



Carrier Customer Bulletin

Date of Bulletin: October 1, 2020
Notice #: CCBFTR01852
Audience: Carrier, IXC, CLEC, ISP
Subject: Wireline Switched Ethernet Products –
Discontinuation/Grandfather
Date Effective: March 31, 2021

The following Wireline Switched Ethernet products will be discontinued and grandfathered effective March 31, 2021: ATT Switched Ethernet (ASE), Optical Ethernet Metropolitan Area Network (OPT-E-MAN), Ethernet Virtual Private Line (EVPL), Transparent LAN Service (TLS) and Ethernet Private Line (EPL) [**“Grandfathered Wireline Switched Ethernet Products”**].

The E-Path Ethernet service replaces these products. E-Path reduces complexity and provides Customers with significant advantages at a lower price.

Effective October 1, 2020:

- No new contract execution for any Grandfathered Wireline Switched Ethernet Products.
- Contracts with no billing or order activity for the Grandfathered Wireline Switched Ethernet Products in the last two years will be ended via notice to customer.

As of April 1, 2021:

- Frontier will not install the Grandfathered Wireline Switched Ethernet Products.
- Customers must request E-Path in new Ethernet orders.
- For existing Grandfathered Wireline Switched Ethernet Products subject to an unexpired service term:
 - No renewal will be allowed at the end of the current service term.
 - Change, disconnect, inside move, and certain recordkeeping orders (e.g., Customer Circuit Reference or “CKR”) will be accepted until the end of the current service term.
 - If disconnection occurs before the end of the service term, the applicable contract language will control whether and to what extent Early Termination Liability (“ETL”) charges apply.

Customers who do not have an existing E-Path contract, or whose existing E-Path contract does not cover all Frontier regions, are encouraged to contact their Frontier Account Manager soon to request a new or updated contract for E-Path service.

If you have questions, please contact your Frontier Account Manager.

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