



# **Frontier-MasterStream Agent Company User Guide**

Frontier Wholesale

Jurisdiction: All

Revised Date: 08/08/2023

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## Overview

The Frontier-MasterStream portal provides registered Agent Company Users with the ability to request instant quotes for eligible products to end user customers in the Frontier Communications service territories in the states of AL, AZ, CA, CT, FL, GA, IA, IL, IN, MI, MN, MS, NC, NE, NM, NV, NY, OH, PA, SC, TN, TX, UT, WI, and WV.

Frontier-MasterStream is a web-based application available via **Google Chrome** at: <https://mam.salestreamsoft.com/>

### **Production Portal Hours of Availability:**

Monday through Friday 06:00 –24:00 Eastern Time

Saturday 15:00 –Sunday 24:00 Eastern Time

The following products have been made available to Agents for instant quotes from Frontier:

- Wholesale Advantage Broadband (Excluding CTF Acquired Properties in CA, TX, FL)
- EPATH (All Frontier Properties Excluding AZ, NM)
- EIA (All Frontier Properties Excluding AZ, NM)

The Frontier-MasterStream portal will allow Agent Companies to request instant quotes, for end-user locations across the Frontier footprint, for the applicable services listed above. Quotes will be driven by base pricing as well as customer specific discounts as maintained in the application.

To request quotes for services not eligible for instant quotes in the Frontier-MasterStream portal, please contact your Frontier Account Manager.

## Roles and Responsibilities

Wholesale customers (Carrier, CLEC, Reseller) of Frontier Communications may request access to the Frontier-MasterStream portal as an Agent Company. Agent Company Users may submit Request for Quote(s) (RFQ) on eligible products across the Frontier service territory.

### Agent Administrator

At the time of registration for access to the Frontier-MasterStream portal, an Agent Administrator must be identified. The Agent Company's Administrator is responsible for creating Agent User (Sub-Agent) access to others within their company. The Agent Administrator has access to the same features as an Agent User as well as additional controls of the Agent Company instance of the Frontier-MasterStream portal.

### Agent User (Sub-Agent)

Agent Users may be Sales Managers or Sales Representatives of the Agent Company. Agent Users have access to the features within the Frontier-MasterStream portal to create new clients and client locations, submit new RFQs, manage instant quotes and proposals for clients, view reports and access the lookup tool resources.

## Home Page

### Login

To login, open a Google Chrome browser and go to:  
<https://mam.salestreamsoft.com>.

Enter your assigned username and password and click the “Login” button.

### MasterStream

User Name:

Password:

Remember User Name

[Forgot your Login?](#)

[Login](#)

The home page will provide the user with: the left sidebar menu options, the Home Help (?), the “Show Me How” help options, the current month totals of quotes requested, the Bulletin Board showing any important messages, and the top right links to the System menu, messages and alerts.

**Summary Table:**

	Mine	Company
Order Renewal Reminder:	0	0
RFQs To-Date:	33	59
Services Ordered To-Date:	0	0
RFQs Open:	23	32
Yield:	0.00%	0.00%

**Current Month Requests by Product Type:**

- Broadband (25)
- EIA (2)
- E-Path (12)
- EVPLUEPL (3)

**Total Requests Month-over-Month:**

Month	Total Requests
August	125
September	50

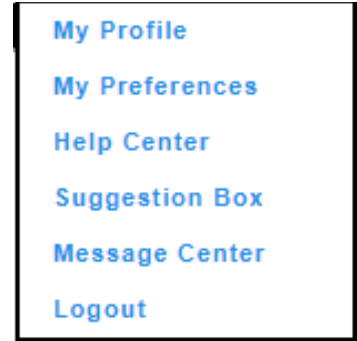
Left Sidebar Links include:

- Home – Returns user to Home Page
- Resources – Moves user to Resources page (see more below)
- New RFQ – Moves user to New Request for Quote form (see more below)
- RFQ Manager – SQ – Moves user to RFQ Manager (see more below)
- Orders – Moves user to Order Manager - **NOT SUPPORTED** in Frontier Instance
- Contacts – Moves user to Contact Manager (see more below)
- Users – Moves user to User Page (see more below)
- Reports – Moves user to Report Manager (see more below)
- Company Profile – (Administrator Only) (see more below)
- Additional Links in Yellow will direct users to Frontier Communications Ordering References

## System Menu

The System Menu is available when you hover the mouse over your name showing in the top-right corner of the title bar.

The system menu is a hover-down menu providing access to “My Profile”, “My Preferences”, “Help Center”, “Suggestion Box”, “Message Center” and the “Logout” link. With the exception of Logout, each of these sections are reviewed below.



## Logout

To Logout of the application, hover mouse over your name in the top-right of the title bar. Select the “Logout” link from the hover-down menu.

## My Profile

To access your profile, select the “My Profile” link from the hover-down System Menu options.

## Update Profile

From the ‘My Profile’ screen, update your information fields as needed.

- Name
- Title
- Contact Information
- Avatar

Once updates are complete, click the “Save” button.

## Change Password

From the 'My Profiles' screen, click on the "Change Password" button near the bottom-right corner of the screen.

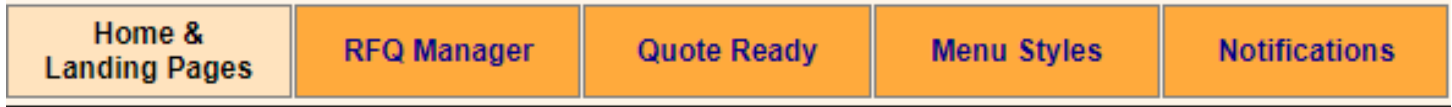
In the resulting screen, enter and confirm the new password.

Click the "Update Password" button.

## My Preferences

To access your preferences, select "My Preferences" from the hover-down System Menu options.

Below are the available tabs available from the My Preferences screen.



### Home & Landing Pages Tab

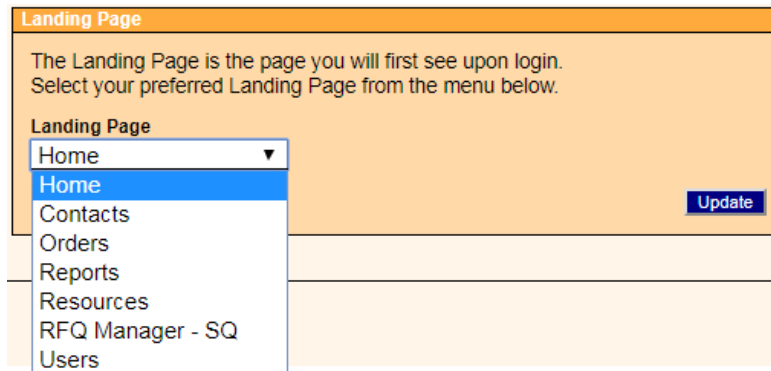
Hover mouse over the Home & Landing Pages tab and select Home Page or Landing Page from the hover-down menu.

#### Home Page

Select the number of forward-looking and backward-looking days to show on the Home Page Order Renewal Reports and click the "Save" button.

#### Landing Page

The Landing Page is the page you will first see upon login. Select your preferred Landing Page from the drop-down menu and click the "Update" button.



## RFQ Manager

Set the RFQ Default Data Range and the maximum number of RFQs to display per page, and click the “Save” button.

**RFQ Manager**

Default Date Range

Max RFQs Per Page

## Quote Ready

Create the default Quotes Ready Message that will accompany the quotes you send to your customer from the MasterStream portal. You may change this “default” message at any time. When you send quotes, an email will be formatted using this message but you will be able to change it before sending. Click the “Update” button when the Message 1, Message 2, Salutation and Signature fields are completed per your specifications.

**Quotes Ready Message**

Below is the message that will accompany the quotes you send to your customer. You may change this “default” message at any time. When you send quotes, an email will be formatted using this message but you will be able to change it before sending.

**1st Message (appears above the link) - Max 550**

The quotes for your requirements are ready for your review by clicking on the link below. If you'd like to discuss these options, I'll be happy to give you some input on which solution I think will be best for you.

**2nd Message (appears below the link) - Max 550**

If you know which quote you want to go with after reviewing the quotes, just click the 'Request' button at the bottom of the quote you like and I'll get the necessary paperwork ready to go!

**Salutation**

Best Regards,

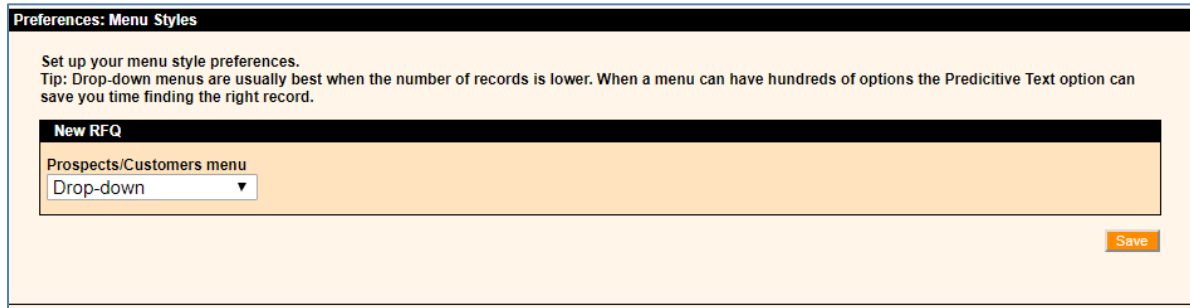
**Signature - Max 200**

Jane Doe  
 Sales Administrator  
 919-555-1212  
 jane.doe@ftr.com



## Menu Styles Tab

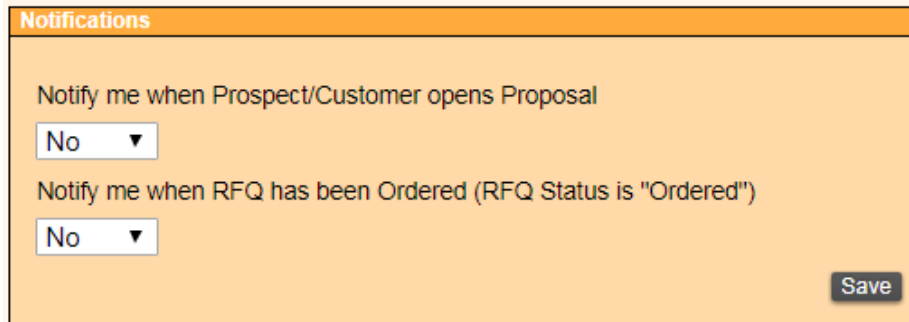
Click the Menu Styles tab to set up your menu style preferences. Select from either “Drop-down” or “Predictive Text”. Click the Save button to save the menu style preference.



