Carrier Customer Bulletin



Date of Bulletin:	June 28, 2024
Notice #:	CCBFTR02235
Audience:	CLEC
Subject:	New Process for Section 251 Regulated Collocation Services Initial Requests, Augments, and Reductions
Date Effective:	Immediately

Effective immediately, Frontier has implemented new digital applications for Initial Requests, Augments, and Reductions of Section 251 Regulated Collocation Services. Under the new process, customers will complete the digital applications online, which will guide them through the required fields of each form. Frontier developed the new process and associated applications to achieve the following goals:

- Reduce processing time by eliminating unnecessary back-and-forth communications.
- Create a tailored customer experience that captures only the relevant and required information for each specific application.
- Streamline the submission process to expedite reviews.

Customers of Regulated Collocation Services may begin using the new digital applications immediately, although they will not be required to do so until August 1, 2024. After that date, the new process will be the only way to submit Initial Requests, Augments, and Reductions of Section 251 Regulated Collocation Services.

The new applications can be accessed from the <u>Regulated Collocation Applications</u> page on the Wholesale Resources site:

- Regulated Collocation Initial Application
- Regulated Collocation Augment Application
- Regulated Collocation Reduction Application

If you have questions regarding the information provided in this notice, please email Carrier.Notifications@ftr.com.