



Date of Bulletin:	December 9, 2024
Notice #:	CCBFTR02276
Audience:	ISP
Subject:	Notice of 50% Increase in Monthly Recurring Charges (“MRCs”) for Frontier’s Grandfathered InfoSpeed Broadband Service
Date Effective:	February 1, 2025

Your company has previously obtained broadband services (known as InfoSpeed,) from Frontier. As we have noted to you in prior communications, sent in April 2021, your embedded base of such broadband services was grandfathered for your further use, on a month-to-month basis, as of the time of such communications, but no new broadband services of these types were (or are) available for your purchase from Frontier.

This bulletin is to inform you that the MRCs for your embedded base of the broadband services referenced above will increase by 50% as of February 1, 2025. And, for the avoidance of any doubt, no new broadband services (i.e., InfoSpeed) are offered for sale by Frontier. Non-recurring charges (“NRCs”) for such services are not changing at this time. Some MRC increases may be effectuated initially using a true-up.

If you have any questions regarding this bulletin, please contact your Account Manager. To obtain a list of your Working Telephone Numbers (“WTNs”) impacted by this bulletin, please contact your Account Manager, who will then provide to you such list, in an excel file, via email.