Tip: Drop-down menus are usually best when the number of records is lower. When a menu may have hundreds of options, the Predictive Text option can save users time finding the right record.

## Notifications

Set your Notifications preferences with Yes or No in the drop-down menu. Click the “Save” button.



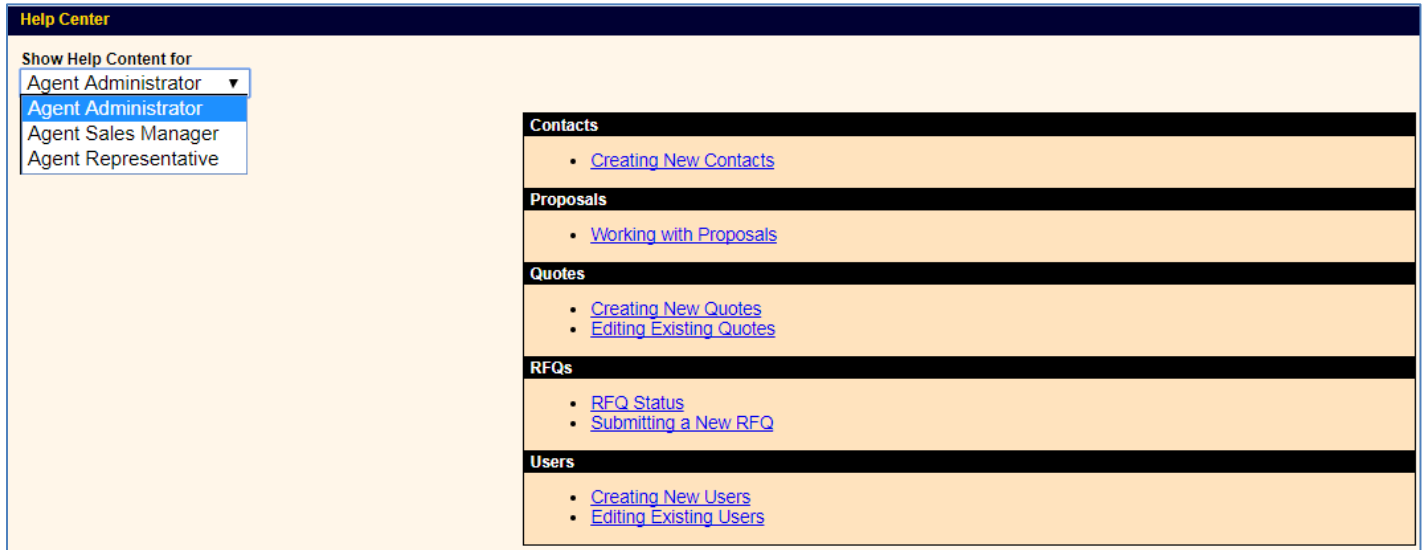
[NOTE: The Frontier-MasterStream portal does not support ordering. Please utilize the Frontier ordering tools to submit firm orders. More information is available online at: <https://wholesale.frontier.com>.]

## Help Center

To access the Help Center, select “Help Center” from the hover-down System Menu options.

The Help Center provides help content from the respective roles including Agent Administrators, Agent Sales Managers and Agent Representatives.

The user should select the respective role from the “Show Help Content for” drop-down menu.



To review the available help material, select the hyperlink for the specific reference.

## Suggestion Box

To access the Suggestion Box, select “Suggestion Box” from the hover-down System Menu options.

To submit a suggestion, complete the body of the suggestion and click the “Send” button.

## Message Center

To access the Message Center, select “Message Center” from the hover-down System Menu options.



## Resources

Open the screen by selecting the “Resources” link from the left sidebar menu. From the Resources screen you can Calculate Mileage and perform Wire Center and ILEC NPA NXX Lookups.

### Wire Center Lookup

Enter the NPA/NXX into the field provided. Enter only the 6-digit numeric NPANXX. Click the Search button to the right of the NPA/NXX field to display Wire Center information for the NPA/NXX provided. Select “Print this page” to print or “Close Window” to close the window.

[Print this page](#) [Close Window](#)

**Wire Center Check**

NPANXX: 260-452 Provider: FRONTIER NORTH, INC. - IN Provider Type: ICO Provider OCN: 0772	Switch CLLI: FTWYINXFRS9 State: IN Rate Center: FORT WAYNE Lata: 334
--	---

**ICO NPANXXs from: FTWYINXF**

Switch CLLI	Area Code	Prefixes
FTWYINXFD80	260	266 373 470 471 480 481 482 483 484 496
FTWYINXFRS9	260	452

### Calculate Mileage

Enter the NPA/NXX for Locations A and Z. Enter only the 6-digit numeric NPANXX. Click the Search button to the right of the NPANXX A and Z fields to display the mileage calculation between ILEC Central Office (CO) associated with Location A and the ILEC Central Office (CO) associated with Location Z. [NOTE: The mileage represents a direct ‘line of sight’ distance calculation from CLLI to CLLI.] Select “Print this page” to print or “Close Window” to close the window.

[Print this page](#) [Close Window](#)

**Mileage calculation**

Loc A: 260422	Loc Z: 919479
---------------	---------------

Provider: FRONTIER NORTH, INC. - IN CLLI: FTWYINXADS1 LATA: 334 Rate Center: FORT WAYNE V Coordinate: 5942 H Coordinate: 2984	Provider: FRONTIER COMMUNICATIONS OF THE CAROLINAS INC - NC CLLI: DRHMNCXC47F LATA: 426 Rate Center: DURHAM V Coordinate: 6320 H Coordinate: 1505
--	--

Carrier Billing Distance: 483 mi

[NOTE: Mileage calculation not applicable to Broadband Services.]

### ILEC NPANXX Lookup

Enter the Address, City, State and Zip. Click the Search button available below the State field to display the ILEC NPANXX Lookup response. Select “Print Page” to print the page or close with the browser window ‘X’ in the top-right corner.

**ILEC NPANXX Lookup** Aug 08, 2017

[Print Page](#)

ILEC NPANXX Lookup for:

Address:	2600 Meridian Parkway
City:	Durham
State:	NC
Zip:	27703
ILEC NPANXX:	919206

## New RFQ

### Submit New RFQ

**Step 1:** To submit a New “Request for Quote” (RFQ), click the “New RFQ” button from the left sidebar.

**Step 2:** Select either “Existing” or “New” Prospect/Customer from the drop-down menu.

Agent/Sub-Agent: Depending on the user’s access, the Agent name of Agent/Sub-Agent User may default. Otherwise, the Agent may be selected from the list of Sales Managers and Sales Reps in the drop-down list.

If “New”, the end-user customer contact information must be populated. Required fields are shown with an asterisk. For residential locations, enter the First and Last name of the residential customer in the “Company” field and repeat in the “First Name” and “Last Name” fields. If you don’t have the Prospect/Customer contact email, you can enter your own for now and edit it later in “Client Contacts”.

Enter the Location Information. Required fields are shown with an asterisk. The “Location Name” field will default to ‘Loc 1’. This information may be changed to allow for quick identification of the client location. Populate the remaining Location Information fields of the primary service location to be quoted. Once the location fields are populated, the green “Validate!” button will appear.

The screenshot shows a web form titled "Submitted For" with a dropdown menu set to "New". Below this is an "Agent" dropdown menu set to "Jane Doe". A section titled "New Prospect/Customer" contains "Customer Information" and "Location Information" sections. The "Customer Information" section includes fields for \*Company (Test Company), \*First Name (Joe), \*Last Name (Smith), Title (Manager), \*Contact Phone (919-555-1212), and \*E-mail (joe.smith@ftr.com). The "Location Information" section includes fields for \*Location Name (Store 1), \*Service Address (1 Main St), Bldg/Floor, Suite, \*City (Imperial), \*State (WA), and \*Zip (98002). A green "Validate!" button is visible at the bottom right of the location section, and a grey "Quit RFQ" button is at the bottom of the form.

Click the “Validate!” button to perform an address validation.

[NOTE: The Address Validation feature validates addresses against the USPS database.]

If the address is invalid, a red check mark will appear with the message ‘Invalid Address’. Adjust the service address fields as necessary and click the “Retry” button.

## Frontier-MasterStream Agent Company User Guide

**Submitted For**

\*New/Existing Prospect/Customer

\*Agent

**New Prospect/Customer**

**Customer Information:**

*Company: Paw Prints	
*First Name: Tyler	*Last Name: Scott
Title:	*Contact Phone: 8881213333 ext. 16
*E-mail: [redacted]	

**Location Information:**

*Location Name: Loc 1	
*Service Address: 203 foxhound street	
Bldg/Floor:	Suite:
*City: durham	*State: NC *Zip:

Invalid Address

If valid, the “Valid Address” checked box will be returned. To continue, click the “Save & Continue” button.

Valid Address

If you have additional locations to be entered, they will be entered in the next step. Up to 200 locations may be supported on a single RFQ.

**Step 3:** Enter any additional locations to be quoted, other than the address shown in Saved Locations at the bottom of the screen. If you have several locations to enter you can save time by importing. To import a file, click the “Import Locations” button to open the Import Locations screen. You can import up to 4999 locations in bulk using a 7-column format CSV file.

Column headers on the template must be maintained as shown on the template. Column headers must be entered on the first row of your CSV file, followed by data starting on the second row. You can copy the example file header row, available from the Import Locations screen, to your spreadsheet and Save as a CSV file. [NOTE: If the Location Name is blank or duplicated, a new name will be automatically generated. A maximum of 5000 rows is allowed. The maximum of 5000 lines includes the header row.]

Field Entry Restrictions: If certain fields contain leading zeroes, the cell data must be enclosed with double quotes to ensure the leading zeroes are retained. For example, if the address zip code is 08816 - the ZIP cell data should be populated as “08816”. [Note: Connecticut is the only Frontier state that has zip codes with a leading zero.]

Once your CSV location file is ready to upload, select the “Choose File” button, and select the file from your local folder. Once the file name is shown on the Import Locations screen, select the “Import” button.

**Import Locations** ✕

Column headers must be entered on the 1st row of your CSV file, followed by data starting on the 2nd row. You can copy the following example to your spreadsheet, then Save As a CSV file:

Location Name	Address	Bldg/Floor	Suite	City	State	ZIP
Example Location	2000 Example Street	A	300	Example City	CO	80302

**Note:** If Location Name is blank or duplicated, a new name will be automatically generated. Maximum 5,000 rows allowed.

Please specify the CSV file to import:

The import function does not validate for duplicate addresses, but it will note any duplicate location names. If there are duplicate location names, the application will automatically replace the location name with miscellaneous location names such as ‘Loc 1’. Only valid rows of data will be imported and any invalid rows of data will be ignored.

