



Wholesale Broadband LSR Ordering Guide

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Frontier Wholesale

Jurisdiction: All
Revised Date: 6/28/2024



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Be Prepared

- Before you begin, make sure you've followed the instructions in the Wholesale Broadband Product Qualification Guide to make sure Broadband service is available at your end user's location.
- Use the Wholesale Broadband Ordering Scenario Matrix to verify that your order *scenario* is valid

Reserve or Request a Phone Number

A telephone number may be reserved or requested for these order scenarios:

- DB/N for Standalone service
- DB/N or DB/C-V LNA N for a new Wholesale Advantage shared voice and WH BB service

To request a telephone number, place the value **N** in the ATN field of the LSR form and the TNS field on the PS Form.

OR

Submit a **Pre-Order Direct TN Selection Response TXTYP B** to reserve a number
The reserved TN is displayed in the TNRES field

preorderinginquiryresponse	
txnum	815
dtstent	2016062812:36:00
txtyp	B
cc	000Z
cf	0
resno	R295879160628113521601001
expdt	20160728
tndata	
tnres	7074645762
locationSection	
aft	N
sano	206
sasn	Williams
sath	Dr
city	Crescent City
state	CA
zip	95531

Information provided on response includes:

- Telephone Numbers Reserved (tnres)
- Reservation Number (resno)
- Reservation Expiration Date (expdt)

Save Printable Version Close Change



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Create a Local Service Request in VFO

Follow the instructions on the Broadband Order Samples found on the Wholesale Advantage Broadband page of the Frontier Wholesale website.

TOS Values

DB Reqtype: Use the appropriate TOS value for your Reqtype DB order scenario. TOS values can be found in the LSR Validation Sheets or the *Wholesale Platform Ordering Combination* matrices on the Wholesale Advantage Broadband page of the Frontier Wholesale Operations Website.

EB Reqtype: Use the appropriate TOS value for your Reqtype EB-C LNA C order scenario using this chart

Product	Area	Business	Residential
Shared No hunting	All areas	1BBL	2BBL
Shared With hunting	All areas	1ABL	2ABL

Basic Order Tips

- When ordering voice service at the same time as WABB (DB-N shared service), follow BAU procedures for ordering the voice line. Then add the WABB feature, term/offer, modem code and static IP block code, if applicable.
- When ordering Standalone WABB, enter the reserved phone number or the value N in the TNS and ATN fields. Populate the WABB features, term/offer codes, and static IP block code, if applicable. When a modem is desired, include the lease or purchase S&E code.



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Feature Population

- Open the Wholesale Broadband Order Code Matrix
 - MasterStream users should refer to the product code returned on the MasterStream quote.
- Use the charts below to determine the required, conditional, or optional codes in a FEATURE field on the PS/RS form.



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Stand Alone Description	Details
WABB Ordering Code	<p>Required</p> <p>Asymmetrical Speeds - Effective Until 8/21/2024</p> <ul style="list-style-type: none"> Enter the Asymmetrical Dynamic IP or Static IP product code in a FEATURE field. <p>Asymmetrical Speeds - New Pricing Effective 7/1/2024</p> <ul style="list-style-type: none"> There is one product code for both Dynamic and Static IP. Enter the Asymmetrical product code in a FEATURE field. See the Static IP Block Code section below for more information on identifying static or dynamic services. <p>Symmetrical Speeds</p> <ul style="list-style-type: none"> There is one product code for both Dynamic and Static IP. Enter the Symmetrical product code in a FEATURE field. See the Static IP Block Code section below for more information on identifying static or dynamic services.
Static IP Block Code	<p>Conditional</p> <p>Asymmetrical Speeds - Effective Until 8/21/2024</p> <ul style="list-style-type: none"> When a static IP block of 5 usable addresses or larger is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.) <p>Asymmetrical Speeds - New Pricing Effective 7/1/2024</p> <ul style="list-style-type: none"> When a static IP block of 1 usable address or larger is desired, enter the IP Block S&E code in a FEATURE field. (A code is required for 1 usable address or higher.) <p>Symmetrical Speeds***</p> <ul style="list-style-type: none"> When a static IP block of 1 usable address or larger is desired, enter the IP Block S&E code in a FEATURE field. (A code is required for 1 usable address or higher.) <p>***Note for 300M/500M/700M/1G/2G</p>
Term/Offer Code	<p>Required</p> <p>Asymmetrical Speeds - Effective Until 8/21/2024</p> <ul style="list-style-type: none"> Enter the term/offer S&E code. Options are M-t-M, 1-year, 2-year. <p>Asymmetrical Speeds - New Pricing Effective 7/1/2024</p> <ul style="list-style-type: none"> Enter the term/offer S&E code. Options are M-t-M, 1-year, 2-year, 3-year. <p>Symmetrical Speeds***</p> <ul style="list-style-type: none"> Enter the term/offer S&E code. Options are M-t-M, 1-year, 2-year, 3-year. <p>***Note for 300M/500M/700M/1G/2G</p>



