



LSR System Reject Error Code Matrix

Message ID	Message Text
4060	CCNA, State, and ReqTyp not in the Contracts File; no contracts found
4061	There are no active Contracts
4062	Passed values CCNA or ReqTyp or TrackingID should not be blanks
4063	Contract does not have any detail records
4064	Expected CCNA field in the End User Form is missing
4065	CCNA value cannot be blanks in the End User Form
4066	Passed CCNA value does not match the CCNA declared in the End User Form
4067	Expected STATE field in the End User Form is missing
4068	STATE value cannot be blanks in the End User Form
4080	Either PON and Ver; or Service Order; must be provided
4081	Passed values PON and Ver should both be provided
4082	Only one of the following can be set to Y: SeToUsoc, SeToFid, UsocToSe, FidToSe
4083	When SeToUsoc = Y or SeToFid = Y, S&E Item must be provided
4084	When UsocToSe = Y, USOC and Action must be provided
4085	When FidToSe = Y, FID and Action must be provided
4086	No Density Zone specified for Purchase Order
4087	TN or EATN could not be determined from the LSR Details;BTN and WTN could not be determined from DPI
4088	Type Of Service could not be determined from either the LSR Details of from DPI
4089	No corresponding USOC for S&E Item was found
4090	No corresponding FID for S&E Item was found
4091	No corresponding S&E Item for the USOC was found
4092	No corresponding FID for the S&E Item was found
20300	No PARMs Specified
20301	FFM TcprmRcv Error
20302	FFM TcprmSend Error
22508	Open Service Order for this account not updated.
22515	Associated group member could not be fully updated.
22824	Disconnect side order appointment not found to reserve.
30072	WTN not found.
30075	Invalid WTN format.
31025	Error calling procedure
31230	Error retrieving HOA flag.
31232	Error retrieving WHOLESALE flag.
31506	WTN not found in database. Please verify and resubmit.
31507	WTN not found in database. Please verify and resubmit.
31508	TN is disconnected.
31509	No line card found.
31522	SUM NUM NOT FOUND IN DATABASE. PLEASE VERIFY AND RESUBMIT
31654	Invalid Zip Code format.
32002	Style Code is not valid. STYC:
32003	DIRDL must be blank when using STYC:
32004	FIRSTLVLSUBCAP must be blank when using STYC:
32005	LISTID must be blank when using STYC:



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32006	PKGID must be blank when using STYC:
32007	LTN must be blank when using STYC:
32008	FINDNAME must be blank when using STYC:
32009	LTN or FINDNAME must be populated when using STYC SL.
32010	PKGID or FINDNAME must be populated when using STYC CH.
32011	LISTID or FINDNAME must be populated when using STYC CS.
32012	LISTID or LTN must be populated when using STYC CI.
32013	Listing Not Found For Given STYC / LTN:
32014	Listing Not Found For Given STYC / FINDNAME:
32015	Listing Not Found For Given STYC / LISTID:
32016	Listing Not Found For Given STYC / PKGID:
32017	WildCard must be more than 4 characters :
32018	FINDNAME must be more than 4 characters :
32019	Bill Request Date Not Available For
32100	STATE Must Contain a Valid Entry
36001	Field required. Please enter & resubmit.
36002	Invalid field value. Please correct & resubmit.
36003	Field prohibited. Please remove & resubmit.
36004	Unable to validate address as entered. Please verify and resubmit.
36005	Matching address not found. Please verify and resubmit.
36006	Unable to validate for Collocation Assignment. Please correct input fields and re-submit request.
36007	Schedule date invalid or requires negotiation.
36008	Insufficient address information. Please verify and resubmit.
36009	Invalid address. Please populate zip code.
36010	Invalid LST field value. Please correct & resubmit.
36018	SANO is prohibited when SASN, Route & Box Number are not provided
36019	Error -
36020	At least one REQNUM with CANCELTN of R required when TXACT = U
36021	REQNUM(s) prohibited when TXACT = K
36022	Address is invalid. Multiple wire centers indicated.
36023	Customer is Non-Pub/Non-Listed. No Listing to be returned.
36024	Too many matches. Returning First FINDINGNAME.
36025	No listing found for specified key.
36026	getAccount() Error: No response from getAccount.
36027	No listing found from getAccount() for specified key.
36028	STYC is missing.
36029	LTN/FINDINGNAME is missing.
36030	LTN is missing.
36031	PACKAGES/FINDNAME is missing.
36032	PACKAGES are missing.
36033	Style Code is not valid for given input. Please verify your request.
36034	Transaction successful.
36035	No schedule reserved.
36036	List ID Is not Valid. Please confirm value.



