



Carrier Customer Bulletin

Date of Bulletin: September 28, 2021
Notice #: CCBFTR01964
Audience: Interconnected Carrier/CLEC
Subject: FCC Robocall Mitigation Database Deadline June 30, 2021
- REMINDER OF SEPTEMBER 28, 2021
Date Effective: 09/28/2021

The Federal Communications Commission (FCC) recently established a Robocall Mitigation Database and adopted rules barring voice service providers from accepting voice traffic from providers that do not appear in the Database.

BEGINNING SEPTEMBER 28, 2021, IF YOUR COMPANY IS NOT LISTED IN THE DATABASE ALONG WITH ANY REQUIRED CERTIFICATIONS, FRONTIER MUST REFUSE TO ACCEPT VOICE TRAFFIC FROM YOUR COMPANY.

The Database is designed to track the status of originating voice service providers' implementation of the STIR/SHAKEN call authentication framework. No later than June 30, 2021, each originating voice service provider must certify as to the degree of its STIR/SHAKEN implementation (complete, partial, or none), and any provider without complete implementation must certify as to its other robocall mitigation efforts. Complete instructions for filing in the Database are available on the FCC's website at <https://www.fcc.gov/sites/default/files/rmd-instructions.pdf>.

For intermediate providers, the FCC will import all listings from the FCC's existing Intermediate Provider Registry into the Database.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.