



Carrier Customer Bulletin

Date of Bulletin: February 25, 2022
Notice #: CCBFTR01997
Audience: Carrier, IXC, Wireless, CLEC, Local Reseller, ISP
Subject: Important Notice Regarding the Plan of Frontier Communications Holdings, LLC and its subsidiaries
(collectively "Frontier") to Grandfather ISDN-BRI Services
Date Effective: On or After 3/28/2022

This is a formal notification that, subject to applicable regulatory approvals, Frontier plans to grandfather Integrated Services Digital Network-Basic Rate Interface ("ISDN-BRI") services throughout its entire service territory. ISDN-BRI service is a central office based local exchange telecommunications service that provides local exchange access, interexchange access and features.

New Customers, Moves, Adds, Changes:

On or after 3/28/2022, new customers will not be able to buy ISDN-BRI services, and moves, additions and changes will no longer be permitted for existing customers.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 10 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the [§ 63.71](#) Application of Frontier Communications Holdings, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

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