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**Frontier.com**

October 18, 2024

Ms. Jocelyn Boyd  
Chief Clerk and Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

Dear Ms. Boyd:

Attached is a Frontier Communications of the Carolinas LLC tariff filing dated to become effective November 1, 2024, for review and approval by the Public Service Commission of South Carolina.

General Customer Services Tariff, P.S.C. – S.C. No. 1

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The purpose of this filing is to introduce Frontier OneVoice, a bundled service.

If there are any questions regarding this filing, please contact me at 585.777.7572 or [Teresa.M.Ali@ftr.com](mailto:Teresa.M.Ali@ftr.com).

Sincerely,

/s/ Teresa M. Ali  
Spclst, Regulatory Reporting

Enclosures

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.

ISSUED: October 18, 2024

By: Vice President  
Rochester, New York

1<sup>st</sup> Revised Contents Sheet 5

Cancels Original Contents Sheet 5

P.S.C. - S.C. No. 1

EFFECTIVE: November 1, 2024

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GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.  
ISSUED: October 18, 2024

Section 28  
Original Sheet 1

By: Vice President  
Rochester, New York

P.S.C. - S.C. No. 1  
EFFECTIVE: November 1, 2024

BUNDLED SERVICES

(N)

S28.1 Frontier OneVoice

a. General

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line  
Call Forward Busy/No Answer  
Unlimited Extended Area Service  
Call Waiting/Cancel Call Waiting  
Caller ID  
Anonymous Call Rejection  
Call Forward  
Multi-line Hunting  
3-Way Calling

Premium Feature Package

Call Return (\*69)  
Call Transfer  
Distinctive Ring  
Busy Number Redial (\*66)  
Priority Call  
Selective Call Forward  
Selective Call Acceptance  
Selective Call Rejection  
Speed Call 30

b. Conditions

- (1) The bundle is available only where facilities and operating systems are available and technically feasible.
- (2) The features are provided subject to their individual service regulations as specified in the applicable schedules of the product guide.
- (3) Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- (4) Partial payment of the basic local service charge within the bundle may result in disconnection of the customer's basic local service.
- (5) Customers may add or delete any features offered within the bundle without incurring a Service Charge.

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.  
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Section 28  
Original Sheet 2

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Rochester, New York

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BUNDLED SERVICES

(N)

S28.1 Frontier OneVoice (Continued)

b. Conditions (Continued)

- (6) The bundle rate will appear as a single line item on the customer's bill.
- (7) The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- (8) The bundle cannot be used in association with a Residential Line, Remote Call Forward Service, ISDN Service, Centrex or Foreign Exchange Services.
- (9) The bundle is offered on a month-to-month or one year term basis.
- (10) Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- (11) Term plans will auto renew unless notification is received from the customer sixty days in advance.
- (12) Service Order charges relating to the installation and setup of the service will be waived.

c. Rates and Charges

- (1) Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- (2) Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.

	<u>Monthly Rate</u>
Basic Bundle Month-to-Month	\$57.99
Basic Bundle One Year Term Commitment	42.99
Premium Feature Package	9.99

(N)