**Import Locations** ✕

Row 3 Location Name "Adl 1" is not unique - Replaced by "Loc 1".  
 Number of rows imported: 2  
 Number of rows ignored: 0

Click "Close" to see the imported locations or click "Choose File" to import more.

Column headers must be entered on the 1st row of your CSV file, followed by data starting on the 2nd row. You can copy the following example to your spreadsheet, then Save As a CSV file:

Location Name	Address	Bldg/Floor	Suite	City	State	ZIP
Example Location	2000 Example Street	A	300	Example City	CO	80302

**Note:** If Location Name is blank or duplicated, a new name will be automatically generated. Maximum 5,000 rows allowed.

Please specify the CSV file to import:

Once the file has been imported and the import success message is presented, click the “Close” button. Once the “Import Locations” screen is closed, all locations loaded manually or by import file will be shown in the lower section of the “Service Locations” screen (Saved Locations).

[NOTE: For large import files, please allow several minutes for import **Loading** to complete.]

**Service Locations for Alpha Numeric**

Enter any additional locations where you want services quoted (other than the address shown in Saved Locations below).

\*Location Name:

\*Service Address:

Bldg/Floor:  Suite:

\*City:  \*State:  \*Zip:

Import Locations
Save

**Saved Locations**

Click on the Location Name below to edit location.  
Showing records 1-9 of 9  
Page: | 1 |

Sort By: Location Name: A-Z ▼

Location Name	Address	Delete
CVS1	3724 CENTER RD, BRUNSWICK, OH, 44212	Delete
CVS11	24 ELM ST, DANBURY, CT, 06810	Delete
CVS2	206 WILLIAMS DR, CRESCENT CITY, CA, 95531	Delete
CVS4	201 JEFFERSON ST, VALPARAISO, IN, 46383	Delete
CVS5	2060 US Route 60, Milton, WV, 25541	Delete
CVS6	840 LEE RD, FOLLANSBEE, WV, 26037	Delete
CVS8	119 S HEBER ST, BECKLEY, WV, 25801	Delete
CVS9	203 CONGDON RD, VOLUNTOWN, CT, 06384	Delete
Loc 1	2600 MERIDIAN PKWY, DURHAM, NC, 27713	Delete

Quit RFQ
Back
Continue

To delete a location, click the red “Delete” link on the right. A popup window will appear to allow you to confirm or cancel your delete request.

mam1.salestreamsoft.com says:
×

Delete this location?

OK
Cancel

Once you confirm by clicking “OK”, the screen will refresh and the deleted location will no longer be visible. [NOTE: The screen refresh may take a few seconds. Do not make any additional changes until the screen is completely refreshed and the “Service Locations for Alpha Numeric” header section is once again visible.]

Once all of the Locations are imported or added, click the “Continue” button in blue at the bottom of the screen. This will move your RFQ to the next step.

**Step 4:** In the “Service Quote Requirements Step 1 of 2” screen, populate the “Service Type”, and the “Select Terms to Quote (Years)” fields. [NOTE: Service Types available are Broadband or Ethernet. Terms available vary depending on Service Type selected. See matrix below.]

Broadband Terms to Quote Options		Ethernet Terms to Quote Options	
<b>MTM</b>	Month to Month	<b>1</b>	1 Year Term
<b>1</b>	1 Year Term	<b>2</b>	2 Year Term
<b>2</b>	2 Year Term	<b>3</b>	3 Year Term
<b>1 &amp; 2</b>	1 Year and 2 Year Terms	<b>5</b>	5 Year Term
<b>MTM &amp; 1 &amp; 2</b>	Month to Month, 1 Year and 2 Year Terms	<b>1 &amp; 2 &amp; 3 &amp; 5</b>	1 Year, 2 Year, 3 Year and 5 Year Terms

Once the Service Type and Terms to Quote are selected, click the “Step 2” button at the bottom of the screen to move to the “Service Quote Requirements Step 2 of 2” screen.

In the resulting Step 2 of 2 screen, once the product and/or sub-product type is chosen, select the first service location from the drop-down menu. [NOTE: All locations successfully validated in Step 3 will be available from the drop-down.] Upon page refresh, select the service options from the drop-down menus before clicking the “Summary” button to continue. Select non-specific menu choices such as “Any” to broaden your Instant Quote search criteria.

Field tips are available for any field that shows a dotted red line beneath the field name. To view the field tips, hover mouse over the field name.



For a full list of fields and options in Step 2 of 2, please see matrices below.

### Broadband Services Step 2 of 2 Field Matrix

Field Name	Wholesale Advantage Broadband Options
Residential vs. Commercial	Residential Commercial
Access Technology	Any Fiber Copper
Bandwidth Options	Any* Broadband (Min Down)** Broadband (Max Down)***
IP Address Type	Dynamic Static (Commercial Only)
Access Bandwidth	3M/384K 6M/512K 9M/1M 12M/1M 18M/1M 25M/2M 45M/3M 70M/3M 90M/5M 115M/7M
Additional IP Addresses? (Field only appears when IP Address Type is selected as Static.)	None 5 13
Modem	Yes No
Dry Loop	Yes No

\* No speed selection required, quote will return highest speed available

\*\* Selected speed is the lowest acceptable speed to quote, quote may contain higher speeds

\*\*\* Selected speed is the highest acceptable speed to quote, quote may contain lower speeds

## Ethernet Services Step 2 of 2 Field Matrix

Field Name	EIA	E-PATH
Access Bandwidth	5M 10M 20M 50M 100M 200M 500M 1000M	5M 10M 20M 50M 100M 200M 500M 1000M
Class of Service (CoS)	N/A	Silver Gold Platinum

Once all fields are populated on Step 2 of 2, click the “Summary” button.

If you would like to return to Step 1 of 2, click the “Return to Main” button. [NOTE: Returning to Step 1 will delete all selections made in Step 2 of 2.]

**Step 5:** After completing the initial service request, you have a final opportunity to “Edit” the service requirement or add additional services to this RFQ.

To add another location to the RFQ without duplicating the previous selections, click the “Add Request” button. This will allow you to add another quote to the RFQ, within the same Service Type (Broadband / Ethernet). Up to 200 locations may be supported on a single RFQ. To request the same or similar quote at additional service locations for this client, click on the “Duplicate” button.

[NOTE: Broadband and Ethernet services may not be combined in same RFQ.]

**Service Quote Summary**

Shared Requirements (Step 1) ✎

Service Type	Broadband	Timeframe to Purchase	Sep 2017
Select Terms to Quote (Years)	MTM	Select Vendors to quote	No Preference

Add Request

---

**Locations/Requests - 1 Request (1 Unique Location)**

Search...

**CVS1: (555555) 3724 CENTER RD, BRUNSWICK, OH 44212**

Location Requirements (Step 2) ✎ ☰ -

Product Type	Broadband	Access Bandwidth	7M
Residential vs Commercial	Commercial	IP Address Type	Static
Sub Product Type	Wholesale Advantage Broadband	Modem	Yes
Access Technology	Any	Dry Loop	Yes
Bandwidth Options	Any		

Quit RFQ
Submit

Delete

Duplicate

Edit

To duplicate quote for multiple locations, select the duplicate icon as shown above. In the resulting “Duplicate Locations” screen place checks in the checkboxes of the locations you want to add to your RFQ and click the “Add” button. The locations added will appear in the “Duplicated Set(s)” section of the screen. Click the “Duplicate” button.

**Duplicate Locations**

Location(s) - 10 Location Request(s)

Location Name	NPANXX	Address	City	State	ZIP	Country	Select
Search...	Search...	Search...	Search...	Search...	Search...	Search...	<input type="checkbox"/>
Adl 1	555555	2590 Meridian Parkway	Durham	NC	27713	UNITED STAT...	<input type="checkbox"/>
CVS1	555555	3724 CENTER RD	BRUNSWICK	OH	44212	UNITED STAT...	<input type="checkbox"/>
CVS11	555555	24 ELM ST	DANBURY	CT	06810	UNITED STAT...	<input type="checkbox"/>
CVS2	555555	206 WILLIAMS DR	CRESCENT CI...	CA	95531	UNITED STAT...	<input type="checkbox"/>
CVS4	555555	201 JEFFERSON ST	VALPARAISO	IN	46383	UNITED STAT...	<input type="checkbox"/>
CVS5	555555	2060 US Route 60	Milton	WV	25541	UNITED STAT...	<input checked="" type="checkbox"/>
CVS6	555555	840 LEE RD	FOLLANSBEE	WV	26037	UNITED STAT...	<input checked="" type="checkbox"/>
CVS8	555555	119 S HEBER ST	BECKLEY	WV	25801	UNITED STAT...	<input type="checkbox"/>

Add

**Duplicated Set(s) - 2 Location Request(s)**

Location Name	NPANXX	Address	City	State	ZIP	Country	Select
Search...	Search...	Search...	Search...	Search...	Search...	Search...	<input checked="" type="checkbox"/>
CVS5	555555	2060 US Route 60	Milton	WV	25541	UNITED STAT...	<input checked="" type="checkbox"/>
CVS6	555555	840 LEE RD	FOLLANSBEE	WV	26037	UNITED STAT...	<input checked="" type="checkbox"/>

Remove
Duplicate

## Frontier-MasterStream Agent Company User Guide

**Step 6:** For all added or duplicated locations, select the edit icon to update each location for unique options including: Residential/Commercial, Sub-Product Type, Access Technology, Bandwidth Options, Access Bandwidth, IP Address Type, Additional IP Addresses, Modem, or Dry Loop. Up to 200 locations may be supported on a single RFQ.

