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Carrier Customer Bulletin

Date of Bulletin:	June 2, 2017
Notice #:	CCBFTR01391
Audience:	Carrier, IXC, Wireless, CLEC
Subject:	Internal System Conversion for New York ICSC RT01/OT01-Switched Access Services
Date Effective:	Immediately

As previously communicated, Frontier completed the conversion for Special Access ASR processing in New York (ICSC code RT01 & OT01) to Frontier's Industry Standard Operations Support System (OSS), and the CABS records for the converted circuit IDs were updated to CLS and CLF industry standard. Impacted customers with existing Special Access service circuits in New York ICSC RT01 or OT01 were provided an individual email with old and new circuit IDs on December 20, 2016. Frontier has previously advised that Special Access ASRs would no longer be accepted with a non-standard circuit ID format.

As of April 14, 2017, the conversion of the Switched Access Services circuits in New York ICSC RT01 and OT01 is now complete. Frontier will provide each customer a list of their Switched Access circuit IDs in a separate email.

As a reminder, if an ASR is submitted with a non-standard circuit ID format, Frontier will send an informational Clarification/Notice Request (C/NR) providing the standard format circuit ID. Frontier will also update the PON received with the standard format circuit ID, which will also be included on the FOC. When the informational C/NR is sent, Frontier requests each customer update the PON with the proper standard format circuit ID, in VFO or your internal bonded application, to reflect the new circuit ID.

Effective July 17, 2017, if an ASR is submitted with a non-standard CLM circuit id format, clarifications will be sent requesting the industry standard CLM circuit id's. In preparation for the July 17, 2017, modifications, please begin updating the new circuit IDs in your systems and begin submitting PONs with the new circuit IDs.

Should you need another copy of the file sent April 18, 2017, or have questions related to this conversion, send email to Carrier_Staff_Support@ftr.com.