



Frontier Legacy Voice Messaging Matrix

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Frontier Legacy Voice Messaging Matrix

Frontier Business Basic Messaging

LSR Form Resale Service
 Product Type POTS
 REQ TYP EB
 TOS First character = 1; Second character = A, B

Feature	Description / Interaction	Business Ordering Code
Frontier Business Basic Messaging	Frontier Business Basic Voice Mail is an automated 24 hour telephone answering service that provides the following: <ul style="list-style-type: none"> <input type="checkbox"/> Message Capacity of 75 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. <input type="checkbox"/> Personal, busy, extended absence and out of office hours greetings available. <input type="checkbox"/> Personal greeting can be 1.5 minutes in length. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Ability to establish 10 group lists (max 25 members per list). <input type="checkbox"/> Ability to record a message and send (to an individual or group list). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	MBASC



Frontier Legacy Voice Messaging Matrix

Frontier Business Basic Messaging – with Unified Messaging

LSR Form Resale Service
 Product Type POTS
 REQ TYP EB
 TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Basic Messaging - with Unified Messaging	Frontier Business Basic Voice Mail is an automated 24 hour telephone answering service that provides the following: <ul style="list-style-type: none"> <input type="checkbox"/> Message Capacity of 75 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. <input type="checkbox"/> Personal, busy, extended absence and our of office hours greetings available. <input type="checkbox"/> Personal greeting can be 1.5 minutes in length. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Ability to establish 10 group lists (max 25 members per list). <input type="checkbox"/> Ability to record a message and send (to an individual or group list). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	MUBSC



Frontier Legacy Voice Messaging Matrix

Frontier Business Basic Messaging – 5 Sub-Mailboxes

LSR Form Resale Service
 Product Type POTS
 REQTYP EB
 TOS First character = 1; Second character = A, B

Feature	Description / Interaction	Business Ordering Code
Frontier Business Basic Messaging - 5 Sub-Mailboxes	<p>Frontier Business Basic with 5 sub-mailboxes Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Main mailbox plus 5 sub-mailboxes. <input type="checkbox"/> Message Capacity of 30 minutes per mailbox (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. <input type="checkbox"/> Personal, busy, extended absence and out of office hours greetings available. <input type="checkbox"/> Personal greeting can be 2 minutes in length. <input type="checkbox"/> Sub-mailboxes include name announcement and personal greeting. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Live Reply- ability to connect to caller, using menu prompts, while listening to message. <input type="checkbox"/> Ability to establish 10 group lists (max 99 members per list). <input type="checkbox"/> Ability to record a message and send (to an individual or group list). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	MSUBC



Frontier Legacy Voice Messaging Matrix

Frontier Business Basic – 5 Sub-Mailboxes with Unified Messaging

LSR Form Resale Service
 Product Type POTS
 REQTYP EB
 TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Basic - 5 Sub-Mailboxes - with Unified Messaging	<p>Frontier Business Basic with 5 sub-mailboxes Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Main mailbox plus 5 sub-mailboxes. <input type="checkbox"/> Message Capacity of 30 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages (that can be recovered). <input type="checkbox"/> Personal, busy, extended absence and out of office hours greetings available. <input type="checkbox"/> Personal greeting can be 2 minutes in length. <input type="checkbox"/> Sub-mailboxes include name announcement and personal greeting. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Live Reply- ability to connect to caller, using menu prompts, while listening to message. <input type="checkbox"/> Ability to establish 10 group lists (max 99 members per list). <input type="checkbox"/> Ability to record a message and send (to an individual or group list). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. 	MUSBC



Frontier Legacy Voice Messaging Matrix

Frontier Business Deluxe Messaging

LSR Form Resale Service
 Product Type POTS
 REQ TYP EB
 TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Deluxe Messaging	<p>Frontier Business Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Message Capacity of 200 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. <input type="checkbox"/> Personal, busy, extended absence and out of office hours greetings available. <input type="checkbox"/> Personal greeting can be 2 minutes in length. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Ability to establish 10 group lists (max 99 members per list). <input type="checkbox"/> Ability to record a message and send (to individual or group list). <input type="checkbox"/> Live Reply- ability to connect to caller, using menu prompts, while listening to message. <input type="checkbox"/> Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	MDLXC



Frontier Legacy Voice Messaging Matrix

Frontier Business Deluxe Messaging – with Unified Messaging

LSR Form Resale Service
 Product Type POTS
 REQ TYP EB
 TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Deluxe Messaging - with Unified Messaging	<p>Frontier Business Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Message Capacity of 200 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. <input type="checkbox"/> Personal, busy, extended absence and out of office hours greetings available. <input type="checkbox"/> Personal greeting can be 2 minutes in length. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Ability to establish 10 group lists (max 99 members per list). <input type="checkbox"/> Ability to record a message and send (to individual or group list). <input type="checkbox"/> Live Reply- ability to connect to caller, using menu prompts, while listening to message. <input type="checkbox"/> Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	MUDXC



Frontier Legacy Voice Messaging Matrix

Frontier Business Message Routing

LSR Form Resale Service
Product Type POTS
REQTYP EB
TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Message Routing	Message Routing service provides the ability for the caller to be redirected to either a number or a mailbox <ul style="list-style-type: none"><input type="checkbox"/> Personal Greeting for the subscriber<input type="checkbox"/> Key presses 1- 9 can go either to a number or a mailbox<input type="checkbox"/> Key press 0 can only go to a number	MROUC



