



# Wavelength Products – Discontinuation and Grandfather of OWS, DecaMAN, WaveMAN Products

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Frontier Wholesale

Jurisdiction: All

Revised Date: 10/01/2023



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## Purpose

The following Wavelength products were discontinued and grandfathered effective October 1, 2023: Optical Wave Service (OWS), DecaMAN Service, and WaveMAN Service products.

Frontier will no longer install grandfathered Wavelength Products associated with contract identifiers (“Contract IDs”), also known as promotion numbers (“PNUMs”), that begin with FB1, OCM, OCW, PCE, or PCF. New wavelength services will replace these grandfathered products. For new wavelength service, 10 Gbps or higher, as Frontier Optical Transport Service (FOTS) using PNUMs that begin with FOT and VEL. Switched Ethernet, E-Path point-to-point configuration using PNUM EPAV, may also be used for lower bandwidth (1 Gbps) service.



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## In-Flight Orders Under End of Sale (EoS) Contracts

- ASRs that are pending (in-flight) on or before October 1, 2023 (OWS, DecaMAN Service, and WaveMAN Service)
  - Will be allowed to move through to completion under the
  - contracts for the initial service term.
  - Supplements will be accepted for order corrections and due date changes until the ASR is either completed or cancelled.
  - If an error is received, contact the ordering center at (888) 444-2267 or [Carrier.DST@ftr.com](mailto:Carrier.DST@ftr.com)

## Embedded Base Circuit Ordering Guidelines

N Activity (New)	Not Permitted Contact your Account Manager to ensure you have the latest Wavelength Services, 10 Gbps or higher, as Frontier Optical Transport Service (FOTS). Switched Ethernet, E-Path point-to-point configuration, may also be used for lower bandwidth (1 Gbps) services.
C Activity (Change)	<ol style="list-style-type: none"> <li>1. Network Channel (NC) optional feature code changes (position 3 &amp; 4) – Permitted.</li> <li>2. Upgrade/Downgrade – (Capacity Available) – Permitted</li> <li>3. Upgrade/Downgrade – (No Capacity) – Not Permitted</li> <li>4. Telecom Service Priority (TSP) – Permitted</li> </ol>
D Activity (Disconnect)	Permitted
M Activity (Inside Move)	Permitted
R Activity (Records)	<ol style="list-style-type: none"> <li>1. Circuit Reference (CKR) changes – Permitted</li> <li>2. VTA Changes – Not Permitted</li> <li>3. Re-Terms under grandfathered PNUMs – Not Permitted</li> </ol>

- During an active term – OWS, DecaMAN Service, and WaveMAN Service circuits will remain on existing contract, term, and rates.
- On September 30, 2023, when an OWS, DecaMAN Service, or WaveMAN term expires, the circuit will move to month-to-month term and the rates will stay the same.

Please contact your Account team if you have any questions.



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## Change Log

Date	Page Number	Change
10/1/2023		Document Process

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