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| **Date of Bulletin:** | December 20, 2022 |
| **Notice #:** | CCBFTR02087 |
| **Audience:** | CLEC, Reseller, ISP |
| **Subject:** | Frontier's Commercial Online Billing Research & Analysis (COBRA) Portal has Launched |
| **Date Effective:** | Immediately |

Frontier is excited to announce the launch of COBRA (Commercial Online Billing Research and Analysis) Portal.  The COBRA Portal enables users to view statements and review the billed services (WTN, BAN, Circuit ID, etc.) for Local and ISP billing in DPI.

Existing users of the Enterprise Online Billing Portal (GLOBYS) were sent an email on December 19, 2022, providing their Username and a link to establish a password.  If you did not receive this email, please email Wholesale.Notifications@ftr.com or call 844-216-6420.

COBRA Portal Login:   https://cobra.frontier.com/

**Important Reminders:**
- The COBRA Portal will provide DPI Invoice PDFs from October 1, 2022, forward.
- Payments scheduled in the Enterprise Online Billing Portal (GLOBYS) for release after December 16, 2022, must be entered into the COBRA Portal.  No scheduled payments will be loaded to the COBRA Portal.
- Invoices for CABS BANs will remain in the Frontier CABS Bill Portal.  The COBRA Portal will not include invoices or billing information for CABS BANs.

A User Guide, training video and FAQs are available from our Online Billing Statement Tools page.

If you have any questions, please email Wholesale.Notifications@ftr.com or call 844-216-6420.