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Message ID	Message Text
36037	WTN prohibited when SASN, ROUTE or BOX populated.
36109	Invalid LST field value. Please correct & resubmit.
36401	LSR Order Embedded edits invalid reqtyp -
36507	Appointment customer remark should be P/N
37017	Address/NPANXX could not be validated in the incoming LSR Request.
37018	No SAM exists
37019	Error - Invalid Service Address
37020	Unable to validate address. Please call the Help Desk.
37021	Work order already in progress.
37022	Loop is not qualified for given data.
37023	DSL qualification is unknown. Please submit a request for manual DSL qualification.
37024	Delivery address is required for delivery address verification.
37025	Delivery address is not valid.
37026	Transaction Not Available.
37036	SASN is required when WTN and ROUTE and BOX are not populated. Please enter and resubmit.
37041	ROUTE is required when BOX is populated. Please enter and resubmit.
37043	BOX is required when ROUTE is populated. Please enter and resubmit.
37050	REQNUM is required when EXPIND = 'D' or not present and TXACT = 'U' or 'X'. Please enter and resubmit
37052	Only 1 REQNUM is allowed when EXPIND = 'D' or not present and TXACT is 'X'.
37053	REQNUM is invalid for EXPIND = 'C'.
37058	SASF is prohibited if SANO is not populated. Please remove and resubmit.
37059	SASD is prohibited if SASN is not populated. Please remove and resubmit.
37060	SATH is prohibited if SASN is not populated. Please remove and resubmit.
37061	SASS is prohibited if SASN is not populated. Please remove and resubmit.
37062	CITY is required when SASN or ROUTE and BOX is populated. Please enter and resubmit.
37063	ZIP is prohibited if SASN and ROUTE and BOX are not populated. Please remove and resubmit.
37064	LD3 is prohibited if SASN is not populated. Please remove and resubmit.
37065	LV3 is prohibited if LD3 is not populated. Please remove and resubmit.
37066	LV2 is prohibited if LD2 is not populated. Please remove and resubmit.
37067	LD1 is prohibited if SASN is not populated. Please remove and resubmit.
37068	LV1 is prohibited if LD1 is not populated. Please remove and resubmit.
37070	TXNUM
37071	Route is prohibited when WTN is populated. Please remove and resubmit.
37111	At least one TNSEL must be 'R' when TXACT = 'R'.
37116	AVTN is required when TXACT = 'R'. Please enter missing field and resubmit.
37120	FID information is missing in LSRTRAITFID File.
37128	WTN is required when TXACT = 'T'. Please enter missing field and resubmit.
37129	SANO is prohibited when SASN and ROUTE and BOX are not populated. Please remove and resubmit.
37130	SANO is prohibited when TXACT = 'T'. Please remove and resubmit.



