

Carrier Customer Bulletin

Date of Bulletin: April 12, 2021 Notice #: CCBFTR01914

Audience: Wholesale Operations Website Users

Subject: New Wholesale Operations Website Coming Soon!

Date Effective: 04/15/2021

Frontier is excited to announce a new and improved Wholesale Operations Website is coming soon!

Frontier understands the importance of supporting our Wholesale customers and the new site is an important step to ensure that doing business with Frontier is made simpler. On the new Wholesale Operations Website, you will continue to find direction on Product Quotes or Pricing; Pre-order tools; Ordering samples and 'How to' Guides; and Trouble Reporting assistance. In addition, the new site will also offer a search feature allowing users to quickly find resources.

The URL to access our Wholesale Operations Website home page will not change and will remain as: https://wholesale.frontier.com. Redirects for additional site pages will be established to ensure existing bookmarks are directed to the new site.

We invite you to take a <u>virtual tour</u> of the new Wholesale Operations Website expected to 'go live' on April 15, 2021.

We invite you to <u>share your feedback</u> on the new format and provide input on how else we can help simplify your experience with Frontier Wholesale.

If you have questions regarding the information provided in this notice, or if you have feedback on the new website, please email <u>carrier.notifications@ftr.com</u>.