



Carrier Customer Bulletin

Date of Bulletin: October 6, 2021
Notice #: CCBFTR01968A
Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: Frontier Communications Contract with CWA (CBA4 & CBA9) Workers in California Expired – Update
Date Effective: 10/06/2021

Frontier Communications previously [communicated](#) that the contract with Communications Workers of America (CWA) Collective Bargaining Agreements 4 and 9 (CBA4 and CBA9) expired. Frontier has been bargaining in good faith and remains ready to continue negotiations so we can reach contracts that are fair to employees and address the company's needs.

As an update to our [communication](#) distributed on October 5, 2021, our CWA-represented employees in California are returning to work today as scheduled.

Access, Local and ISP customers operating in California may temporarily experience minimal residual delays with Service Order and Repair intervals.

Contact and Escalation Lists are available online at: [Wholesale Page \(frontier.com\)](#).

We apologize for any inconvenience.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.