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Message ID	Message Text
37131	SANO is required when AFT = "C" or "N". Please enter and resubmit.
37132	SASN is required when AFT = B,C,D or N. Please enter and resubmit.
37133	CITY is prohibited when SASN and ROUTE and BOX are not populated. Please remove and resubmit.
37134	LV3 is required if LD3 is populated. Please enter and resubmit.
37135	LD2 is prohibited if SASN is not populated. Please remove and resubmit.
37136	LV2 is required if LD2 is populated. Please enter missing field and resubmit.
37137	LV1 is required if LD1 is populated. Please enter missing field and resubmit.
37138	AFT is required when WTN is not populated. Please enter missing field and resubmit.
37139	AFT is prohibited when WTN is populated. Please remove and resubmit.
37141	BOX is prohibited when ROUTE is not populated. Please remove and resubmit.
37657	WTN is required when SASN, ROUTE and BOX are not populated. Please enter missing field and resubmit.
37672	ROUTE is required when SASN and WTN are not populated. Please enter missing field and resubmit
37673	Duplicate transaction number.
37674	The CCNA does not have a summary BAN in this tariff and state.
38881	Due date negotiable. Over 200 orders created.
38882	Due date extended from requested ddd because of interval validation for multiple orders.
38883	Due date extended 1 day from requested ddd due to order submitted past the cutoff time.
38884	Failed to send the manual notification to synchronoss.
38885	At least one occurrence of the NPT field must have a value of "D" for BB-V request
38886	There are no available appointments. No due date is added to this order. Please add manually.
38887	BAN in LSPBANM is not an active account.
38888	WTN is CLEC Owned.
38900	*LISTING PROHIBITED FOR CCNA & STATE*
38998	Message 38998 test.
38999	System Error. ~~MSGID=38998
39100	QTY field does not match number of lines requested
39111	ELT A specifies to migrate the existing directory "as-is"
39112	Loop Qual Successful
39113	Loop is not qualified due to Digital Single Subscriber Carrier (DSSC)
39114	Facilities qualified, conditioning required.
39115	Work Order in Progress.
39142	SANO is prohibited when AFT field = B" or "D. Please remove and resubmit"
39144	PON#'s EATN does not have an active line card.
39145	Exchange is required.
39201	Invalid CCNA.
39203	Invalid Form for Request/Activity type.
39204	Fields not found for edits.



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Message ID	Message Text
39205	Field length doesn't match the declared length.
39206	Numeric/Decimal edits failed.
39208	Invalid Date.
39209	Invalid CC.
39211	Invalid VER.
39213	Unable to Process Request. A Billing Service Order was Posted.
39214	Invalid DDD, Desired Due Date.
39218	Invalid BI1,Billing Account Number ID.
39219	Invalid BAN1, Billing Account Number 1.
39221	Invalid EATN. Existing Account Telephone Number.
39222	Invalid LNA, Line Activity.
39223	Invalid PORTED NBR.
39224	Unable to process request due to open service order
39225	Local SVC Provider Freeze in Effect, Not Eligible for migration
39239	Subscriber Record already exists. ACT N invalid.
39243	No Work Schedule found for selected date
39246	RPVER must be incremented sequentially.
39247	RPVER must be incremented by 1 for SUP2 or Sup3 with due date change.
39248	RPVER must be same as previous for SUP3 without due date change.
39256	All the PONs for this RPON Group have not been received.
39258	All PONs did not come in 24 hrs.
39259	Due Dates on the PONs related to the RPONs are not same.
39260	Invalid Service Type.
39261	Type Of Service could not be determined from either the LSR Details of from DPI
39262	TN or EATN could not be determined from the LSR Details;BTN and WTN could not be determined from DPI
39263	Only one of the following can be set to Y: SeToUsoc, SeToFid, UsocToSe, FidToSe
39264	PON and VER must be provided
39265	Passed values PON and Ver should both be provided
39266	When SeToUsoc = Y or SeToFid = Y, S&E Item must be provided
39267	When UsocToSe = Y, USOC and Action must be provided
39268	When FidToSe = Y, FID and Action must be provided
39269	No corresponding USOC for S&E Item was found -
39270	No corresponding FID for the S&E Item was found
39271	No corresponding S&E Item for the USOC/State/Tariff/ProductType/Env/TOS/Density-
39272	No corresponding S&E Item for the FID was found
39273	BAN Number contains invalid values.
39274	BAN Number cannot be a Summary Bill Number.
39275	CCNA not defined on Carrier BAN Master file.
39276	Multiple billing accounts selected for disconnection.
39277	No billing accounts selected for disconnect.
39278	Partial bill group disconnected for ACT of D not selected for disconnect.