Service Quote Summary			
Shared Requirements (Step 1) <span style="float: right;">✎</span>			
Service Type	Broadband	Timeframe to Purchase	Sep 2017
Select Terms to Quote (Years)	MTM	Select Vendors to quote	No Preference
<span style="background-color: #28a745; color: white; padding: 2px 5px; border-radius: 3px;">Add Request</span>			
Locations/Requests - 4 Requests (4 Unique Locations)			
[Search...]			
CVS1: (555555) 3724 CENTER RD, BRUNSWICK, OH 44212			
Location Requirements (Step 2) <span style="float: right;">✎ 📄 🔄 ⌂</span>			
Product Type	Broadband	Access Bandwidth	1M
Residential vs Commercial	Residential	IP Address Type	Dynamic
Sub Product Type	Wholesale Advantage Broadband	Modem	Yes
Access Technology	Any	Dry Loop	Yes
Bandwidth Options	Any		
Adl 1: (555555) 2550 Meridian Parkway, Durham, NC 27713			
Location Requirements (Step 2) <span style="float: right;">✎ 📄 🔄 ⌂</span>			
Product Type	Broadband	Access Bandwidth	1M
Residential vs Commercial	Residential	IP Address Type	Dynamic
Sub Product Type	Wholesale Advantage Broadband	Modem	Yes
Access Technology	Any	Dry Loop	Yes
Bandwidth Options	Any		
CVS11: (555555) 24 ELM ST, DANBURY, CT 06810			
Location Requirements (Step 2) <span style="float: right;">✎ 📄 🔄 ⌂</span>			
Product Type	Broadband	Access Bandwidth	1M
Residential vs Commercial	Residential	IP Address Type	Dynamic
Sub Product Type	Wholesale Advantage Broadband	Modem	Yes
Access Technology	Any	Dry Loop	Yes
Bandwidth Options	Any		
CVS2: (555555) 206 WILLIAMS DR, CRESCENT CITY, CA 95531			
Location Requirements (Step 2) <span style="float: right;">✎ 📄 🔄 ⌂</span>			
Product Type	Broadband	Access Bandwidth	1M
Residential vs Commercial	Residential	IP Address Type	Dynamic
Sub Product Type	Wholesale Advantage Broadband	Modem	Yes
Access Technology	Any	Dry Loop	Yes
Bandwidth Options	Any		
<span style="background-color: #6c757d; color: white; padding: 2px 5px; border-radius: 3px;">Quit RFQ</span> <span style="background-color: #007bff; color: white; padding: 2px 5px; border-radius: 3px; margin-left: 10px;">Submit</span>			

[NOTE: Different terms cannot be added in this step. To request additional quotes with different terms under the same RFQ, please refer to the **Duplicate a Quote** section below.]

## Frontier-MasterStream Agent Company User Guide

Once the list of additional locations and service requests have been finalized, and the RFQ is complete, click the “Submit” button.

Service Quote Summary			
Shared Requirements (Step 1) <input type="checkbox"/>			
Service Type	Broadband	Timeframe to Purchase	Aug 2017
Select Terms to Quote (Years)	MTM	Select Vendors to quote	No Preference

[Add Request](#)

Locations/Requests - 3 Requests (1 Unique Location)			
[Search...]			
Training Company Loc1: (555555) 1342 BELLARD DR, A, BOWLING GREEN, OH 43402			
Location Requirements (Step 2) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			
Residential vs Commercial	Commercial	Access Type	Broadband (Min Down)
Sub Service Type	Wholesale Advantage Broadband	Access Bandwidth	7
Access Technology	Copper	Static vs Dynamic	Dynamic
Training Company Loc1: (555555) 1342 BELLARD DR, A, BOWLING GREEN, OH 43402			
Location Requirements (Step 2) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			
Residential vs Commercial	Commercial	Access Type	Broadband (Min Down)
Sub Service Type	FTTP	Access Bandwidth	50
Access Technology	Fiber	Static vs Dynamic	Dynamic
Training Company Loc1: (555555) 1342 BELLARD DR, A, BOWLING GREEN, OH 43402			
Location Requirements (Step 2) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			
Residential vs Commercial	Commercial	Access Type	Broadband (Min Down)
Sub Service Type	Bulk	Access Bandwidth	1
Access Technology	Copper	Static vs Dynamic	Dynamic

[Quit RFQ](#) [Submit](#)

The submit confirmation screen will display. From this screen, you can utilize one of the blue buttons to “Print this page”, or “View Proposal”. To leave this page and go directly to the Quote, select the “Quote Manager” link in the middle of the page. To move to the RFQ Manager, click the “Back to RFQ Manager” button on the top or bottom of the screen.

[Note: See more on Quote Manager and RFQ Manager in the next section.]

[Print this page](#)
[View Proposal](#)
[Back to RFQ Manager](#)

Your RFQ has been submitted. You will be notified when it is complete.

Thank you Jane, for letting Frontier Communications help you satisfy your customer's telecom needs. If there is anything we can do to help you win this business, please don't hesitate to ask for assistance!

Client Contact Information			
Agent ID	ZTK1000000	Last Name	Smith
First Name	Joe	Company	Joe Smithers
Title		City	DURHAM
Address	2600 MERIDIAN PKWY	Suite	
Building		Zip	27713
State	NC	Fax	
Phone	9195551212	E-mail	joesmith@aol.com
Mobile			

[Quote Manager](#)

Service Quote			
<b>Company</b>			
Service Type	Broadband	Terms	MTM
CVS1: (555555) 3724 CENTER RD, BRUNSWICK, OH, 44212			
Product Type	Broadband	Access Bandwidth	1
Residential vs Commercial	Residential	IP Address Type	Dynamic
Sub Product Type	Wholesale Advantage Broadband	Modem	Yes
Access Technology	Any	Dry Loop	Yes
Bandwidth Options	Any		
Ad1: (555555) 2550 Meridian Parkway, Durham, NC, 27713			
Product Type	Broadband	Access Bandwidth	1
Residential vs Commercial	Residential	IP Address Type	Dynamic
Sub Product Type	Wholesale Advantage Broadband	Modem	Yes
Access Technology	Any	Dry Loop	Yes
Bandwidth Options	Any		

[Back to RFQ Manager](#)

## RFQ Manager – SQ

All RFQs and their resulting Instant Quote proposals are viewed using the RFQ Manager-SQ from the left sidebar. The RFQs displayed will be limited based upon the user’s login privileges. [NOTE: Agent users can only view their own RFQs and those of any users “below them” in the agent hierarchy.]

Start by filtering the menu field selections along the top (Submission Source, RFQ Status, Service Status, Product Type, From/To Date Range, Find) to view the specific RFQ(s) of interest, and then click the “Search” button. Click on the RFQ# to display the Proposal with Instant Quotes and to send it to the Client and/or Agent. Click on the Quote Manager “QM” link to enter the Quote Manager to edit the RFQ requirements.

Opened	Company Name	Submitting User	RFQ#	Responsible	Product Type	Address	QS	Status
09/07/2017	Salestream Test	Kim Czak	9388336439	Unassigned	EV/PL/EPL	1150 CONNOLLY DR, ELKO, NV 89801	1	Open
09/07/2017	Salestream Test	Kim Czak	7575800372	Unassigned	EV/PL/EPL	1150 CONNOLLY DR, ELKO, NV 89801	1	Open
09/07/2017	Test Trial Co	Jane Doe	8918960999	Unassigned	EIA	201 JEFFERSON ST, VALPARAISO, IN 46383	2	Ready
09/06/2017	Salestream Test	Kim Czak	8263927374	Unassigned	EV/PL/EPL	2600 MERIDIAN PKWY, DURHAM, NC 27713	2	Ready
09/01/2017	Test Trial Co	Jane Doe	8141416896	Unassigned	E-Path	24 ELM ST, DANBURY, CT 06810	1	Ready
				Unassigned	E-Path	1150 CONNOLLY DR, ELKO, NV 89801	1	Ready
				Unassigned	E-Path	2600 MERIDIAN PKWY, DURHAM, NC 27713	0	Ready
				Unassigned	E-Path	24 ELM ST, DANBURY, CT 06810	0	Ready
				Unassigned	E-Path	203 CONGDON RD, VOLLINTOWN, CT 06384	0	Ready
				Unassigned	E-Path	3724 CENTER RD, BRUNSWICK, OH 44212	1	Ready
				Unassigned	E-Path	2080 US Route 60, Milton, WV 25541	0	Ready
				Unassigned	E-Path	206 WILLIAMS DR, CRESCENT CITY, CA 95531	0	Ready
				Unassigned	E-Path	119 S HEBBER ST, BECKLEY, WV 25801	0	Ready
				Unassigned	E-Path	201 JEFFERSON ST, VALPARAISO, IN 46383	0	Ready
				Unassigned	E-Path	840 LEE RD, FOLLANSBEE, WV 26037	0	Ready

## Search for RFQs

All RFQs are stored permanently in the RFQ Manager-SQ as either active “Open” status or inactive “Closed” status RFQs. Use the multiple drop-down menus at the top of the screen to select the criterial of interest and then click the “Search” button.

- To move to the Client Company details, click the company name link for the specific quote to open the contact screen for that company.
- To view additional quote details, hover mouse of the product type or click the link to view in new screen.
- To move to the Quote Manager, click the RFQ# link or the QM link for the specific quote.

## Quote Manager

The Quote Manager is attached to every RFQ and allows users (with permissions) to edit, add, delete or hide the instant quotes associated with the RFQ. Once the quotes are status “**Ready**”, Proposals may be viewed and sent to the Client. Click on the “QM” from the RFQ Manager to enter the Quote Manager for that RFQ.

[NOTE: Quotes showing a Status of “**No Solution**” are not available for instant quotes. Please contact your Frontier Account Manager for quote requests.]

Opened	Company Name	Submitting User	RFQ#	Responsible	Product Type	Address	QS	Status
09/07/2017	Salestream Test	Kim Czak	0086336489	Unassigned	EV/PL/EPL	1150 CONNOLLY DR, ELKO, NV 89601	QM 1	Open Ready
09/07/2017	Salestream Test	Kim Czak	7575800372	Unassigned	EV/PL/EPL	1150 CONNOLLY DR, ELKO, NV 89601	QM 1	Open Ready
09/07/2017	Test Trial Co	Jane Doe	8918960999	Unassigned	EIA	201 JEFFERSON ST, VALPARAISO, IN 46383	QM 2	Open Ready
				Unassigned	EV/PL/EPL	2600 MERIDIAN PKWY, DURHAM, NC 27713	2	Ready
				Unassigned	E-Path	24 ELM ST, DANBURY, CT 06810	2	Ready
09/06/2017	Salestream Test	Kim Czak	8263927374	Unassigned	E-Path	1150 CONNOLLY DR, ELKO, NV 89601	QM 1	Open Ready
				Unassigned	E-Path	1150 CONNOLLY DR, ELKO, NV 89601	1	Ready

From the resulting Quote Manager screen the locations requested in the RFQ will be displayed.

