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Frontier.com

April 4, 2025

Ms. Jocelyn Boyd Chief Clerk and Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

Dear Ms. Boyd:

Attached is a Frontier Communications of the Carolinas LLC tariff filing dated to become effective April 18, 2025, for review and approval by the Public Service Commission of South Carolina.

## General Customer Services Tariff, P.S.C. – S.C. No. 1

Contents - 3<sup>rd</sup> Revised Contents Sheet 5

Section 29 - Original Sheet 1

The purpose of this filing is to introduce Vacation Get Away Service.

If there are any questions regarding this filing, please contact me at 585.777.7572 or <a href="mailto:Teresa.M.Ali@ftr.com">Teresa.M.Ali@ftr.com</a>.

Sincerely,

/s/ Teresa M. Ali SpcIst, Regulatory Reporting

**Enclosures** 

## **GENERAL CUSTOMER SERVICES TARIFF**

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.

ISSUED: April 4, 2025 By: Vice President Rochester, New York 3<sup>rd</sup> Revised Contents Sheet 5 Cancels 2<sup>nd</sup> Revised Contents Sheet 5 P.S.C. - S.C. No. 1

EFFECTIVE: April 18, 2025

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### **GENERAL CUSTOMER SERVICES TARIFF**

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.

Section 29 **Original Sheet 1** ISSUED: April 4, 2025

By: Vice President Rochester, New York

### **BUNDLED SERVICES**

### S29.1 **Vacation Get Away Service**

(N)

P.S.C. - S.C. No. 1

EFFECTIVE: April 18, 2025

a. General

> Vacation Get Away Service provides for temporary discontinuance of service at the customer's request without termination of the service.

#### b. Conditions

- Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as 1. vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers.
- 2. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls.
- 3. Vacation Get Away Service will not be made available for periods of less than two (2) months.
- 4. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.
- 5. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.
- 6. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day of the maximum allowable vacation period of 9 months. A service order confirmation will be sent to the customer at the time of restoral.
- 7. Vacation Get Away Service will be available where technically feasible.
- 8. Charges for Vacation Get Away Service will be a recurring fee to be billed in advance of the vacation service.

#### Rates C.

Recurring Charge

Vacation Get Away Service

\$5.00

(N)