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Message ID	Message Text
39280	Ported Number can only be in format XXXYYYZZZZ or in format XXXYYYZZZZ-AAAA (phone number range).
39282	The requested USOC is Grandfather, USOC -
39283	The requested Item is Grandfather, Item -
39284	Batch Hot Cut not allowed for this CLEC.
39285	For Large Job Hot Cut, the DFDT must be 2300 hrs
39286	For Batch Job Hot Cut, the DFDT must be 2345 hrs
39287	For Basic Hot Cut, the DFDT must with in 0700 and 1900 hrs.
39288	Migration requires manual intervention. No access line S&E on from acct TN
39289	Invalid ATN. Account Telephone Number.
39290	Product Not Available
39291	Invalid DDD, Desired Due Date cannot exceed 60 calendar days
39293	PON is rejected as its RPON is rejected.
39294	Existing Service is Uverse must submit "AS SPECIFIED" Migration ACT=V.
39308	ISDN is not qualified due to load coils present.
39309	Insufficient information to qualify ISDN. Submit a request for manual ISDN qualification.
39310	Loop not qualified due to pair gain.
39311	Loop not qualified due to length greater than 18,000 ft.
39312	Manual Processing Required - response will be provided within 48 hours.
39313	TOS2USOC failed to invoke webservice
39316	Type Of Service could not be determined from either the LSR Details of from DPI
39317	Type Of Service could not be determined from either the LSR Details of from DPI
39320	ELT = P. Migrating Number has no matching Directory.
39321	Process LSR order manually. Main TN has an NR published type.
39322	A value of LNA=X allows only number change, all other activity is prohibited.
39323	The directory listing that is being migrated includes a "SEE" listing indicating a caption.
39324	Process LSR order manually. Changes are requested for a Caption Listing.
39325	TN is not eligible for migration. It contains the following DPI service type
39330	This address is served by Fiber only
39331	The directory listing that is being migrated includes a SEE or CAP listing indicating a caption.
39332	BAN1/BAN2 not allowed on these request
39333	Migrating BTN required on these request
39334	Invalid Migrating BTN/MLTN.
39335	Invalid Service type.
39336	WTN/BTN not attached to CLEC Summary Ban:
39337	ELT E/P with LACT N/I is required when account listings are NR.
39338	Process LSR order manually. Migrating TN has ineligible broadband package that includes access line.
39401	Please Enter the Address or WTN.
39402	Please Enter the Mandatory Fields.
39403	ECCKT cannot be blank for disconnect orders
39404	ECCKT not found



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Message ID	Message Text
39405	EATN must be the BTN
39406	TN is not CLEC owned
39407	Invalid TN
39408	Invalid BAN field value.
39409	BAN is fictitious prohibited on account disconnect.
39410	LSR disconnect order on an account with no billing summary type code. Type must be L,R,P,D
39412	Master CLEC accounts cannot be deleted:
39413	Directory listing TN must be LY or LZ on disconnect.
39414	System data issue. Please call the System Administrator.
39415	Given Request is not Qualified for ISDN.
39416	The exchange is not in SydBex for this environment.
39417	Given address not Found in PSAMAS file.
39418	Terminal Location code not Found in Pterm file.
39419	Switching office code not Found in PLOF file.
39420	Wire center not Found in SYELRL1 file.
39421	Invalid TN - NPA/NXX is not valid.
39422	Account TN is invalid.
39423	Account TN is not active.
39424	The ccna, state, & tariff does not have a summary BAN
39425	LSR is for a Wholesale Platform account, but the existing account is
39426	LSR is for a Resale account, but the existing account is
39427	LSR is for a Loop account, but the existing account is
39428	LSR is for a Directory account, but the existing account is
39429	Existing summary BAN type is
39430	CFA is already assigned-OrderNumber/ECCKT not available.
39431	EB/W on Platform accounts is not allowed.
39432	EB/D on Local Loops is not allowed.
39433	Invalid LSR request not allowed on Platform accounts -
39434	Invalid request WTN/BTN attached has Directory service type
39507	Invalid Service Address for new connect
39515	Duplicate TNS on the incoming request:
39529	Directory Book ID is Invalid.
39539	Unable to add the schedule because the date is in the past.
39540	Invalid Request the LTN/BAN1/EATN already exists for this CLEC.
39541	There is no BTN found for BAN1/BAN2/EATN or fictitious number. Please recheck.
39542	There is no BTN found for BAN1/BAN2/EATN. Please recheck.
39543	BAN1/BAN2/EATN on LSR request is not valid BTN.
39544	Process order manually. TNS on PS form 'N' is invalid.
39545	Process order manually. TNS on RS form 'N' is invalid.
39546	The order is rejected as no other changes can be made on a number change request.
39547	TN has to be pre-assigned for this request,TNS='N' is invalid for number change
39548	Process order manually. Partial portout with distinctive ring TNs not automated.



