



Date of Bulletin:	August 22, 2024
Notice #:	CCBFTR02253
Audience:	Carrier, IXC, Wireless, CLEC, ISP
Subject:	ASOG 69 System Upgrade 30-Day Notification
Date Effective:	September 21, 2024

Effective September 21, 2024, Frontier will implement Version 69 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from 7:00 p.m. Central Time on Friday, September 20, 2024, until 6:00 a.m. Central Time on Monday, September 23, 2024.

With the ASOG 69 System Upgrade, the following change will occur:

Form	Section	Field	Change	Field Purpose
C/NR	C/NR Details Section	Remarks	REMARKS valid length is 1 - 450 alpha/numeric characters.	Provides information regarding reason for C/NR

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 69 System Upgrade implementation. CLEC Testing will be available August 21, 2024, through September 10, 2024, 8:00 a.m. through 12:00 p.m. Central Time and 1:00 p.m. through 5:00 p.m. Central Time. To reserve a test window, please send an email with a copy of your test plan to Frontier.ASR.Certification@ftr.com.

Frontier Access Custom Business Rules will be implemented with ASOG 69 and are available on the Access Reference Documents page of the Frontier Wholesale Operations Website at: <https://wholesale.frontier.com/Reference-Library/access-reference-documents>.

If you have questions regarding the information provided in this notice, please email Carrier.Notifications@ftr.com.