Customer: Test Trial Co  
 Agent Company: ABC Company  
 RFQ#: 8918960999  
 Locations: 3  
 Terms: 2

RFQ State: Completed  
 Excluded: None

Req	RS	CVS#	Product	Address	Status
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	CVS11:	E-Path, 5, Silver	24 ELM ST, DANBURY, CT, 06810	Ready
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	CVS10:	EV/PL/EPL, 10, Silver	2600 MERIDIAN PKWY, DURHAM, NC, 27713	Ready
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	CVS4:	EIA, 50	201 JEFFERSON ST, VALPARAISO, IN, 46383	Ready

Quote ID	Updated On	Updated By	MRC	NRC	Show	Complete	Quote
11436093	09/07/2017	Frontier-MasterStream	3,452.00	335.00	Show	Yes	Main
	09/07/2017	Frontier-MasterStream	1,199.00	210.00	<input checked="" type="checkbox"/>	Yes	Edit Details
	09/07/2017	Frontier-MasterStream	959.00	125.00	<input checked="" type="checkbox"/>	Yes	Edit Details
	09/07/2017	Frontier-MasterStream	1,294.00	0.00	<input checked="" type="checkbox"/>	Yes	Edit Details
11436095	09/07/2017	Frontier-MasterStream	2,014.00	335.00	Show	Yes	Main
	09/07/2017	Frontier-MasterStream	611.00	210.00	<input checked="" type="checkbox"/>	Yes	Edit Details
	09/07/2017	Frontier-MasterStream	561.00	125.00	<input checked="" type="checkbox"/>	Yes	Edit Details
	09/07/2017	Frontier-MasterStream	842.00	0.00	<input checked="" type="checkbox"/>	Yes	Edit Details

Here are a few tips for using the Quote Manager:

- Click the “Requirements” button to open all locations in the RFQ in edit view.
- Click the "RS" button to Resubmit just that location for new Instant Quotes.
- Click the “Resubmit” button to Resubmit the entire RFQ for new Instant Quotes.
- Click the blue status button to the right of each location to Update its status.
- Uncheck the box to the right of the RS button, then click Update View to temporarily hide quotes for that location.
- Check or uncheck the box in the "Show" column to hide or show that quote on the proposal.
- Click the “Proposal” button to view the proposal for all quotes checked to show.
- Click the “Export” button in the top section to export the entire RFQ to excel.
- Click the “Export” button in the Quote section to export that specific quote to excel.
- Click the black RFQ Manager button to return to your previous search results.

## Export Quote

There are two options when exporting a quote. To export the full RFQ showing all quotes within the RFQ, select the “Export” button from within the quote in the Quote Manager. (See #1 below.) To export only a specific Quote within the RFQ, select the “Export” button within that quote section. (See #2 below.) All segments of the quote will appear in the exported file, even those that are not checked off in the “Show” column. [NOTE: Quote segments unselected in the “Show” column will not appear on the proposal.]

**Quote Manager** Jane Doe

Customer: Test Trial Co      RFQ State: Completed  
 Agent Company: ABC Company      Excluded: None  
 RFQ#: 5520483175  
 Locations: 11  
 Terms: 3

Update View Change Statuses

Req	RS	Check	Code	Product	Address	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS1:	EIA, 20	(330220) 3724 CENTER RD, BRUNSWICK, OH, 44212 (LATA 325, BRWKOHKADS0, FRONTIER NORTH, INC. - OH)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS1:	EIA, 1000	(330220) 3724 CENTER RD, BRUNSWICK, OH, 44212 (LATA 325, BRWKOHKADS0, FRONTIER NORTH, INC. - OH)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS10:	EIA, 20	(919206) 2600 MERIDIAN PKWY, DURHAM, NC, 27713 (LATA 426, DRHMNCKXEDS0, FRONTIER COMMUNICATIONS OF THE CAROLINAS INC - NC)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS11:	EIA, 20	(203205) 24 ELM ST, DANBURY, CT, 06810 (LATA 920, DNBRC000S1, SOUTHERN NEW ENGLAND TELEPHONE CO.)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS2:	EIA, 20	(707464) 208 WILLIAMS DR, CRESCENT CITY, CA, 95531 (LATA 722, CRCYCAXFDS1, FRONTIER COMMUNICATIONS WEST COAST INC. - CA)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS4:	EIA, 50	(219263) 201 JEFFERSON ST, VALPARAISO, IN, 46383 (LATA 332, VLPRIKXADS1, FRONTIER NORTH, INC. - IN)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS5:	EIA, 20	(304743) 2060 US Route 60, Milton, WV, 25541 (LATA 254, MLTNWVMNRS1, FRONTIER WEST VIRGINIA INC.)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS6:	EIA, 20	(304527) 840 LEE RD, FOLLANSBEE, WV, 26037 (LATA 256, FLNSWVLLRS1, FRONTIER WEST VIRGINIA INC.)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS8:	EIA, 20	(304250) 119 S HEBER ST, BECKLEY, WV, 25801 (LATA 254, BCKLWVWDDS0, FRONTIER WEST VIRGINIA INC.)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS9:	EIA, 20	(860230) 203 CONGDON RD, VOLUNDTOWN, CT, 06384 (LATA 920, PLFDC000S0, SOUTHERN NEW ENGLAND TELEPHONE CO.)	Ready
Req	RS	<input checked="" type="checkbox"/>	CVS9:	EIA, 1000	(860230) 203 CONGDON RD, VOLUNDTOWN, CT, 06384 (LATA 920, PLFDC000S0, SOUTHERN NEW ENGLAND TELEPHONE CO.)	Ready

Requirements   Resubmit   RFQ Manager   Proposal   **Export**

Quote ID	Updated On	Updated By	All	Product	MRC	NRC	Complete	Quote
11413994	08/29/2017	Frontier-MasterStream	Zero Vendor	36 mo	15,207.00	0	Show	Yes
	08/29/2017	Frontier-MasterStream	3724 CENTER RD	EIA, 20	629.00	0.00	<input checked="" type="checkbox"/>	Yes
	08/29/2017	Frontier-MasterStream	3724 CENTER RD	EIA, 1000	4,574.00	0.00	<input checked="" type="checkbox"/>	Yes
	08/29/2017	Frontier-MasterStream	2600 MERIDIAN PKWY	EIA, 20	629.00	0.00	<input checked="" type="checkbox"/>	Yes
	08/29/2017	Frontier-MasterStream	24 ELM ST	EIA, 20	629.00	0.00	<input checked="" type="checkbox"/>	Yes

The export will show as a download CSV file in your browser window. Opening the download will allow the user to manipulate the file.

1										
2	<b>SQ Quote</b>									
3	<b>Test Trial Co</b>									
4	<b>RFQ# 6141416896</b>									
5										
6										
7	<b>Quote ID: 11427081</b>									
8	<b>Provider: Frontier - Ethernet</b>									
9	<b>Term: 12 mo</b>									
10										
11	<b>Location 3724 CENTER RD, BRUNSWICK, OH 44212</b>									
12										
SKU Name	Qty	MRC List (per unit)	Discount	Extended (per unit)	NRC List (per unit)	Discount	Extended (per unit)	Rate/Min	MRC Total	NRC Total
EPATH EVC - 5M FastE	1	65.00	0.00	0	0.00	0.00	0	0.0000	0	0
EPATH - 5M FastE - Installation	1	0.00	0.00	0	210.00	0.00	0	0.0000	0	0
EPATH UNI Port & Access - 5M FastE	1	980.00	0.00	0	0.00	0.00	0	0.0000	0	0
<b>Site Total</b>									<b>0</b>	<b>0</b>



## Delete a Quote

Any Instant Quotes that is produced by the system may be deleted in the Quote Manager. Begin by clicking the “Requirements” button for the RFQ. Delete one or more Quotes by checking the box and clicking the “Delete” button. [NOTE: Quotes may be kept but simply hidden from visibility in the Proposal by checking or unchecking the “Show” boxes.]

Once a quote segment is deleted in the Service Quote Requirements window, it is immediately deleted from the Quote and the deletion cannot be undone. To reestablish a quote segment deleted in error, select the “Add Request” button to initiate a new quote segment. Once this step is complete, click the “Resubmit” button to resubmit the entire quote or click the “RS” button for the specific quote segment to resubmit just that segment of the RFQ.

**Service Quote Requirements Step 1 of 2**

Service Type: Ethernet

Select Terms to Quote (Years): 1

Select Vendors to quote: Use CTRL + Click to Select Multiple (Max 4)

No Preference

None

Frontier - Ethernet

Update

---

**Locations/Requests - 9 Requests (9 Unique Locations)** Add Request

Search...

CVS1: (330220) 3724 CENTER RD, BRUNSWICK, OH 44212			
Location Requirements (Step 2) <span style="float: right;">✎ 📄 🗑️ </span>			
Product Type	E-Path	Class of Service (CoS)	Silver
Access Bandwidth	5M		
CVS10: (919206) 2600 MERIDIAN PKWY, DURHAM, NC 27713			
Location Requirements (Step 2) <span style="float: right;">✎ 📄 🗑️ </span>			
Product Type	E-Path	Class of Service (CoS)	Silver
Access Bandwidth	5M		
CVS11: (203205) 24 ELM ST, DANBURY, CT 06810			
Location Requirements (Step 2) <span style="float: right;">✎ 📄 🗑️ </span>			
Product Type	E-Path	Class of Service (CoS)	Silver
Access Bandwidth	5M		
CVS2: (707464) 206 WILLIAMS DR, CRESCENT CITY, CA 95531			
Location Requirements (Step 2) <span style="float: right;">✎ 📄 🗑️ </span>			
Product Type	E-Path	Class of Service (CoS)	Silver
Access Bandwidth	5M		

## Duplicate a Quote

From the Quote Manager, an existing quote may be easily duplicated to create additional quotes with new terms. Click on “Requirements” button to duplicate all segments of the quote.

Quote ID	Updated On	Updated By	Product	MRC	NRC	Complete	Quote
11436093	09/07/2017	Frontier-MasterStream	E-Path, 10, Silver	1,199.00	210.00	Yes	Main
	09/07/2017	Frontier-MasterStream	EVPL/EPL, 10, Silver	959.00	125.00	Yes	Main
	09/07/2017	Frontier-MasterStream	EIA, 50	1,294.00	0.00	Yes	Main

In the resulting pop-up screen, select the new term to quote in the drop-down menu.

Once the new quote(s) is created, edit the requirements as necessary for each particular term quote (1, 2, 3 Year).

When edits are complete click the “Update” button.

Close the browser window by selecting the ‘X’ in the top right corner.

Locations/Requests - 3 Requests (3 Unique Locations)			
CVS11: (203205) 24 ELM ST, DANBURY, CT 06810			
Location Requirements (Step 2)			
Product Type	E-Path	Class of Service (CoS)	Silver
Access Bandwidth	5M		
CVS10: (919206) 2600 MERIDIAN PKWY, DURHAM, NC 27713			
Location Requirements (Step 2)			
Product Type	EVPL/EPL	Class of Service (CoS)	Silver
Access Bandwidth	10M		
CVS4: (219263) 201 JEFFERSON ST, VALPARAISO, IN 46383			
Location Requirements (Step 2)			
Product Type	EIA	Access Bandwidth	50M

The duplication process is not complete. Please see next step!

Once back on the Quote Manager screen, click either the “RS” button to resubmit an individual quote segment, or the “Resubmit” button to resubmit the full quote.