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Message ID	Message Text
39549	Process order manually. DID TNs in the LSR request.
39550	Account has Peace of Mind products - order dropped to manual
39551	New BTN cannot be determined for the group of TNs being migrated.
39552	On WTNs only partial migration, ATN passed on LSR does not match list of WTNs migrating.
39553	Process order manually. Migrated distinct ring Tns are missing distinct ring information.
39554	Process Order manually.
39608	LSR06
39610	LSR08
39611	LSR09
39622	Request is dropping to manual - No COS/USOC returned for request -
39623	The TOS/NC/NCI/SECNCI/SLI combination is not valid for PON -
39627	No feature detail present for call forward product-
39628	PLITMDSL has blank product plan code for given S&E
39629	PLITMDSL not found
39630	Static IP blocks on the order. Orders created and drop to manual
39631	Order created/drop to manual-Modem to be ordered via the CPE Ordering Tool
39632	Incoming LSR has more than one BroadBand package on the request
39633	Technology item derived based on technologyGroup -
39634	Technology item derived based on highestavailablespeed -
39635	Technology item derived based on item -
39636	Due Date is not attached to Order dropping for manual intervention.
39637	Unable to determine Tariff based on address or TN, process request manually.
39638	Line Rate S&E missing or invalid for TOS/Tariff
39701	Pending Migration Due
39702	Pending Suspend/Restore Due
39703	Pending Suspension/Restoral against Tn
39704	Pending Disconnect Due
39705	Pending Change Due
39706	Duplicate Request
39707	Duplicate migration request
39708	Move against TN Due
39709	Pending Move Due
39710	Pending Install
39711	Pending Install of CKT
39712	Pending Port out order is required
39713	Pending disconnect of TN
39714	Pending Change on TN
39718	Service address on EU form invalid on ACT=N
39719	Reject response - This account belongs to CTSI
39720	Blocking Not Compatible.
39722	Pending Migration exists from another CLEC.
39724	Suspend Activity Prohibited for Tariff:
39880	Wireless LNP port out failed PID (Pass Code) validation



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Message ID	Message Text
39883	Same TN, same PON, different CCNA.
39884	The AGAUTH value is invalid for ported number with DSL facility.
39885	At least one occurrence of the NPT field must have a value of "D" for BB-V request.
39886	The ALI code in the directory change request is not having any listing records for the LTN: ALI-
39887	Hunt group exists
39888	Listing appears within Caption.
39889	LACT=D is not allowed on the only listed number on the account for Platform/Resale.
39892	CFA Error -
39893	Please create the order manually. Directory change requested
39897	File LSRTOSXSD is empty
39898	No DPI service orders were produced from PON
39899	There are more than 2000 orders required for this LSR. Only the first 2000 have been created.
39901	SLTN is not Platform account and not valid for Linesplit
39902	SLTN required for TOS second char P/R
39903	SLTN is not Resale account and not valid for Lineshare
39904	Loop regrade automation not supported for Lineshare/Linesplit
39905	Each iteration of SLTN must be identical when Reqtyp=AB and position 2 of TOS=P,R.
39907	New loop prohibited on existing lineshare/linesplit account
39908	Allowed change indicators are A and E
39915	SLTN on the request is already disconnected
39917	Invalid request - SLTN passed is Fictitious TN attached to active POTs line.
39918	Invalid request - SLTN passed is attached to different CircuitID.
39921	SLTN is not Retail account and not valid for Lineshare
39922	Schedule does not have enough Work Units Available will continue as preferred schedule.
39923	Common schedule identified based on available work units.
39926	Schedules are not returned for next 2 weeks, please recheck the due date. PON drop to manual.
39927	Drop to Manual - Verify lines left behind on partial port.
39986	Fiber migration to linesplit not permitted.
39987	CLEC has no summary BAN.
39988	Non-Affiliate DSL
39991	Response Identifier required for Appointment Scheduling.
39992	Cancelling service order
39993	Cable assignment and billing S&Es incorrect.
39994	An order was not created.
39995	PON was rejected
39996	Orders were created and staged to MANUAL.
39997	Automation not supported. Orders must be created manually for PON
39998	No DPI service orders were produced from PON



