



Date of Bulletin:	December 15, 2022
Notice #:	CCBFTR02085
Audience:	CLEC, Reseller, ISP
Subject:	Commercial Online Billing Research & Analysis (COBRA) Portal Launch *Reminder
Date Effective:	Historical DPI Invoice Download by December 16, 2022

As a [reminder](#), the launch of the COBRA (Commercial Online Billing Research and Analysis) Portal will occur on December 19, 2022 and will replace the current Frontier Enterprise Online Billing Portal (GLOBYS). The current Enterprise Online Billing Portal (GLOBYS) provides invoices and billing reports for Local and ISP accounts produced from our DPI system. The COBRA Portal will become the new source for this information.

Important Reminders:

- The COBRA Portal will provide DPI Invoice PDFs from October 1, 2022, forward.
- **For historical DPI Invoice PDFs prior to October 1, 2022, please download the PDF files from the Enterprise Online Billing Portal (GLOBYS) by Friday, December 16, 2022.**
- Payments scheduled in the Enterprise Online Billing Portal (GLOBYS) for release after December 16, 2022, must be entered into the COBRA Portal. No scheduled payments will be loaded to the COBRA Portal.

Additional information will soon be available from our [Online Billing Statement Tools](#) page. This page will be updated as information and materials become available including FAQs, resource documents, auto-payment information and login instructions.

If you have any questions, please email Wholesale.Notifications@ftr.com or call 844-216-6420.