**Quote Manager** ?

Customer: Test Trial Co      RFQ State: Completed  
 Agent Company: ABC Company      Excluded: None  
 RFQ#: 8918960999  
 Locations: 3  
 Terms: 1

Update View

Req **RS**  CVS11: E-Path, 10, Silver (203205) 24 ELM ST, DANBURY, CT, 06810 (LATA 920, DNBRCT00DS1, SOUTHERN NEW ENGLAND TELEPHONE CO.)  
 Req **RS**  CVS10: EVPL/EPL, 10, Silver (919206) 2600 MERIDIAN PKWY, DURHAM, NC, 27713 (LATA 426, DRHMNCXEDS0, FRONTIER COMMUNICATIONS OF THE CAROLINAS INC - NC)  
 Req **RS**  CVS4: EIA, 50 (219263) 201 JEFFERSON ST, VALPARAISO, IN, 46383 (LATA 332, VLPRINXADS1, FRONTIER NORTH, INC - IN)

Requirements **Resubmit** RFQ Manager Proposal Export

Quote ID	Updated On	Updated By	All	Product
11436093	09/07/2017	Frontier-MasterStream	Frontier Communications (Wholesale)	12 mo
	09/07/2017	Frontier-MasterStream	24 ELM ST	E-Path, 10, Silver
	09/07/2017	Frontier-MasterStream	2600 MERIDIAN PKWY	EVPL/EPL, 10, Silver
	09/07/2017	Frontier-MasterStream	201 JEFFERSON ST	EIA, 50

## Show a Quote

The User may not wish to present, to the client, all of the instant quotes generated by the system or those that have been manually added. In the Quote Manager (“QM”) for that RFQ, simply check or uncheck the “Show” box for that quote to have it appear on the Proposal and be viewable by the Client/Prospect.

**Quote Manager** ? Jane Doe

Customer: Test Trial Co      RFQ State: Completed  
 Agent Company: ABC Company      Excluded: None  
 RFQ#: 8918960999  
 Locations: 3  
 Terms: 1

Update View Change Statuses

Req **RS**  CVS11: E-Path, 10, Silver (203205) 24 ELM ST, DANBURY, CT, 06810 (LATA 920, DNBRCT00DS1, SOUTHERN NEW ENGLAND TELEPHONE CO.) Ready  
 Req **RS**  CVS10: EVPL/EPL, 10, Silver (919206) 2600 MERIDIAN PKWY, DURHAM, NC, 27713 (LATA 426, DRHMNCXEDS0, FRONTIER COMMUNICATIONS OF THE CAROLINAS INC - NC) Ready  
 Req **RS**  CVS4: EIA, 50 (219263) 201 JEFFERSON ST, VALPARAISO, IN, 46383 (LATA 332, VLPRINXADS1, FRONTIER NORTH, INC - IN) Ready

Requirements **Resubmit** RFQ Manager Proposal Export

Quote ID	Updated On	Updated By	All	Product	MRC	NRC	Show	Complete	Quote
11436093	09/07/2017	Frontier-MasterStream	Frontier Communications (Wholesale)	12 mo	3,452.00	335.00	<input type="checkbox"/>	Yes	Main <span style="float: right;">Export</span>
	09/07/2017	Frontier-MasterStream	24 ELM ST	E-Path, 10, Silver	1,199.00	210.00	<input checked="" type="checkbox"/>	Yes	<span>Edit Details</span>
	09/07/2017	Frontier-MasterStream	2600 MERIDIAN PKWY	EVPL/EPL, 10, Silver	959.00	125.00	<input checked="" type="checkbox"/>	Yes	<span>Edit Details</span>
	09/07/2017	Frontier-MasterStream	201 JEFFERSON ST	EIA, 50	1,294.00	0.00	<input checked="" type="checkbox"/>	Yes	<span>Edit Details</span>

## Proposal

All RFQs result in a customer viewable "Proposal". The Proposal may be sent to the Client.

### Access the Proposal

Proposals are accessed and viewed by clicking on the RFQ Manager-SQ link in the left sidebar. Click on the RFQ# of the proposal of interest to access and view it. Proposals are also accessed within the Quote Manager by clicking on the "Proposal" button.

**RFQ Manager** ? Jane Doe

Submission Source: All | RFQ Status: Open | Service Status: All | Product Type: All | From: 08/08/2017 | To: 09/07/2017 | Find: RFQ # | Search | Memorize

1 - 30 of 74 Results | Page 1 of 3

Opened	Company Name	Submitting User	RFQ#	Responsible	Product Type	(NPANXX) Address	QS	Status
09/07/2017	Test Trial Co	Jane Doe	8918960999	Unassigned	EV/PL/EPL	(919206) 2600 MERIDIAN PKWY, DURHAM, NC 27713	QM	Open
				Unassigned	E-Path	(203205) 24 ELM ST, DANBURY, CT 06810	2	Ready
				Unassigned	EIA	(219263) 201 JEFFERSON ST, VALPARAISO, IN 46383	2	Ready
09/06/2017	Salestream Test	Kim Czak	8263927374	Unassigned	E-Path	(775738) 1150 CONNOLLY DR, ELKO, NV 89801	QM	Open
				Unassigned	E-Path	(775738) 1150 CONNOLLY DR, ELKO, NV 89801	1	Ready
09/01/2017	Test Trial Co	Jane Doe	6141416896	Unassigned	E-Path	(304527) 840 LEE RD, FOLLANSBEE, WV 26037	QM	Open
				Unassigned	E-Path	(304743) 2060 US Route 60, Milton, WV 25541	0	Ready
				Unassigned	E-Path	(219263) 201 JEFFERSON ST, VALPARAISO, IN 46383	0	Ready
				Unassigned	E-Path	(304250) 119 S HEBER ST, BECKLEY, WV 25801	0	Ready
				Unassigned	E-Path	(707464) 206 WILLIAMS DR, CRESCENT CITY, CA 95531	0	Ready

**Quote Manager** ? Jane Doe

Customer: Test Trial Co | RFQ State: Completed | Excluded: None

Agent Company: ABC Company | RFI#: 8918960999

Locations: 3 | Terms: 2

Update View Change Statuses

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	CVS11:	E-Path, 5, Silver	(203205) 24 ELM ST, DANBURY, CT, 06810 (LATA 920, DNRBCT00DS1, SOUTHERN NEW ENGLAND TELEPHONE CO.)	<input type="button" value="Ready"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	CVS10:	EV/PL/EPL, 10, Silver	(919206) 2600 MERIDIAN PKWY, DURHAM, NC, 27713 (LATA 426, DRHMNCXEDS0, FRONTIER COMMUNICATIONS OF THE CAROLINAS INC - NC)	<input type="button" value="Ready"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	CVS4:	EIA, 50	(219263) 201 JEFFERSON ST, VALPARAISO, IN, 46383 (LATA 332, VLPRINXADS1, FRONTIER NORTH, INC. - IN)	<input type="button" value="Ready"/>

Quote ID	Updated On	Updated By	Product	MRC	NRC	Complete	Quote
11436093	09/07/2017	Frontier-MasterStream	Frontier Communications (Wholesale)	3,452.00	335.00	Yes	Main <input type="button" value="Export"/>
	09/07/2017	Frontier-MasterStream	24 ELM ST	1,199.00	210.00	<input checked="" type="checkbox"/>	Yes <input type="button" value="Edit Details"/>
	09/07/2017	Frontier-MasterStream	2600 MERIDIAN PKWY	959.00	125.00	<input checked="" type="checkbox"/>	Yes <input type="button" value="Edit Details"/>
	09/07/2017	Frontier-MasterStream	201 JEFFERSON ST	1,294.00	0.00	<input checked="" type="checkbox"/>	Yes <input type="button" value="Edit Details"/>
11436095	09/07/2017	Frontier-MasterStream	Frontier Communications (Wholesale)	2,014.00	335.00	Yes	Main <input type="button" value="Export"/>
	09/07/2017	Frontier-MasterStream	24 ELM ST	611.00	210.00	<input checked="" type="checkbox"/>	Yes <input type="button" value="Edit Details"/>
	09/07/2017	Frontier-MasterStream	2600 MERIDIAN PKWY	561.00	125.00	<input checked="" type="checkbox"/>	Yes <input type="button" value="Edit Details"/>
	09/07/2017	Frontier-MasterStream	201 JEFFERSON ST	842.00	0.00	<input checked="" type="checkbox"/>	Yes <input type="button" value="Edit Details"/>

Sample Proposal:

Send to Customer
RFQ# 0086336489

**Telecom Service Quote For**  
 Salestream Test  
 John Doe  
 Office:555-555-5555  
 1150 CONNOLLY DR, ELKO, NV, 89801  
 Email:noreply@noreply.com

**Prepared and Presented by**  
 ABC Company  
 Jane Doe  
 Office:919-555-1212  
 Email:jane.doe@ftr.com

**About Frontier:**  
 Frontier Communications Corporation (NASDAQ: FTR) is a leading provider of data, video and voice services to commercial and consumer customers in 29 states. It is a Fortune 500 company and a member of the S&P MidCap400. Incorporated in 1935, Frontier is headquartered in Norwalk, Connecticut and has approximately 28,000 employees. More information about Frontier is available at: [www.frontier.com/corporate/about-us/overview](http://www.frontier.com/corporate/about-us/overview).

**Quote Summary**

Service Location	EVPL/EPL Product Type	Bandwidth	CoS	Term	MRC (\$)	NRC (\$)
1150 CONNOLLY DR, ELKO, NV, 89801	EVPL/EPL	100	Gold	24	1,289.00	125.00

See applicable disclaimers below.

**Quote Details**

1150 CONNOLLY DR, ELKO, NV, 89801

**EVPL/EPL**  
**2yr Term**

**Service Requirements**

Service Type: Ethernet	Access Bandwidth: 100
Product type: EVPL/EPL	Class of Service (CoS): Gold

Product	MRC (\$)	NRC (\$)
EPL/EVPL EVC - 100M	139.00	0.00
EPL/EVPL UNI Port & Access - 100M	1,150.00	0.00
EPL/EVPL - 100M - Installation	0.00	125.00

Site Summary	MRC (\$)	NRC (\$)
<b>Site Total</b>	1,289.00	125.00

**Comments**  
 A preliminary check for the service you are seeking has found the service may or may not be available at that location. A thorough pre-qualification check can be submitted via an ASR.  
 Distances over 50 miles will incur a \$100 per mile charge.

Silver EVC pricing provided. Gold and Platinum service not available at this location

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1. All pricing is confidential and is valid for 30 days from issue date of quote.
2. Frontier cannot guarantee rates until after orders are placed and availability is confirmed. If facilities are not available, then special construction charges may apply.
3. All pricing is subject to change based on actual order, configuration, network availability and capacity.
4. Frontier reserves the right to limit the number of nodes on any arrangement based on engineering considerations.
5. For Ethernet services, Frontier will install at the building demarc. Customer is responsible for inside wiring.
6. Term liability applies to early termination of service.
7. Any applicable Frontier tariff, contracts or general terms and conditions as outlined in product guides will apply for the specific service quoted.
8. This price does not include any applicable local, state or federal fees, taxes, required surcharges or other applicable tariff charges.