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Message ID	Message Text
39999	System Error. Please call the System Administrator.
40001	Billing number is a required field
40003	Bill cycle is not valid
40005	Bill cycle is not autoassignable.
40006	Account Type change is invalid.
42011	Deposit date is invalid
42012	Deposit amount cannot be zeros
42013	Interest method is invalid
42014	Deposit code is invalid
42015	Payment date is invalid
42017	Invalid directory code
42018	S&E item is invalid
42020	Order code is invalid
42021	Invalid carrier
42022	Invalid PIC Source - Intra
42029	Disconnect reason code is not valid
42031	Active schedule exists and must have a reason not complete before adding another schedule.
42032	Reason not complete invalid
42044	Invalid domain entered
42045	Security type entered is invalid
42046	Security information is a required entry
42047	User name is a required field
42048	Password is required on initial set up
42049	Product plan is invalid
42050	Invalid Tax Code:
42062	Cannot deactivate - TC returned provisioning error. Staged to manual deactivation
42063	Cannot deactivate order - Order has posted line cards. Staged to manual deactivation
42066	In/Out flag must be I'n/O'ut/B'oth for S&E
42068	A pending service order already exists for this customer. Order#
42070	Invalid PIC Source - Inter
42071	In/Out flag cannot be B'oth for temporary S&E.
42072	In/Out flag cannot be B'oth for permanent S&E that is restricted.
42073	S&E item is invalid for Tariff:
42074	Source Code B requires carrier to be one of the customers previous carriers for Intralata
42075	Source Code B requires carrier to be one of the customers previous carriers for Interlata
42076	Schedule start time is invalid
42077	Schedule end time is invalid
42078	No Work Schedule Master Record found for schedule:
42082	Street number must be supplied on a new install creation
42083	Customer does not have a Physical Address control record in the SUBINF record



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Message ID	Message Text
42088	S&E not added. Invalid override date combination for S&E:
42089	S&E not updated. Invalid override date combination for S&E:
42090	USI not found on order for returned equipment
42091	No available appointment codes specified for work schedule:
42100	SO Schedule record not added. Open Schedule record exists.
42101	SO Schedule record not added. Attempt to add multiple open Schedule records.
42102	Attempt to add Schedule record with no Planning Schedule Code.
42103	Attempt to add Schedule record with no Appointment Code.
42105	Schedule does not have enough Work Units Available.
42113	Promo ID selected is not valid
42115	Promo ID problem
42117	Dish# is not numeric.
42118	Dish# is on a customer account
42119	Dish# Positions 1-4 invalid.
42120	Dish# Positions 5-6 invalid.
42124	Due Date cannot be changed once SOA has been activated.
42130	TaxService - Service Type is not valid
42131	TaxService - Tax District is not valid
42136	The schedule/date selected does not have available units:
42137	The preferred schedule has changed due to items being added to the order. The new schedule is:
42139	Directory Record is locked by another user
42140	Error in Creating DSL record (WIFI)
42141	Customer with active DSL - cannot change domain name
42143	Cannot disconnect main bill# with active member#
42149	Customer not eligible for Stay Connected until -
42150	Customer not eligible for vacation until -
42166	Service Type and Tax District must be sent into DefaultsSrvTypeAPI
42173	TT Schedule record not added. Open Schedule record exists.
42174	TT Schedule record not added. Attempt to add multiple open Schedule records.
42176	Trouble Ticket not found:
42177	Work Schedule locked by another user.
42178	Trouble Ticket locked by another user.
42179	TimeZone Error.
42180	Schedule not found for Trouble Ticket Type/Exchange:
42181	No reserved appointment found to update contact information.
42182	Unable to update appointment.
42184	Item is not contractable:
42185	Error calculating the contract rate, XX0602R.
42188	Invalid vacation reactivation date.
42191	The Model is invalid for return equipment.
42192	Duplicate Serial Number entered for return equipment.
42193	Serial Number required for return equipment.
42196	Order failed Item Set Validation.
42329	CLEC order was sent to SubmitOrder with no PON number.



