



## ***Carrier Customer Bulletin***

**Date of Bulletin:** March 31, 2021  
**Notice #:** CCBFTR01909  
**Audience:** Carrier, IXC, CLEC, ISP  
**Subject:** Job Aid for Discontinuation of Wireline Switched Ethernet Products  
**Date Effective:** April 1, 2021

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To assist our customers, Frontier has published a [Wireline Switched Ethernet Products – Discontinuation/Grandfather of End-of-Life \(“EOL”\) Products](#) job aid. To access this job aid and other information, please visit our website at: <https://wholesale.frontier.com>.

As previously [communicated](#), the following Wireline Switched Ethernet products are discontinued and grandfathered effective March 31, 2021: ATT Switched Ethernet (ASE), Optical Ethernet Metropolitan Area Network (OPT-E-MAN), Ethernet Virtual Private Line (EVPL), Transparent LAN Service (TLS) and Ethernet Private Line (EPL) [“Grandfathered Wireline Switched Ethernet Products” or “EOL Products”].

### **As of April 1, 2021:**

- Frontier will not install new circuits for any Grandfathered Wireline Switched Ethernet Products.
- To receive switched ethernet, Customers must request E-Path in new orders.
- For existing Grandfathered Wireline Switched Ethernet Products subject to an unexpired service term:
  - No renewal will be allowed at the end of the current service term.
  - Change, disconnect, inside move, and certain recordkeeping orders (e.g., Customer Circuit Reference or “CKR”) will be accepted until the end of the current service term.
    - If disconnection occurs before the end of the service term, the applicable contract language will control whether and to what extent Early Termination Liability (“ETL”) charges apply.

The newly published job aid provides steps to follow on and after April 1, 2021, when changes are required on embedded base circuits with an unexpired service term currently billing under one of the EOL Products.

Customers who do not have an existing E-Path contract, or whose existing E-Path contract does not cover all Frontier regions, are encouraged to contact their Frontier Account Manager soon to request a new or updated contract for E-Path service.

If you have questions, please contact your Frontier Account Manager.