



Date of Bulletin:	September 12, 2024
Notice #:	CCBFTR02261
Audience:	Carrier, IXC, Wireless, CLEC, ISP
Subject:	MODIFIED: Wholesale Costs and Expenditures Cancellation Charges, including Special Construction CIAC
Date Effective:	September 30, 2024

Per relevant contracts, Tariffs, and ISGs, when a carrier cancels a service prior to its delivery, Frontier may recoup the costs and expenditures, if any, that it has incurred associated with the installation of that service, up to the point of cancellation. Those costs and expenditures may include, among others, fees for labor and/or engineering services, costs for access to rights of way and/or easements, and costs for contractor-provided materials.

Historically, Frontier had not billed these costs; however, further to an industry bulletin that Frontier provided on or about September 20, 2023 (the “First Bulletin”), Frontier began to invoice such costs and expenditures that it incurred (or incurs), via the Special Projects Billing (“SPB”) system.

A modified bulletin provided on or about December 11, 2023 (the “Second Bulletin”) incorporated, and modified, the First Bulletin, reserving the right to back bill for such costs and expenditures incurred prior to the date of cancellation, consistent with any limitations on back billing contained in relevant contracts, Tariffs and ISGs. The Second Bulletin also advised that Frontier will continue to bill the cancellation fee that it has historically charged, as a non-recurring charge (“NRC”) on a carrier’s CABS bill.

This bulletin (the “Third Bulletin”) amends the First and Second Bulletins to include consideration for Special Construction CIAC. For cancellations of services for which Special Construction CIAC was quoted, Frontier will determine what, if any, billing adjustments may be applicable.

Finally, effective with the date of this bulletin, Frontier will begin invoicing all build cancellation Costs and Expenditures from the Carrier Access Billing System (CABS) on a service BAN. Please refer to the external link, “[Payment Remittance for CABS BANs](#),” for payment instructions. URL: <https://wholesale.frontier.com/billing/payment-remittance>

To support the transition to CABS, Frontier will provide a high-level breakdown of the Costs & Expenditures incurred into five categories of expenses. New USOCs have been created to identify each category:



USOC	USOC Description/Category
BCENG	BUILD CANCEL ENGINEERING COSTS
BCLAB	BUILD CANCEL LABOR COSTS
BCCTR	BUILD CANCEL CONTRACTOR COSTS
BCPER	BUILD CANCEL PERMITS COSTS
BCMAT	BUILD CANCEL MATERIAL COSTS

Prior to billing for the foregoing costs and expenditures, Frontier will continue to give carriers a defined thirty (30) calendar day grace period after the date a carrier cancels a service (the “Grace Period”) in order to provide carriers an opportunity to submit a replacement Purchase Order Number (PON). The submittal to Frontier of a replacement PON with respect to the same End User and address during the Grace Period will preclude the obligation of the carrier to pay such costs and expenditures associated with the canceled PON. If, after the Grace Period expires, Frontier has not received a replacement PON from the carrier, Frontier will calculate and bill the carrier for such costs and expenditures. Alternatively, if the carrier would like to notify Frontier of the replacement PON in advance, it should e-mail Wholesale.Build.Cancellations@FTR.com and include both the canceled PON and the replacement PON in its e-mail.

We realize that a carrier may no longer require a previously ordered, but not yet delivered, service. Therefore, to assist carriers in deciding whether to cancel an order, prior to their submittal of a supplement (SUP) to cancel, Frontier can provide the total costs allocated to the build project as an estimate; the total build costs may be less than, but will not exceed, this amount. To request such an estimate, please send an e-mail to Wholesale.Build.Cancellations@FTR.com, and Frontier will promptly provide the estimate.

Please contact your account team if you have any questions about this Third Bulletin.