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Message ID	Message Text
42330	Account Class value is invalid.
42331	Account Type value is invalid.
42332	Account Type/Class invalid combination.
42333	SVACT service order record missing
42334	Invalid Service Type and Account Class combination.
42337	Adding SVDSHBUB record error:
43001	Cannot reserve a schedule on a deactivated Trouble Ticket.
43002	Trouble Ticket is posted.
43005	No appointment found for schedule code:
43006	Schedule Type invalid:
44015	Error in BL0006R (ItemMaster).
44022	Error trying to update an S&E that is not on the order.
44023	Changing the S&E item on an order line is not allowed. Please deactivate and add it as a new item.
44034	Adding a schedule is not allowed when order status is CWA, "Customer Will Advise."
44052	Invalid Bank Number
44053	Invalid Bank Account Number
44054	Invalid Bank Account Type
44055	Acct # length does not match Bank requirements
44056	Customer does not qualify for promo entered -
44140	The value for Other Mail Address is invalid
44141	Exchange for phone number does not allow Non-Listed.
44145	The memo template in the request does not exist. The template name is
44154	HSI was added after the order has been staged
44155	Contact Assignment (see other messages)
44156	Changes affect scheduling and stage code assignment. Restaging not allowed
44162	The first managed computer in the Peace Of Mind request has no information.
44163	The credit card profile information cannot be deleted because it doesn't exist on the account.
44165	A request to add two schedules has been sent. One will be ignored.
44166	A request to add a new schedule that already has a reason not complete code was sent and is ignored.
44168	Credit card profile ID is a required field to set up a credit card profile.
44169	Error in AutoStage.
44170	The number of promotions exceeds the maximum.
44171	A Peace Of Mind computer nickname is blank and is being ignored.
44172	A request was sent to add a duplicate schedule to the order.
44180	No Carbonite Keys available. Please issue a heat ticket to procure additional key inventory numbers
44181	Grandfathered S&E
44182	Account error. Access line will not be removed.
44183	Package not added.
44187	AttachLineCard (PL0110R4) has timed out.
44196	Cannot reopen closed schedule



LSR System Reject Error Code Matrix

Message ID	Message Text
44198	A request was received to add a new schedule without closing the current schedule.
44199	Schedule not added
44200	S&E is already on the order to be removed from the account.
44209	Invalid Discount Percent for vacation order
44222	Hunt Group: Total hunt members in the group
44223	Hunt Group: Sequence number
44224	Hunt Group: Hunt group member
44225	Hunt Group: Hunt Group Pilot
44226	Hunt Group: Hunt group type (S/C/M) Sequence, Circle, Multi-Line
44227	Hunt Group: Hunt group ID number
44228	Number of Voice Mailboxes
44229	Number of rings for voice mail/call forward
44230	Call Forward Remote Access PIN
44231	Voice Mail: Number of message routing boxes
44232	Call Forward No Answer Fixed Number
44233	Call Forward Busy Fixed Number
44234	Pager Phone Number
44235	Primary Fax Number
44236	Distinctive Ring Line 1 Number
44237	Distinctive Ring Main Number
44238	Operator Intercept Removal Date
44239	Operator Intercept Referral Number
44240	Number of Deposit Payments limit exceeded.
44241	Pager PIN Number
44242	Pager Company
44243	Weekday Wakeup Number
44244	Weekend Wakeup Number
44245	Voice Mail Remark
44246	Remote Call Forward
44247	Call Forward Number of Paths
44248	Cut-Thru to Attendant Number
44249	Cut-Thru to Pager Number
44250	Split Referral Name and Number
44259	Cannot add a deactivated order to the related orders table, SV30.
44265	Unable to reassign TN:BL2001 Error
44272	The number of SVCL2 records exceeds the maximum.
44321	The number of ReturnEquipment records exceeds maximum.
44325	The number of Contract records exceeds maximum.
44375	A rate and prefix must be provided for item:
44377	Error calling getSVFTRCHRArray in program CM1069R for item:
44379	Valid pricing not received for item that requires tiered pricing. Item not added to order. Item:
44387	Missing required item in array returned from prApplyTierRates. Item:



