



Date of Bulletin:	August 29, 2024
Notice #:	CCBFTR02254
Audience:	Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject:	Trouble Administration (TA) for Local Service Request(LSR) Issue *Final
Date Effective:	08/29/2024

Frontier Communications is providing notification of a system issue that impacted our wholesale customers processing LSR TA transactions via the Virtual Front Office (VFO) application.

INITIAL: We were notified of an application issue that occurred on August, 28, 2024 which is causing error messages to be received when trying to submit a TA request for LSR only.

FINAL: As of 5:30 p.m. Eastern Time on August 29, 2024, the issue has been resolved and TA for LSR is available