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October 18, 2024

Ms. Jocelyn Boyd
Chief Clerk and Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Dear Ms. Boyd:

Attached is a Frontier Communications of the Carolinas LLC tariff filing dated to become effective November 1, 2024, for review and approval by the Public Service Commission of South Carolina.

General Customer Services Tariff

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The purpose of this filing is to introduce Frontier OneVoice, a bundled service.

If there are any questions regarding this filing, please contact me at 585.777.7572 or Teresa.M.Ali@ftr.com.

Sincerely,

/s/ Teresa M. Ali
Spclst, Regulatory Reporting

Enclosures

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

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EFFECTIVE: November 1, 2024

ISSUED: October 18, 2024
BY: Vice President
Rochester, New York

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¹ Effective June 12, 2022, Frontier will no longer support Moves, Adds or Changes nor new installations for [Frame Relay/ATM] Services. Upon service term expiration, these services will transition to a Month-to-Month service arrangement.

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S21. BUNDLED SERVICES

(N)

S21.1 Frontier OneVoice

S21.1.1 General

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line
Call Forward Busy/No Answer
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Caller ID
Anonymous Call Rejection
Call Forward
Multi-line Hunting
3-Way Calling

Premium Feature Package

Call Return (*69)
Call Transfer
Distinctive Ring
Busy Number Redial (*66)
Priority Call
Selective Call Forward
Selective Call Acceptance
Selective Call Rejection
Speed Call 30

S21.1.2 Conditions

- (1) The bundle is available only where facilities and operating systems are available and technically feasible.
- (2) The features are provided subject to their individual service regulations as specified in the applicable schedules of the product guide.
- (3) Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- (4) Partial payment of the basic local service charge within the bundle may result in disconnection of the customer's basic local service.
- (5) Customers may add or delete any features offered within the bundle without incurring a Service Charge.

(N)

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S21. BUNDLED SERVICES

(N)

S21.1 Frontier OneVoice (Continued)

S21.1.2 Conditions (Continued)

- (6) The bundle rate will appear as a single line item on the customer's bill.
- (7) The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- (8) The bundle cannot be used in association with a Residential Line, Remote Call Forward Service, ISDN Service, Centrex or Foreign Exchange Services.
- (9) The bundle is offered on a month-to-month or one year term basis.
- (10) Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- (11) Term plans will auto renew unless notification is received from the customer sixty days in advance.
- (12) Service Order charges relating to the installation and setup of the service will be waived.

S21.1.3 Rates and Charges

- (1) Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- (2) Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.

	<u>Monthly Rate</u>
Basic Bundle Month-to-Month	\$57.99
Basic Bundle One Year Term Commitment	42.99
Premium Feature Package	9.99

(N)