LSR System Reject Error Code Matrix

Message ID	Message Text
44390	Tiered pricing received for item that does not require it and pricing contains errors. Item:
44391	Invalid tiered pricing received for non package item. Item not added. Item:
44392	Error retrieving feature charges in procedure getCsftrChrArray. Item:
44393	Error retrieving feature charges in J_SV07.
44394	Pricing not returned from prGetFeatureRates. Item:
44395	Invalid charge indicator:
44398	Pricing on request for existing item is not valid. Pricing not updated for item:
44415	Order not next staged as requested.
80001	HSI Account Error:
80002	HSI Account Error:
80003	HSI Account Error:
80004	HSI Account Error:
80005	HSI Account Error:
80006	HSI Account Error:
80007	HSI Account Error:
80008	HSI Account Error:
80009	HSI Account Error:
80010	HSI Account Error:
80011	HSI Account Error:
80012	HSI Account Error:
80013	HSI Account Error:
80014	HSI Account Error:
80015	HSI Account Error:
80016	HSI Account Error:
80017	HSI Account Error:
80018	HSI Account Error:
80019	HSI Account Error:
80020	HSI Account Error:
80021	HSI Account Error:
80022	HSI Account Error:
80023	HSI Account Error:
80024	HSI Account Error:
80025	HSI Account Error:
80026	HSI Account Error:
80027	HSI Account Error:
80028	HSI Account Error:
80029	HSI Account Error:
80030	HSI Account Error:
80031	HSI Account Error:
80032	HSI Account Error:
80033	HSI Account Error:
80034	HSI Account Error:
80035	HSI Account Error:
80036	HSI Account Error:



LSR System Reject Error Code Matrix

Message ID	Message Text
80037	HSI Account Error:
80038	HSI Account Error:
80039	HSI Account Error:
80040	HSI Account Error:
80041	HSI Account Error:
80042	HSI Account Error:
80043	HSI Account Error:
80044	HSI Account Error:
80045	HSI Account Error:
80046	HSI Account Error:
80047	HSI Account Error:
80048	HSI Account Error:
80049	HSI Account Error:
80050	HSI Account Error:
80051	HSI Account Error:
80052	HSI Account Error:
80053	HSI Account Error:
80054	HSI Account Error:
80055	HSI Account Error:
80056	HSI Account Error:
80057	HSI Account Error:
80058	HSI Account Error:
80059	HSI Account Error:
80060	HSI Account Error:
80062	HSI Account Error:
80063	HSI Account Error:
80064	HSI Account Error:
80065	HSI Account Error:
80066	HSI Account Error:
80067	HSI Account Error:
80068	HSI Account Error:
80069	HSI Account Error:
80070	HSI Account Error:
80071	HSI Account Error:
80072	HSI Account Error:
80073	HSI Account Error:
80074	HSI Account Error:
80075	HSI Account Error:
80076	HSI Account Error:
80077	HSI Account Error:
80078	HSI Account Error:
80079	HSI Account Error:
80080	HSI Account Error:
91027	No ELI Tracker MQTRNVAL record is setup. Please contact DPI Application group.



LSR System Reject Error Code Matrix

Message ID	Message Text
91028	No Serviceman MQTRNVAL record is setup. Please contact the DPI Application group.
91029	Invalid ServiceMan record status:
91039	HSI Account Error:
91055	Order has been flagged to be deactivated manually. Updates to the service order are not allowed.
91079	Error retrieving item rate.
91081	Required Contract element not sent:
91082	Contract element not valid:
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