



Carrier Customer Bulletin

Date of Bulletin: February 16, 2017
Notice #: CCBFTR01346
Audience: Carrier, IXC, Wireless, CLEC
Subject: Update on Internal System Conversion for New York ICSC RT01/OT01
Date Effective: Immediately

As previously [communicated](#), on August 1, 2016, Frontier began a conversion for ASR processing in New York (ICSC code RT01 & OT01) to Frontier's Industry Standard Operations Support System (OSS). This notice is to provide an update on the conversion completeness and next steps for impacted customers.

The conversion of the Special Access Services circuits in New York ICSC RT01 and OT01 is complete. As of December 1, 2016, the CABS records for the converted circuit IDs were updated to CLS and CLF industry standard.

Impacted customers with existing Special Access services circuits in New York ICSC RT01 or OT01 were provided an individual email with old and new circuit IDs on December 20, 2016. Customers shall begin updating their bonded applications and/or internal records with the new industry standard circuit id.

Conversion activity for Switched Access Services circuits in New York ICSC RT01 and OT01 is in progress. The Switched Access circuits that have been converted were included in the December 21, 2016 file with the old and new circuit IDs. The remaining circuits will be provided as available.

As a reminder, if an ASR is submitted with a non-standard circuit ID format, Frontier will send an informational Clarification/Notice Request (C/NR) providing the standard format circuit ID. Frontier will also update the PON received with the standard format circuit ID, which will also be included on the FOC. When the informational C/NR is sent, Frontier requests each customer update the PON with the proper standard format circuit ID, in VFO or your internal bonded application, to reflect the new circuit ID.

Effective March 17, 2017, if an ASR is submitted with a non-standard circuit id format, clarifications will be sent requesting the industry standard CLS and CLF circuit id's. In preparation for the March 17, 2017, modifications, please begin updating the new circuit IDs in your systems and begin submitting PONs with the new circuit IDs.

Should you need another copy of the file sent December 20, 2016, or have questions related to this conversion, send email to Carrier_Staff_Support@ftr.com.

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