



## ***Carrier Customer Bulletin***

**Date of Bulletin:** Sept. 5, 2021  
**Notice #:** CCBFTR01960  
**Audience:** Carrier, IXC, Wireless, CLEC, Reseller, ISP  
**Subject:** Frontier Communications' Contract with CWA (CBA4 & CBA9) Workers in Calif. Expires – BAU as Workers Continue Normal Duties; Negotiations Continue  
**Date Effective:** 09/05/2021

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Frontier Communications' contract with Communications Workers of America (CWA) Collective Bargaining Agreements 4 and 9 (CBA4 and CBA9) workers in California has expired with no resolution. While negotiations continue in good faith, workers in California covered by CBA4 and CBA9 are continuing their regular duties and it is business as usual.

Frontier's goal is an agreement that is fair to all and which enables employees covered by CBA4 and CBA9 to continue enjoying very generous wages and benefits while providing outstanding service to our customers. We will continue to work with the CWA in good faith to resolve outstanding issues.

Contact and Escalation Lists are available online at: [Wholesale Page \(frontier.com\)](https://wholesale.frontier.com)

If you have questions regarding the information provided in this notice, please email [carrier.notifications@ftr.com](mailto:carrier.notifications@ftr.com).