## Send the Proposal

On the Proposal, click on the “Send to Customer” button to email the Proposal to the Client or others. The resulting email pop-up screen loads your default email and allows you to edit both the contents of the email as well as the recipient list before clicking the “Send” button.

**Email** Sep 12, 2017

Separate multiple addresses with a semicolon

**To:**

**CC:**

**From:**

**Subject:**

**Body:**

John:

The quotes for your requirements are ready for your review by clicking on the link below. If you'd like to discuss these options, I'll be happy to give you some input on which solution I think will be best for you.

[Link to proposal]

If you know which quote you want to go with after reviewing the quotes, just click the 'Request' button at the bottom of the quote you like and I'll get the necessary paperwork ready to go!

Best Regards,

Jane Doe

Sales Administrator  
919-555-1212  
jane.doe@ftr.com

## Contact Manager

The Contact Manager contains all your client contacts. The view is dependent on the user's access. Agent administrators will see all Client Companies for all Contact Owners. Agent users will see only the contacts that they are the Contact Owner of. The Contact Owner is the creator of the client company.

Select "Contacts" from the left sidebar. Search "Contacts" using the menu field selections along the top (Category, Contact Type, Company, Last Name) to view the specific set of Contacts of interest and then click "Search" button. A wildcard search is available by using the percent sign "%". Use the "New Company" button to create new client contacts.

Agent User View:

Contact Manager ?				
Category	Contact Type	Company	Last Name	
My Contacts ▼	All ▼	All ▼	All ▼	<a href="#">Search</a> <a href="#">New Company</a>
Search by Letter: <b>A B C D E F G H I J K L M N O P Q R S T U V W X Y Z</b>				
Showing records 0 - 3 (3 Total)				
Click on column header to sort				
Company	Type	Contact	Contact Owner	Title
ABC Company		Doty, Adelpia	B. Johnston	Manager
Training Company A		Agent, Sally	B. Johnston	Manager
XYZ Corporation		Smith, Thomas	B. Johnston	

Agent Administrator View:

Contact Manager ?				
Category	Contact Type	Company	Last Name	
My Contacts ▼	All ▼	All ▼	All ▼	<a href="#">Search</a> <a href="#">New Company</a>
Search by Letter: <b>A B C D E F G H I J K L M N O P Q R S T U V W X Y Z</b>				
<a href="#">New Client Company</a>				
Showing records 0 - 20 (24 Total)				
1   2   Next >   End >>				
Click on column header to sort				
Company	Type	Contact	Contact Owner	Title
ABC Company		Doty, Adelpia	B. Johnston	Manager
ABC Company CM	P	Marques, Cina	J. Doe	
Alpha Numeric	P	Hopkins, Johns	B. Johnston	Admin
CVS Pharmacy	P	Doe, Jan	J. Doe	
CVS Pharmacy	P	Smith, Tim	J. Doe	
Frontier test 2	P	Ricci, B	J. Doe	
Frontier test 3	P	ricci, barbara	J. Doe	
Frontier test 4	P	Ricci, B	J. Doe	
Frontier test 5	P	ricci, b	J. Doe	
Genny Pizza	P	Smith, Genny	J. Doe	Owner
Jilly1		Smith-Cann, Jill	J. Doe	SME
Jilly's Margaritas		Smith-Cann, Jill	B. Johnston	Master Drink Mixer
Joe Smith	P	Smith, Joe	J. Doe	
Joe Smithers	P	Smith, Joe	J. Doe	
LSR BULK		BULK, LSR	B. Johnston	
Nicole Richardson		Richardson, Nicole	B. Johnston	
Salestream Test	P	Doe, John	J. Doe	
Starbucks	P	Rogers, Timothy	J. Doe	
steve cole		trtest, test	J. Doe	
Test Frontier 2	P	Ricci, B	J. Doe	

## Add a Client Company

Users or Agents can add a “Client Company” in either the “Contacts Manager” or during the “New RFQ” process. Click on “Contacts” in the left sidebar to begin the process of adding a new Client Company via the Contact Manager. In the Contact Manager, select the “New Company” button.

Agent administrators also have the option of beginning the process to add a new client company by clicking on the “New Client Company” button.

In the resulting “New Client Company” pop-up screen, select the Agent from the drop-down menu to whom the new Client Company belongs. Complete the “Company” and “New Contact” sections in the form. Click on the “Save” button.

(See below)

The screenshot shows a web-based form for adding a new client company. At the top, there are navigation tabs for 'Contacts', 'Orders', and 'RFQs'. The form is titled 'Company' and is divided into two main sections: 'Company' and 'New Contact'.

**Company Section:**

- \*Company:** Text input field.
- General Phone:** Text input field with a placeholder 'xxx-xxx-xxxx'.
- General Fax:** Text input field.
- Website:** Text input field.
- Created by:** Text input field.
- Last Updated:** Text input field.
- Type:** Dropdown menu with 'Suspect' selected.
- Source:** Dropdown menu with 'Select' selected.
- Est. Monthly Revenue (\$):** Text input field.
- Expected to Order in:** Dropdown menu with 'Select' selected.
- Service Address:**
  - Address:** Text input field.
  - Building:** Text input field.
  - Suite:** Text input field.
  - City:** Text input field.
  - State:** Dropdown menu with 'AK' selected.
  - Zip:** Text input field.
- Billing Address:**
  - Same as Service Address:** Checkable box.
  - Address:** Text input field.
  - Building:** Text input field.
  - Suite:** Text input field.
  - City:** Text input field.
  - State:** Dropdown menu with 'AK' selected.
  - Zip:** Text input field.
- Comment (Max 2000):** Large text area.

**New Contact Section:**

- Use Company Phone:** Checkable box.
- Contact Type:** Dropdown menu.
- \*First Name:** Text input field.
- \*Last Name:** Text input field with a dropdown arrow.
- Title:** Text input field.
- Email:** Text input field.
- Comment:** Text area.
- \*Office Phone:** Text input field.
- ext.:** Text input field.
- Alt Phone:** Text input field.
- Mobile:** Text input field.
- Fax:** Text input field.

At the bottom right of the form, there are two buttons: 'Cancel' (grey) and 'Save' (green).



## Hide or Delete a Client Company

Click on Contacts in the left sidebar. In the Contact Manager, click on the name of the “Client Company”. In the resulting “Company” profile, click the “Hide” button to hide the Client Company or the “Delete” button to delete the Client Company. [NOTE: Only the creator of the Client or the Administrator may delete a Client Company.]

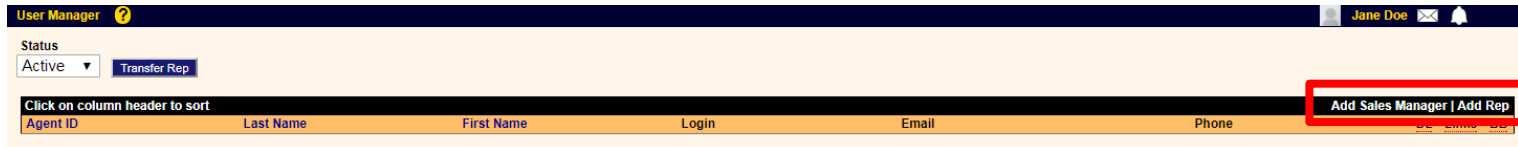
This screenshot shows the 'Company' profile for 'ABC Company'. The interface includes tabs for 'Contacts', 'Orders', and 'RFQs'. The company name is 'ABC Company', and it was updated by Jane Doe on 08/15/2017. The profile contains fields for contact information, service and billing addresses, and a comment box. At the bottom right, the 'Hide' button is highlighted in red, with a blue arrow pointing to it.

This screenshot shows the 'Company' profile for 'ABCDEF'. The company name is 'ABCDEF', and it was updated by Barb Johnston on 10/02/2017. The profile contains fields for contact information, service and billing addresses, and a comment box. At the bottom right, the 'Delete' button is highlighted in red, with a blue arrow pointing to it.

## Users (Sales Manager / Sales Rep)

### Create New Users (Sales Manager / Sales Rep)

To add Sales Manager or Sales Rep “User”, click on the “Users” link in the left sidebar. In the resulting “User Manager” screen, click the “Add Sales Manager” or “Add Rep” button and complete the respective New User Profile screen.



**New Sales Manager**

\*Agent ID: ZTK1 01 0000

\*First Name:

\*Last Name:

Title:

Address:

City:  State:  Zip:

Country: UNITED STATES OF AMERICA

\*Phone:  ext.:

Mobile:

Fax:

\*E-mail:

Show Custom Sidebar Links

Show Bulletin Board

Assign a unique Agent ID. The first four characters set as the Agent Company ID, followed by:

- If Sales Manager: a unique 2-digit number and ending with 4 zeros
- If Sales Rep: 2-digit of creator’s ID, followed by a unique 4-digit number

Populate the user’s First Name, Last Name, Title, Address, City, State, Zip, Phone, Mobile and E-mail. [Note: Required fields are marked with an asterisk.]

If the user should be prohibited from viewing the Custom Sidebar Links or the Bulletin Board, uncheck the respective check boxes. [Note: If Custom Sidebar Links are not available to the user, the user will not have quick access to Frontier ordering references.]

When finished, click the “Save” button.

A confirmation window will appear to confirm the user has been created.

## Send Login Credentials to New User

Agent ID	Last Name	First Name	Login	Email	Phone	Add Sales Manager	DL	Links	BB
ZTK1000001	Jetts	Benny	Send	benny.jetts@you.com	919-555-1212		N/A	Yes	Yes
ZTK1000004	Rep	Sally	Send	sally.rep@you.com	919-555-1212		N/A	Yes	Yes
ZTK1010000	Johns	Bee	Send	bee.johns@you.com	919-555-1212		N/A	Yes	Yes

After adding a User (Associate), from the User Manager screen (above) click the “Send” button in the Login column.

In the resulting “Email Associate Login Info” screen, you can view the new user’s Agent ID, Username and Password. Click ‘send’ to send email notification to the user.