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Modem Code	<p>Asymmetrical Products (Modem Required) – Effective Until 8/21/2024</p> <ul style="list-style-type: none">• Enter the Modem S&E code for the modem suitable for the WABB product ordered. Leased or Purchased options are available. <p>Asymmetrical Speeds - New Pricing Effective 7/1/2024</p> <ul style="list-style-type: none">• Enter the Modem S&E code for the modem suitable for the WABB product ordered. Leased or Purchased options are available. <p>Symmetrical Speeds (Modem Optional)</p> <ul style="list-style-type: none">• Enter the Modem S&E code for the modem suitable for the WABB product ordered. Leased or Purchased options are available. The leased modem is part of the Broadband package.
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Shared IP Products Description	Details
WABB Ordering Code	<p>Required</p> <p>Asymmetrical Speeds - Effective Until 8/21/2024</p> <ul style="list-style-type: none"> Enter the Asymmetrical Dynamic IP or Static IP product code in a FEATURE field. <p>Asymmetrical Speeds - New Pricing Effective 7/1/2024</p> <ul style="list-style-type: none"> There is one product code for both Dynamic and Static IP. Enter the Symmetrical product code in a FEATURE field. See the Static IP Block Code section below for more information on identifying static or dynamic services
Static IP Block Code	<p>Conditional</p> <p>Asymmetrical Speeds - Effective Until 8/21/2024</p> <ul style="list-style-type: none"> When a static IP block of 5 usable addresses or larger is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.) <p>Asymmetrical Speeds - New Pricing Effective 7/1/2024</p> <ul style="list-style-type: none"> When a static IP block of 1 usable address or larger is desired, enter the IP Block S&E code in a FEATURE field. (A code is required for 1 usable address or higher.)
Term/Offer Code	<p>Required</p> <p>Asymmetrical Speeds - Effective Until 8/21/2024</p> <ul style="list-style-type: none"> Enter the term/offer S&E code. Options are M-t-M, 1-year, 2-year <p>Asymmetrical Speeds - New Pricing Effective 7/1/2024</p> <ul style="list-style-type: none"> Enter the term/offer S&E code. Options are M-t-M, 1-year, 2-year, 3-year
Modem Code	<p>Asymmetrical Products (Modem Required) – Effective Until 8/21/2024</p> <ul style="list-style-type: none"> Enter the Modem S&E code for the modem suitable for the WABB product ordered. Leased or Purchased options are available. <p>Asymmetrical Speeds - New Pricing Effective 7/1/2024</p> <ul style="list-style-type: none"> Enter the Modem S&E code for the modem suitable for the WABB product ordered. Leased or Purchased options are available.



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LSR Remarks

When Static IP service is ordered, the LSR Remarks should contain the name, phone number, and email address of the technical contact. If not on the LSR, the PON Initiator will be contacted to provide technical information. Static IP blocks of 5 usable addresses and larger should include the intended usage of the Static IP addresses.



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Change Log

Date	Page	Change
2/2/2018		Replaced terminology IPTECH with IPDSL.
10/1/2018	3	Updated links to product matrices on page 3.
5/10/2019		This ordering guide has been modified to incorporate the new design of Wholesale Broadband products in all areas.
08/24/2021		Update embedded links.
9/1/2021	3	Updated Feature Population section with new Fiber Speed Pricing effective 9/30/21 in all areas on page 3.
9/6/2022	4	Updated Static IP Block Code information with new Fiber offer information effective 9/30/22.
11/22/2022	5	Removed references to former Fiber offer grandfathered 11/22/2022
11/1/2023	6	Updated Fiber Broadband Terms available and Offer Codes effective 11/13/2023
6/28/2024	5-7	Updated Feature Population section with new Copper Speed pricing effective 7/1/2024

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