Frontier Legacy Voice Messaging Matrix

Frontier Passcode Reset Charge

LSR Form Resale Service
Product Type POTS
REQTYP EB
TOS First character = 1, 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Busines s</u>	<u>Residentia l</u>
Frontier Passcode Reset Charge	Customer will receive one courtesy reset. Additional requests carry a charge	VMSET (initial free) 00772	VMSET (initial free) 00772



Frontier Legacy Voice Messaging Matrix

Frontier Residential Basic Messaging

LSR Form Resale Service
 Product Type POTS
 REQ TYP EB
 TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Basic Messaging	Frontier Residential Basic Voice Mail is an automated 24 hour telephone answering service that provides the following: <ul style="list-style-type: none"> <input type="checkbox"/> Message Capacity of 35 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 1.5 minute message. <input type="checkbox"/> Messages may be stored for 15 days for new/saved messages; 7 days for deleted messages. <input type="checkbox"/> Personal and busy greetings available. <input type="checkbox"/> Personal greeting can be 1.5 minutes in length. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Visual Mailbox by accessing http://webmail.frontiermessaging.com (same mailbox and PIN number). 	MBASR



Frontier Legacy Voice Messaging Matrix

Frontier Residential Basic Messaging – with Unified Messaging

LSR Form Resale Service
 Product Type POTS
 REQ TYP EB
 TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Basic Messaging - with Unified Messaging	<p>Frontier Residential Basic Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Message Capacity of 35 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 1.5 minute message. <input type="checkbox"/> Messages may be stored for 15 days for new/saved messages; 7 days for deleted messages. <input type="checkbox"/> Personal and busy greetings available. <input type="checkbox"/> Personal greeting can be 1.5 minutes in length. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number) 	MUBSR



Frontier Legacy Voice Messaging Matrix

Frontier Residential Deluxe Messaging

LSR Form Resale Service
 Product Type POTS
 REQTYP EB
 TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Deluxe Messaging	<p>Frontier Residential Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Message Capacity of 100 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages (that can be recovered). <input type="checkbox"/> Personal and busy greetings available. <input type="checkbox"/> Personal greeting can be 2 minutes in length. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> It allows subscriber to recover deleted messages. <input type="checkbox"/> Live Reply- ability to connect to caller, using menu prompts, while listening to message. <input type="checkbox"/> Ability to record a message and send to an individual or group list. <input type="checkbox"/> Ability to establish 10 group lists (max 25 members per list). <input type="checkbox"/> Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Extended Absence Greeting <input type="checkbox"/> Special Delivery Options <input type="checkbox"/> Visual Mailbox by accessing http://webmail.frontiermessaging.com (same mailbox and PIN number). 	MDLXR



Frontier Legacy Voice Messaging Matrix

Frontier Residential Deluxe Messaging – with Unified Messaging

LSR Form Resale Service
 Product Type POTS
 REQTYP EB
 TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Deluxe Messaging - with Unified Messaging	<p>Frontier Residential Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Message Capacity of 100 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. <input type="checkbox"/> Personal and busy greetings available. <input type="checkbox"/> Personal greeting can be 2 minutes in length. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Live Reply- ability to connect to caller, using menu prompts, while listening to message. <input type="checkbox"/> Ability to record a message and send to an individual or group list. <input type="checkbox"/> Ability to establish 10 group lists (max 25 members per list). <input type="checkbox"/> Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	<p>MUDXR</p>



Frontier Legacy Voice Messaging Matrix

Frontier Residential Family Messaging

LSR Form Resale Service
 Product Type POTS
 REQ TYP EB
 TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Family Messaging	<p>Frontier Residential Family Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Main mailbox plus 5 sub-mailboxes. <input type="checkbox"/> Message Capacity of 20 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. <input type="checkbox"/> Personal, busy and extended absence greetings available. <input type="checkbox"/> Personal greeting can be 2 minutes in length. <input type="checkbox"/> Sub-mailboxes include name announcement and personal greeting. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Live Reply- ability to connect to caller, using menu prompts, while listening to message. <input type="checkbox"/> Ability to establish 10 group lists (max 25 members per list). <input type="checkbox"/> Ability to record a message and send (to an individual or group list). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. <input type="checkbox"/> Visual Mailbox by accessing http://webmail.frontiermessaging.com (same mailbox and PIN number). 	MFAMR



Frontier Legacy Voice Messaging Matrix

Frontier Residential Family Messaging – with Unified Messaging

LSR Form Resale Service
 Product Type POTS
 REQTYP EB
 TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Family Messaging-with Unified Messaging	<p>Frontier Residential Family Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Main mailbox plus 5 sub-mailboxes. <input type="checkbox"/> Message Capacity of 20 minutes (incoming messages). <input type="checkbox"/> Maximum Message Length: allows the party calling to leave a 2 minute message. <input type="checkbox"/> Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages <input type="checkbox"/> Personal, busy and extended absence greetings available. <input type="checkbox"/> Personal greeting can be 2 minutes in length. <input type="checkbox"/> Sub-mailboxes include name announcement and personal greeting. <input type="checkbox"/> Message waiting indicator is available (stutter and/or visual indicator). <input type="checkbox"/> Date and time stamp on all messages (can be switched off by customer). <input type="checkbox"/> Ability to receive, play, keep and delete messages. <input type="checkbox"/> Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). <input type="checkbox"/> Live Reply- ability to connect to caller, using menu prompts, while listening to message. <input type="checkbox"/> Ability to establish 10 group lists (max 25 members per list). <input type="checkbox"/> Ability to record a message and send (to an individual or group list). <input type="checkbox"/> Allows subscriber to recover deleted messages. <input type="checkbox"/> Operator revert (subscriber manages number). <input type="checkbox"/> Includes call forward busy and call forward no answer. 	MUFMR