available for periods of less than two (2) months.
4. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.
5. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.
6. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day the maximum allowable vacation period of 9 months. A service order confirmation will be sent to the customer at the time of restoral. (C)
- (D)
- (D)
8. Vacation Get Away Service will be available where technically feasible.
9. Charges for Vacation Get Away Service will be a monthly recurring fee. (C)

C. Rates

Recurring Charge (C)

Vacation Get Away Service	\$5.00	(I)
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