Wholesale Customer Bulletin



Date of Bulletin:	January 15, 2025	
Notice #:	CCBFTR02288	
Audience:	Carrier, IXC, Wireless, CLEC, Reseller, ISP	
Subject:	ASOG 70 System Upgrade 60-Day Notification	
Date Effective:	March 16, 2025	

Effective March 16, 2025, Frontier will implement Version 70 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from 7:00 p.m. Central Time on Friday, March 14, 2025, until 6:00 a.m. Central Time on Monday, March 17, 2025.

With the ASOG 70 System Upgrade, the following change will occur:

Form	Field Name	Field Description	Field Purpose
C/NR	C/NR Error Detail	Error message	ERROR valid length is 1 – 180
			alpha/numeric characters.

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 70 System Upgrade implementation. CLEC Testing will be available February 10, 2025, through February 28, 2025, with available time slots from 8:00 a.m. through 12:00 p.m. Central Time and 1:00 p.m. through 5:00 p.m. Central Time. To reserve a test window, please send an email with a copy of your test plan to Frontier.ASR.Certification@ftr.com by February 5, 2025.

Frontier Access Custom Business Rules will be implemented with ASOG 70 and are available on the Access Reference Documents page of the Frontier Wholesale Operations Website at: https://wholesale.frontier.com/Reference-Library/accessreference-documents.

If you have questions regarding the information provided in this notice, please email Carrier.Notifications@ftr.com.