



Date of Bulletin:	September 29, 2023
Notice #:	CCBFTR02154
Audience:	Carrier, IXC, Wireless, CLEC, ISP
Subject:	Optical Wave Service (OWS), DecaMAN Service, and WaveMAN Service Products (collectively, “Discontinued Wavelength Products”) Discontinuation and Grandfathering *Final Reminder
Date Effective:	October 1, 2023

As previously [communicated](#), our Optical Wave Service (OWS), DecaMAN Service, and WaveMAN Service products will be discontinued and grandfathered effective October 1, 2023.

As of October 1, 2023:

For new dedicated services:

- Frontier will not accept new install orders for Discontinued Wavelength Products. Such Products have contract identifiers (“Contract IDs”), also known as promotion numbers (“PNUMs”), that begin with FB1, OCM, OCW, PCE, and PCF.
- Customers must request new wavelength services, 10 Gbps or higher, as Frontier Optical Transport Service (“FOTS”) using PNUMs that begin with FOT and VEL. Switched Ethernet, E-Path point-to-point configuration using the PNUM EPAV, may also be used for lower bandwidth (1 Gbps) services.

For Discontinued Wavelength Products:

- Renewal Access Service Requests (“ASRs”) will not be accepted at and after the end of the applicable service term.
- Change, disconnect inside move, and certain recordkeeping orders (e.g., Customer Circuit Reference or “CKR”) will be accepted during an unexpired service term, and until further notice, also after the end of a service term.
- If disconnection occurs before the end of a service term, the contract under which the disconnected service was ordered will control whether and to what extent Early Termination Liability (“ETL”) charges apply.

Customers that do not have a contract(s) with a PNUM beginning with EPAV and/or FOT or VEL (for 10 Gbps or higher), as applicable, are encouraged to contact their Frontier Account Manager to request a contract.

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When the last service term of the last circuit that had an unexpired service term as of September 30, 2023 that was ordered pursuant to a contract for any Discontinued Wavelength Products expires, the contract under which that circuit was ordered terminates without further notice.

To inquire about information in this notice, or to request a contract for FOTS, please contact your Frontier Account Manager.