



Carrier Customer Bulletin

Date of Bulletin: October 18, 2021
Notice #: CCBFTR01971
Audience: Wholesale Customers
Subject: Frontier Communications Contract with CWA (CBA315, CBA316, & CBA401) Workers in Connecticut and parts of New York (1170, 1111 and 1112) Expired – Workers Continue Normal Duties as Negotiations Continue
Date Effective: 10/17/2021

Frontier Communications' contract with Communications Workers of America (CWA) Collective Bargaining Agreements 315, 316, and 401 (CBA315, CBA316, and CBA401) has expired. Frontier and the CWA in Connecticut and in parts of New York have agreed to continue to negotiate in good faith. While these negotiations continue, the CBA315, CBA316, and CBA401 workers have agreed to continue business as usual duties until a contract settlement can be reached.

Frontier's goal is an agreement that is fair to all; one that enables employees covered by CBA315, CBA316, and CBA401 to continue enjoying very generous wages and benefits while providing outstanding service to our customers. We will continue to work with the CWA in good faith to resolve these issues.

Contact and Escalation Lists are available online at: [Wholesale Page \(frontier.com\)](https://www.frontier.com/wholesale)

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.