**Email Generator**

To: bee.johns@you.com  
 From: Jane Doe <jane.doe@ftr.com>  
 Subject: Login Information  
 Body: Here is your access information:  
 <a href='http://mam1.salestreamsoft.com/index.html'>Frontier Communications Frontier-MasterStream</a>  
 Sales Manager  
 Bee Johns  
 Agent ID: ZTK1010000

Send

Agent ID	Last Name	First Name	Login	Email	Phone	Add Sales Manager	DL	Links	BB
ZTK1000001	Jetts	Benny	Send	benny.jetts@you.com	919-555-1212		N/A	Yes	Yes
ZTK1000004	Rep	Sally	Send	sally.rep@you.com	919-555-1212		N/A	Yes	Yes
ZTK1010000	Johns	Bee	Send	bee.johns@you.com	919-555-1212		N/A	Yes	Yes

**Sales Manager** Registered Since: 08-15-2017

\*Agent ID: ZTK1010000  
 \*First Name: Bee  
 \*Last Name: Johns  
 Title: Sales Manager  
 Address: 1 Main St  
 City: Durham State: NC Zip: 27712  
 Country: UNITED STATES OF AMERICA  
 \*Phone: 919-555-1212 ext.:  
 Mobile:  
 Fax:  
 \*E-mail: bee.johns@you.com  
 Show Custom Sidebar Links  
 Show Bulletin Board

Deactivate Change Password Update

To Update or Deactivate Users, select the User link from the left sidebar to open the User Manager screen. Select the link of the Agent ID to Update or Deactivate.

To update a user, make the necessary changes including Change Password as necessary and click the “Update” button.

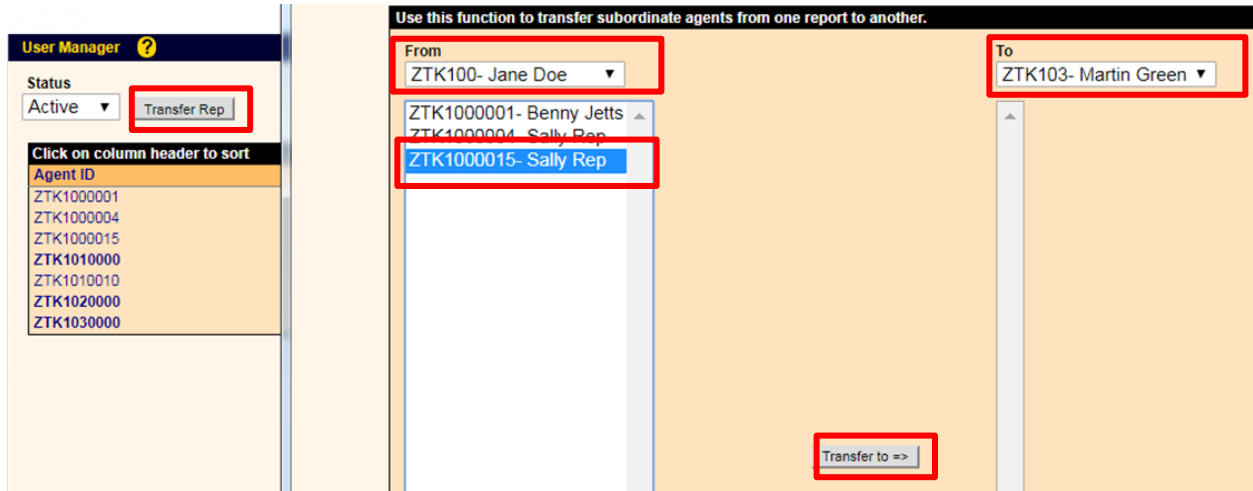
To deactivate a user, click the “Deactivate” button and confirm the deactivation.

## Transfer Rep User to Sales Manager

From the User Manager screen, click the “Transfer Rep” button to initiate the transfer process.

In the resulting screen, from the left pull-down (From column), highlight the Administrator or Sales Manager you want to transfer a rep ‘from’. In the right pull-down (To column), select the Administrator or Sales Manager you want to transfer the rep ‘to’. To complete the transfer, click the “Transfer to =>” button.

The Agent ID of the transferred Rep will reflect the of the Sales Manager group it has been transferred to.



## Reports

### Report Manager

To open the Report Manager, select “Reports” from the left sidebar. The standard Sales Funnels report is available. The report may be defined by Status, Product Type, View, and Date Range drop-down options. Once the parameters of the Sales Funnels report are set, click the “Search” button.

**Sales Funnels**

**Agent**

Status: 
Product Type: 
View: 
Date Basis: 
From: 
To:

The report view may be printed, exported as HTML, exported as Excel or exported as CSV by selecting the specific link/button.

[Print](#)
[Export HTML](#)
[Excel](#)
[CSV](#)

**Agent Sales Funnel Report**  
All Active  
08/12/2017 - 09/12/2017

RFQ Date	Timeframe	RFQ #	Product	Prospect	Status	Net NRCs	Net MRCs
08-29-17	Aug 2017	8583704439	1	Training Company 1	Ready	0.00	543.00
08-29-17	Aug 2017	8008708122	100	Test Trial Co	Ready	0.00	1,284.00
08-29-17	Aug 2017	8008708122	100	Test Trial Co	Ready	0.00	428.00
08-29-17	Aug 2017	8008708122	5	Test Trial Co	Ready	0.00	428.00
08-29-17	Aug 2017	8008708122	10	Test Trial Co	Ready	0.00	428.00
08-29-17	Aug 2017	8008708122	100	Test Trial Co	Ready	0.00	471.00
08-29-17	Aug 2017	8008708122	10	Test Trial Co	Ready	0.00	428.00
08-29-17	Aug 2017	8008708122	10	Test Trial Co	Ready	0.00	428.00
08-29-17	Aug 2017	8008708122	10	Test Trial Co	Ready	0.00	428.00
08-29-17	Aug 2017	8008708122	10	Test Trial Co	Ready	0.00	428.00
08-30-17	Aug 2017	7154220295	100, Silver	Test Trial Co	Ready	0.00	3,445.00
08-30-17	Aug 2017	7154220295	100, Gold	Test Trial Co	Ready	0.00	3,445.00
08-30-17	Aug 2017	7154220295	100, Silver	Test Trial Co	Ready	0.00	3,445.00
08-30-17	Aug 2017	7154220295	100, Silver	Test Trial Co	Ready	0.00	3,445.00
08-30-17	Aug 2017	7154220295	100, Gold	Test Trial Co	Ready	0.00	3,445.00
08-30-17	Aug 2017	7154220295	100, Silver	Test Trial Co	Ready	0.00	3,445.00
08-30-17	Aug 2017	7154220295	100, Silver	Test Trial Co	Ready	0.00	3,445.00
08-30-17	Aug 2017	7154220295	50, Silver	Test Trial Co	Ready	0.00	3,335.00
08-30-17	Aug 2017	8004072039	100, Silver	Test Trial Co	Ready	375.00	543.00
08-30-17	Aug 2017	8004072039	100, Silver	Test Trial Co	Ready	375.00	543.00
08-30-17	Aug 2017	8004072039	100, Silver	Test Trial Co	Ready	375.00	543.00
08-30-17	Aug 2017	8004072039	100, Silver	Test Trial Co	Ready	375.00	543.00
08-30-17	Aug 2017	8004072039	100, Silver	Test Trial Co	Ready	375.00	543.00
08-30-17	Aug 2017	8004072039	100, Silver	Test Trial Co	Ready	375.00	543.00
08-30-17	Aug 2017	8004072039	100, Silver	Test Trial Co	Ready	375.00	543.00
08-31-17	Aug 2017	0318208892	50	Alpha Numeric Team	Ready	0.00	543.00
08-31-17	Aug 2017	0318208892	100	Alpha Numeric Team	Ready	0.00	1,284.00
08-31-17	Aug 2017	0318208892	1000	Alpha Numeric Team	Ready	0.00	4,441.00
09-01-17	Sep 2017	6141415328	5, Silver	Test Trial Co	Ready	210.00	1,045.00
09-07-17	Sep 2017	8918902099	5, Silver	Test Trial Co	Ready	210.00	611.00
09-07-17	Sep 2017	8918902099	10, Silver	Test Trial Co	Ready	125.00	561.00
09-07-17	Sep 2017	8918902099	50	Test Trial Co	Ready	0.00	842.00
09-11-17	Sep 2017	7823520431	Commercial, Wholesale	Alpha Numeric	Ready	0.00	74.99

## Company Profile (Agent Administrators Only)

Agent administrators will have access to the Company Profile link in the left sidebar. From the Agent Company Profile screen, administrators can update their company information, add a company logo for proposals and identify if RFQ submission receipt emails are required.

Registered Since: 08-08-2017

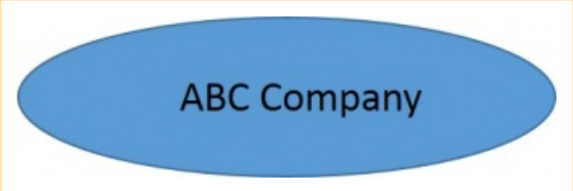
Show "ABC Company" logo in the upper-right corner of proposals.
   
 Receive RFQ submission receipt emails

<b>*Legal Name:</b>	<input type="text" value="ABC Company"/>
<b>*Displayed Name:</b>	<input type="text" value="ABC Company"/>
<b>Fed Tax ID:</b>	<input type="text" value=""/> (Number Only)
<b>Address 1:</b>	<input type="text" value="1 Main St"/>
<b>Address 2:</b>	<input type="text" value=""/>
<b>City:</b>	<input type="text" value="Anywhere"/>
<b>State:</b>	<input type="text" value="CA"/>
<b>Zip:</b>	<input type="text" value="95123"/>
<b>Country</b>	<input style="border: none; border-bottom: 1px solid #ccc;" type="text" value="UNITED STATES OF AMERICA"/>
<b>Phone:</b>	<input type="text" value=""/>
<b>Fax:</b>	<input type="text" value=""/>

[Update](#)

The logo you use must conform to the following:

1. Equal to or less than 50K
2. Equal to or less than 100 pixels high
3. Equal to or less than 400 pixels wide
4. Must be in JPEG format
5. Must be named as **agt\_logo\_2094.jpg**



This logo will be used in proposals.

Choose File

No file chosen

Upload Logo

## Change Log

Date	Page Number	Change
11/06/2017	17	Add *note for Access Bandwidth 'Any'
11/06/2017	34, 35, 36	Update Users section, Add Transfer Rep information
11/20/2017	17	Add note that only active contract customers will see BULK DSL options.
11/20/2017	4	Add Production Portal Hours of Availability
12/20/2017	33	Correct 'contract' to be 'contact' in informational paragraph
01/24/2018	4	Add list of Frontier supported states in overview.
01/24/2018	13, 19, 20	Show 200 location maximum per single RFQ in details.
01/24/2018	14	Add field entry restrictions for zero leading zip codes
01/31/2022	4	Remove ID, MT, OR and WA from list of available states
08/08/2023	4, 17, 18	Update products and speeds available for quoting

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