## **Carrier Customer Bulletin**



Date of Bulletin:	June 3, 2024
Notice #:	CCBFTR02226
Audience:	CLEC
Subject:	New Process to Terminate Section 251 Regulated Collocation Services (No change to Partial Reductions until further notice.)
Date Effective:	June 3, 2024

Effective June 3, 2024, Frontier is implementing a new process to terminate Section 251 Regulated Collocation Services. Under this new process, customers will need to fill out a digital form online, instead of following the current practice of submitting a "Notice of Termination/Reduction Form" via email. Frontier developed the new process and associated form to achieve the following goals:

- Reduce processing time by eliminating unnecessary back-and-forth communications.
- Automate validations to ensure data accuracy.
- Simplify the submission process to make it more user-friendly.

Customers may begin using this new process and associated form beginning on June 3, 2024; however, beginning on July 3, 2024, customers must use the new process [i.e., the new <u>Regulated Collocation Termination Request Form</u> (and no other means)] to effect termination of Section 251 Regulated Collocation Services. On and after July 3, 2024, Frontier will no longer accept emailed (or any other types of) notices for termination of such Services.

The new form can be accessed on the Wholesale Resources page under the <u>Regulated Collocation Applications</u> section.

Requests for partial reductions should continue to follow the existing process by emailing the completed <u>Regulated Collocation Reduction Application</u>, until further notice.

If you have questions regarding the information provided in this notice, please email <a href="mailto:Carrier.Notifications@ftr.com">Carrier.Notifications@ftr.com</a>.